Based on Survey of Patients' Hospital Experiences (HCAHPS)

Education of Fationia Proophar Experiences (FIOTHIRE)		
Provider Number	Hospital Name	Address 1
101313	MARINERS HOSPITAL	91500 OVERSEAS HIGHWAY
101312	FISHERMEN'S HOSPITAL	3301 OVERSEAS HWY
101310	SHANDS STARKE REGIONAL MEDICAL CENTER	922 E CALL ST
101309	HENDRY REGIONAL MEDICAL CENTER	524 W SAGAMORE AVE
101308	NORTHWEST FLORIDA COMMUNITY HOSPITAL	1360 BRICKYARD RD
101307	DOCTORS MEMORIAL HOSPITAL	2600 HOSPITAL DR
101302	CAMPBELLTON GRACEVILLE HOSPITAL	5429 COLLEGE DRIVE
101301	SHANDS LIVE OAK REGIONAL MEDICAL CENTER	1100 SW 11TH ST
101300	FLORIDA HOSPITAL WAUCHULA	533 W CARLTON ST
100313	SACRED HEART HOSPITAL ON THE GULF	3801 E HWY 98
100307	ST LUKE'S HOSPITAL	4201 BELFORT ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		TAVERNIER	FL
		MARATHON	FL
		STARKE	FL
		CLEWISTON	FL
		CHIPLEY	FL
		BONIFAY	FL
		GRACEVILLE	FL
		LIVE OAK	FL
		WAUCHULA	FL
		PORT SAINT JOE	FL
		JACKSONVILLE	FL

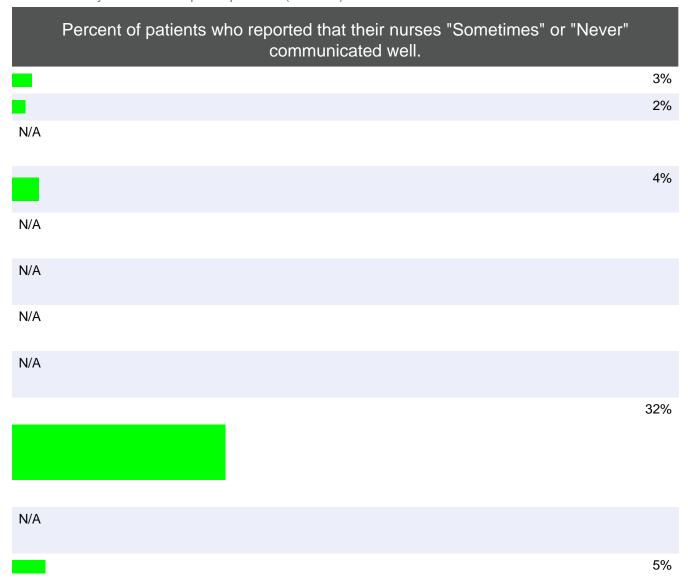
Page 2 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital t		
ZIP Code	County Name	Phone Number (Old)
33070	MONROE	
33050	MONROE	
32091	BRADFORD	
33440	HENDRY	
32428	WASHINGTON	
32425	HOLMES	
32440	JACKSON	
32060	SUWANNEE	
33873	HARDEE	
32456	GULF	
32216	DUVAL	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



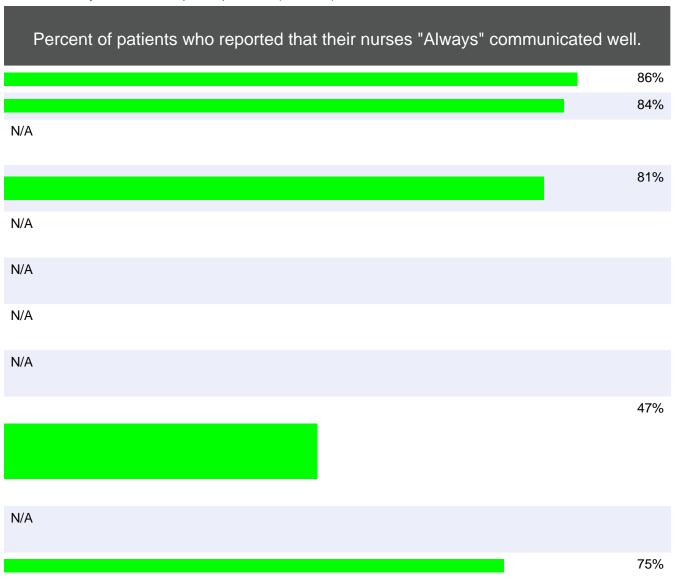
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



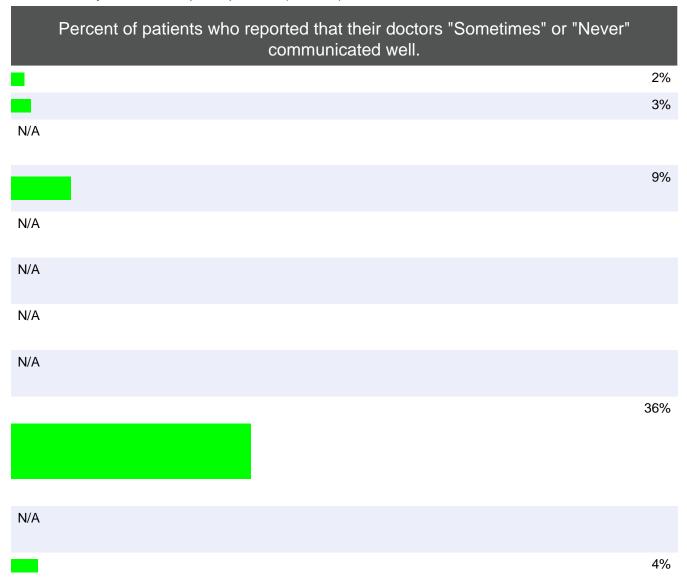
Page 5 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



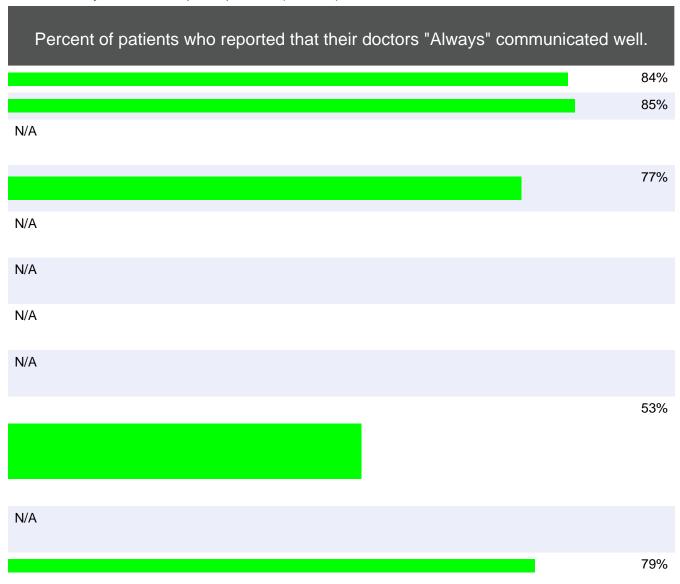
Page 7 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



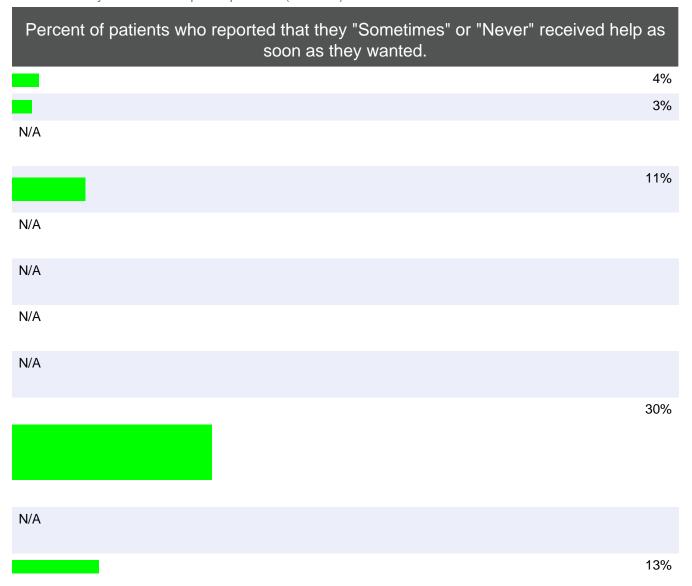
Page 8 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



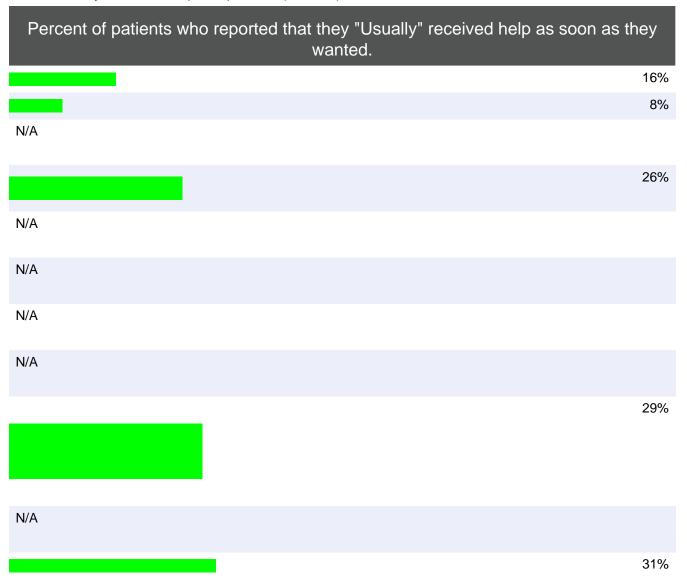
Page 9 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



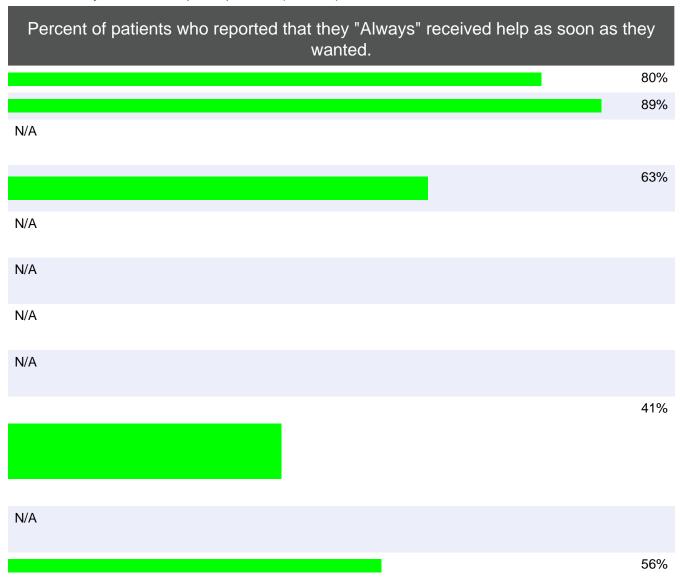
Page 10 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



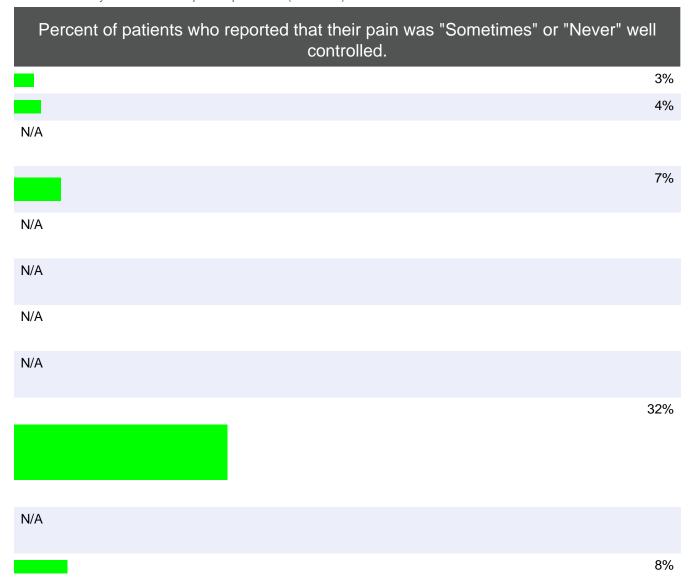
Page 11 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



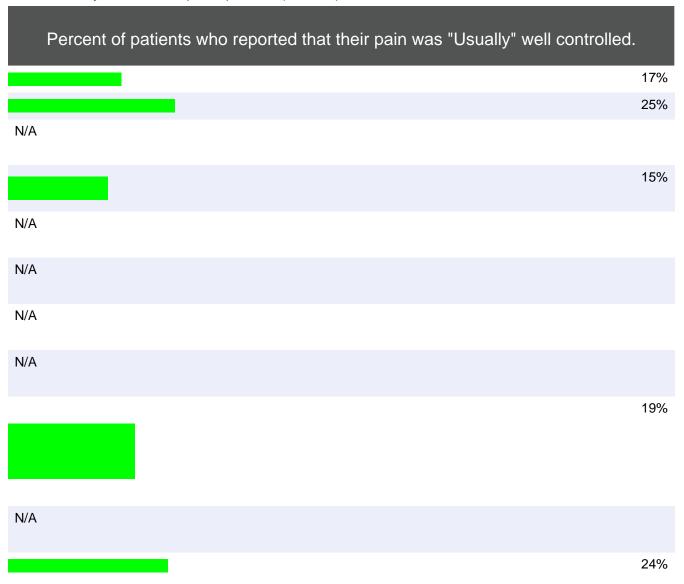
Page 12 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



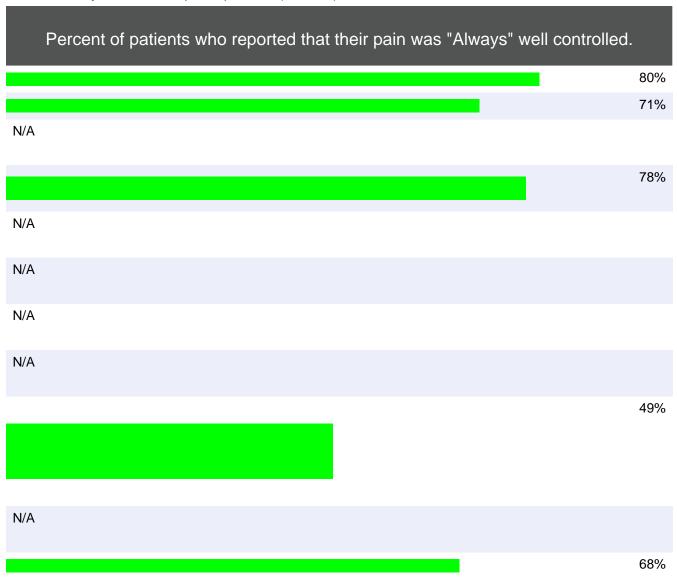
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



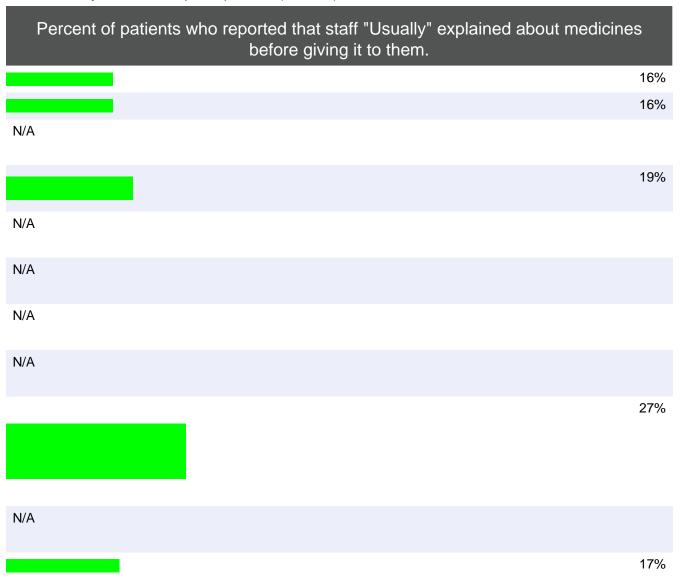
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



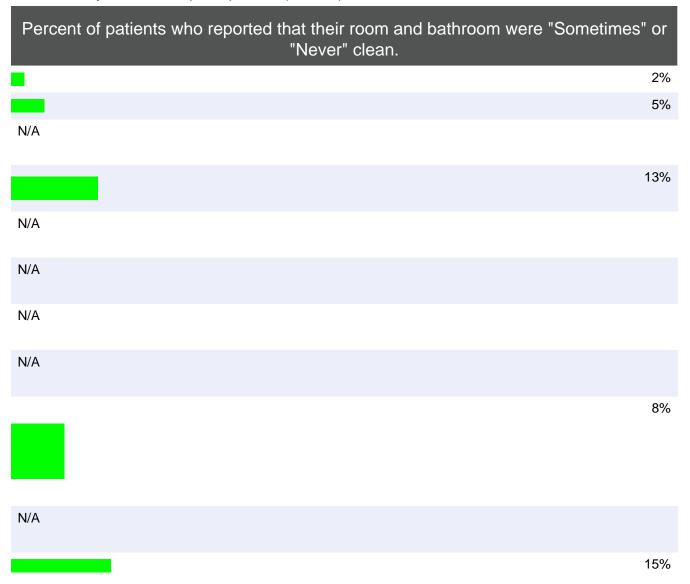
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



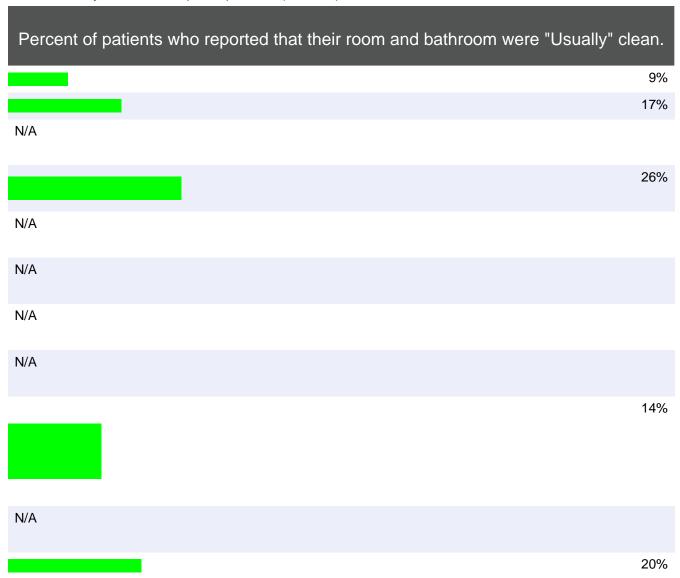
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



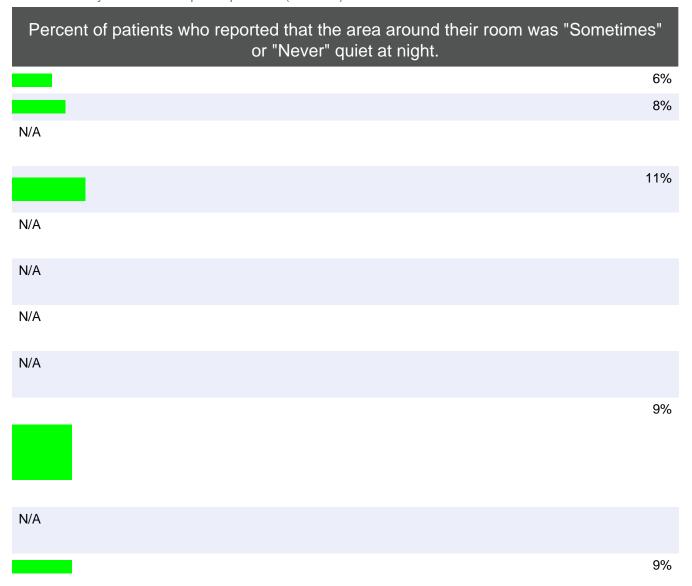
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



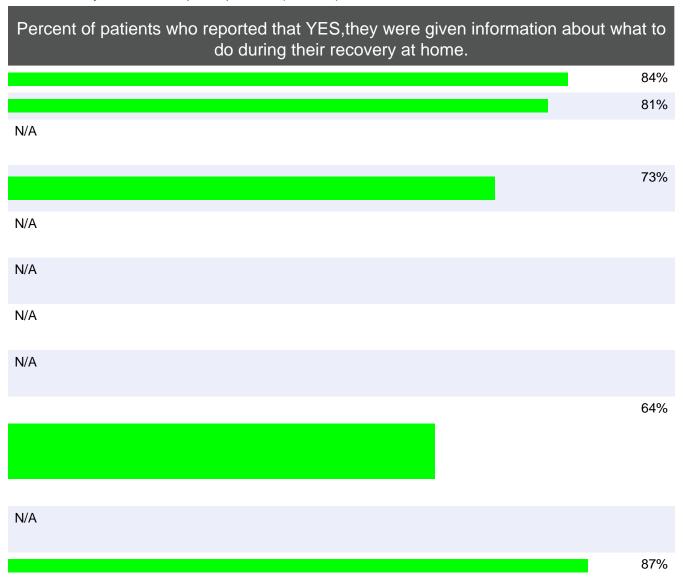
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



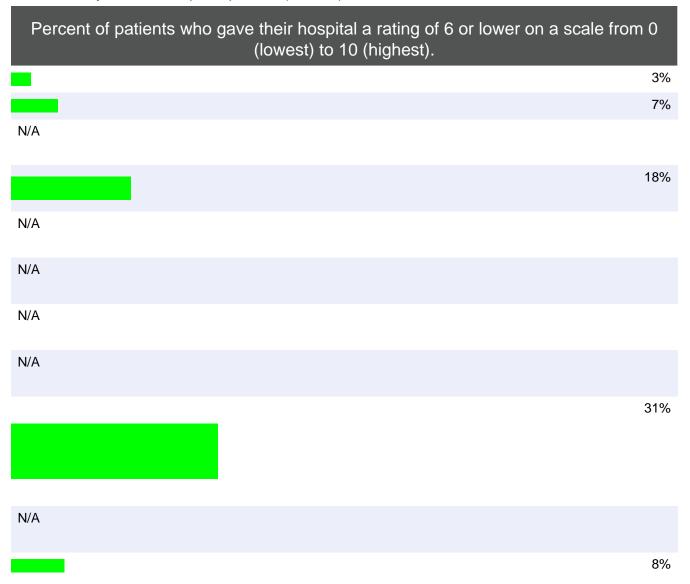
Page 25 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



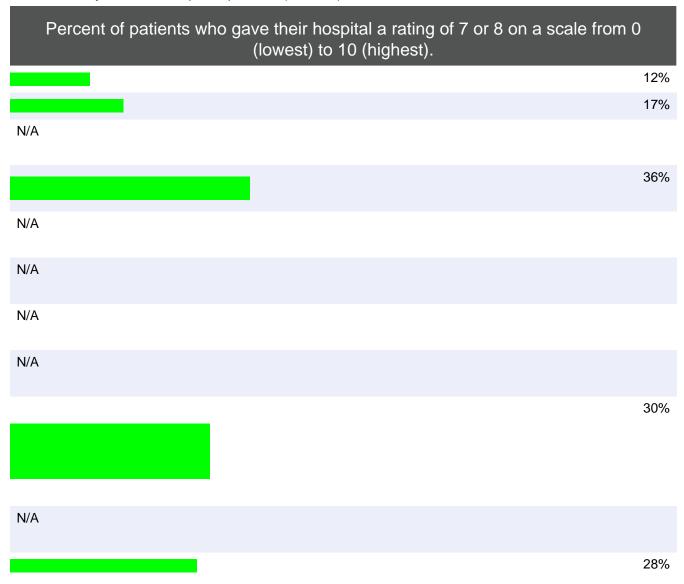
Page 26 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



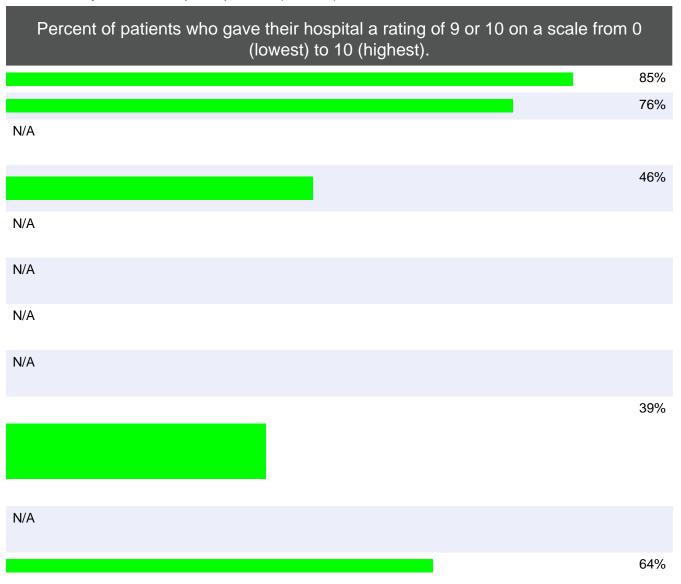
Page 27 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



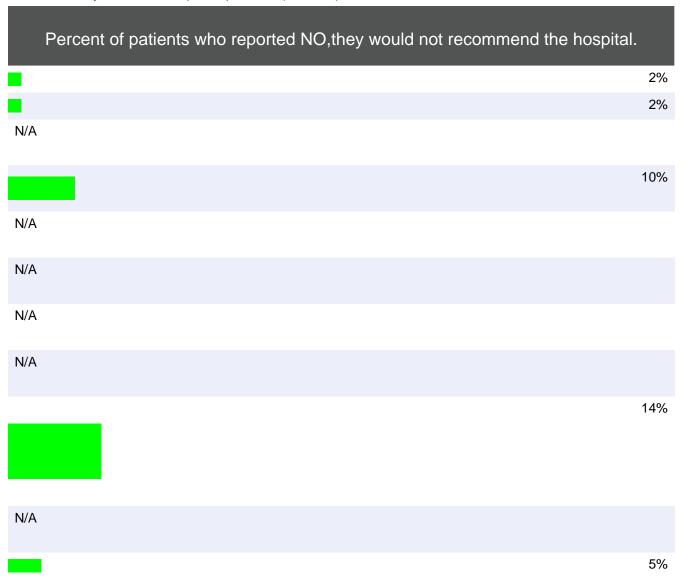
Page 28 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



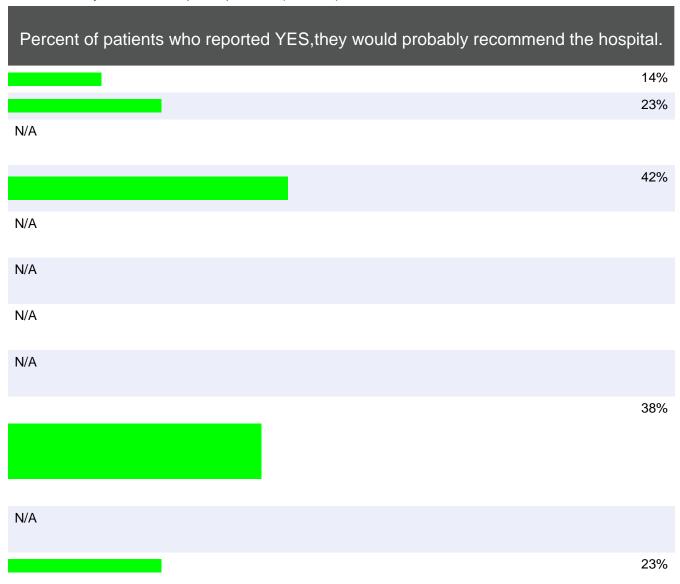
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



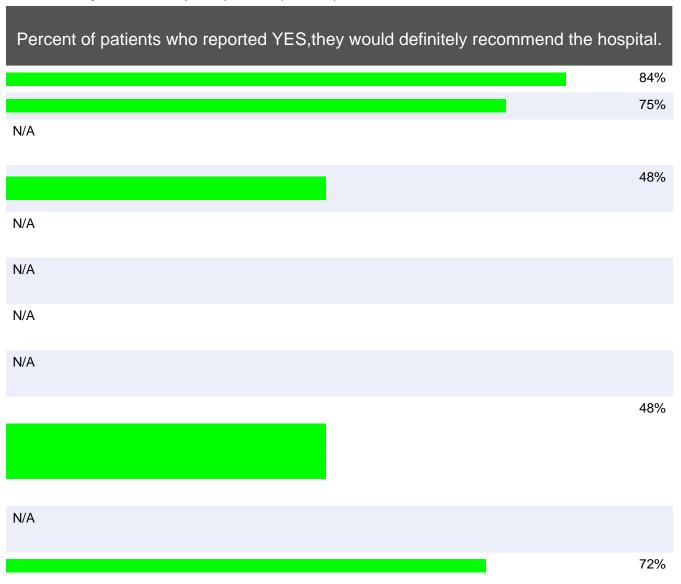
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys
Between 100 and 299
Between 100 and 299
N/A
Between 100 and 299
N/A
N/A
N/A
N/A
Fewer than 100
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Survey Response Rate Percent		Survey Footnote
		35%	
		39%	
N/A			Survey results are not available for this reporting period
		14%	
N/A			Survey results are not available for this reporting period
N/A			Survey results are not available for this reporting period
N/A			Survey results are not available for this reporting period
N/A			Survey results are not available for this reporting period
		13%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
N/A			Survey results are not available for this reporting period
		29%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Footnote		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100302	ST CLOUD REGIONAL MEDICAL CENTER	2906 17TH STREET
100299	LAKEWOOD RANCH MEDICAL CENTER	8330 LAKEWOOD RANCH BOULEVARD
100296	DOCTORS HOSPITAL INC	5000 UNIVERSITY DR
100292	SACRED HEART HOSPITAL ON THE EMERALD COAST	7800 US HWY 98 W
100291	WUESTHOFF MEDICAL CENTER - MELBOURNE	250 NORTH WICKHAM ROAD
100290	VILLAGES REGIONAL HOSPITAL THE	1451 EL CAMINO REAL
100289	CLEVELAND CLINIC HOSPITAL	3100 WESTON RD
100288	ST MARY'S MEDICAL CENTER	901 45TH STREET
100287	GOOD SAMARITAN MEDICAL CENTER	1309 N FLAGLER DR
100286	PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE	6101 PINE RIDGE ROAD
100285	MEMORIAL HOSPITAL MIRAMAR	1901 SW 172ND AVENUE
100284	WESTCHESTER GENERAL HOSPITAL	2500 SW 75TH AVENUE
100281	MEMORIAL HOSPITAL WEST	703 N FLAMINGO ROAD
100277	DOUGLAS GARDENS HOSPITAL	5200 NE 2ND AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Hospital Experiences (HCAHFS)		
	SAINT CLOUD	FL
	BRADENTON	FL
	CORAL GABLES	FL
	MIRAMAR BEACH	FL
	MELBOURNE	FL
	THE VILLAGES	FL
	WESTON	FL
	WEST PALM BEACH	FL
	WEST PALM BEACH	FL
	NAPLES	FL
	MIRAMAR	FL
	MIAMI	FL
	PEMBROKE PINES	FL
	MIAMI	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

34769	OSCEOLA
34202	MANATEE
33146	MIAMI-DADE
32550	WALTON
32935	BREVARD
32159	SUMTER
33331	BROWARD
33407	PALM BEACH
33401	PALM BEACH
34119	COLLIER
33029	BROWARD
33155	MIAMI-DADE
33028	BROWARD
33137	MIAMI-DADE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
4%
3%
2%
7%
6%
7%
10%
9%
8%
4%
7%
5%
13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
17%
16%
10%
20%
19%
22%
21%
19%
23%
14%
16%
17%
35%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
4%
3%
3%
10%
7%
6%
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1%
7%
5%
3%
4%
9%

Page 42 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	23%

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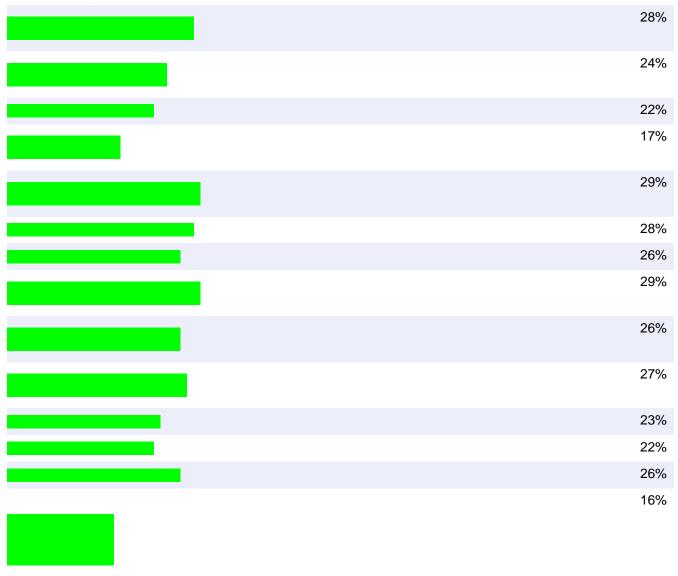
Page 44 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
9%
11%
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16%
8%
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19%
19%
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12%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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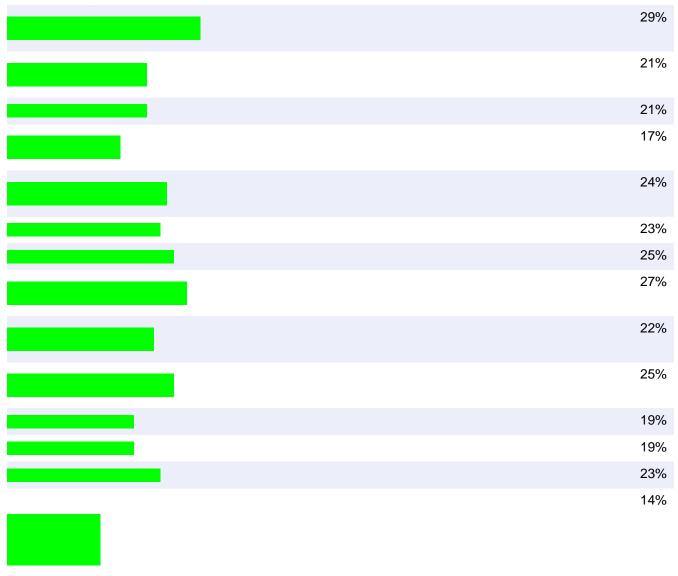
Page 47 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



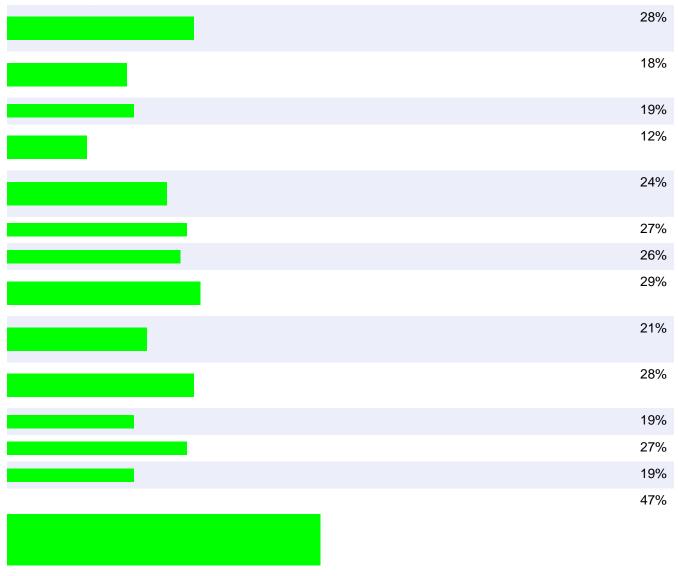
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

- 1000 or 000 or	
	19%
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	11%
	18%
	17%

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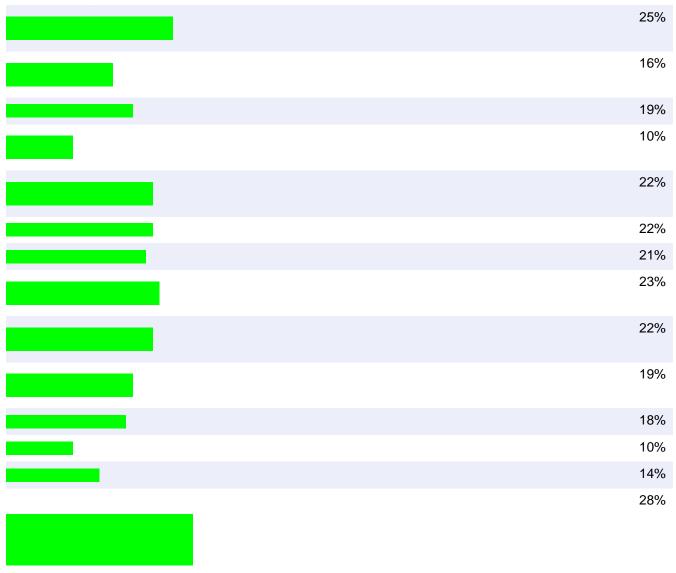
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
8%
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23%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	11%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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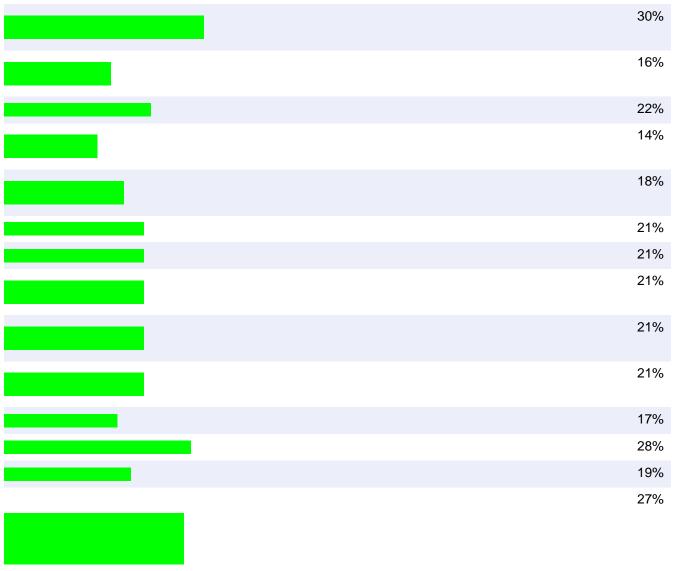
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



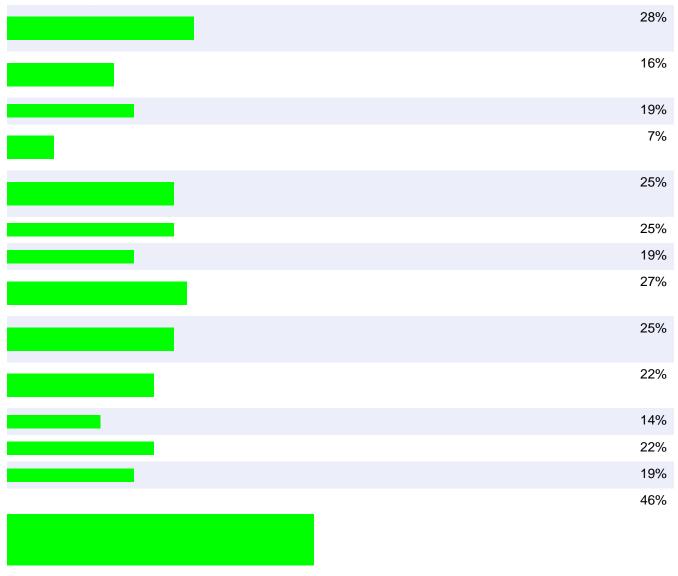
Page 61 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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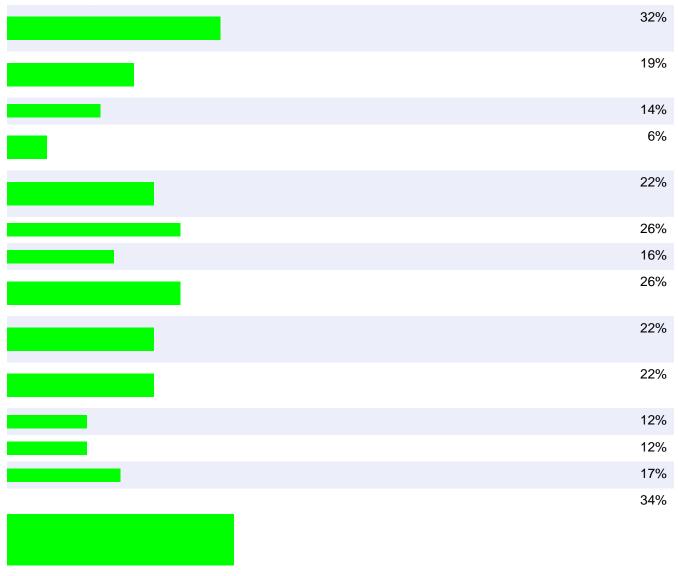
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
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6%
8%
4%
12%
4%
14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	, , , , , , , , , , , , , , , , , , , ,
	300 or more
	Between 100 and 299
	300 or more
	Fewer than 100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

29%
31%
31%
41%
35%
42%
37%
30%
32%
40%
27%
16%
27%
13% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100276	CORAL SPRINGS MEDICAL CENTER	3000 CORAL HILLS DRIVE
100275	WELLINGTON REGIONAL MEDICAL CENTER	10101 FOREST HILL BLVD
100269	PALMS WEST HOSPITAL	13001 SOUTHERN BLVD
100268	WEST BOCA MEDICAL CENTER	21644 STATE RD 7
100267	ENGLEWOOD COMMUNITY HOSPITAL	700 MEDICAL BLVD
100266	GULF BREEZE HOSPITAL	1110 GULF BREEZE PKWY
100265	MEASE COUNTRYSIDE HOSPITAL	3231 MCMULLEN BOOTH RD
100264	OAK HILL HOSPITAL	11375 CORTEZ BLVD
100260	ST LUCIE MEDICAL CENTER	1800 SE TIFFANY AVE
100259	SOUTH BAY HOSPITAL	4016 SUN CITY CENTER BLVD
100258	DELRAY MEDICAL CENTER	5352 LINTON BLVD
100256	REGIONAL MEDICAL CENTER BAYONET POINT	14000 FIVAY ROAD
100255	TOWN & COUNTRY HOSPITAL	6001 WEBB RD
100254	CAPITAL REGIONAL MEDICAL CENTER	2626 CAPITAL MEDICAL BLVD
100253	JUPITER MEDICAL CENTER	1210 S OLD DIXIE HIGHWAY
100252	RAULERSON HOSPITAL	1796 HWY 441 N

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

CORAL SPRINGS	FL
WELLINGTON	FL
LOXAHATCHEE	FL
BOCA RATON	FL
ENGLEWOOD	FL
GULF BREEZE	FL
SAFETY HARBOR	FL
BROOKSVILLE	FL
PORT SAINT LUCIE	FL
SUN CITY CENTER	FL
DELRAY BEACH	FL
HUDSON	FL
TAMPA	FL
TALLAHASSEE	FL
JUPITER	FL
OKEECHOBEE	FL

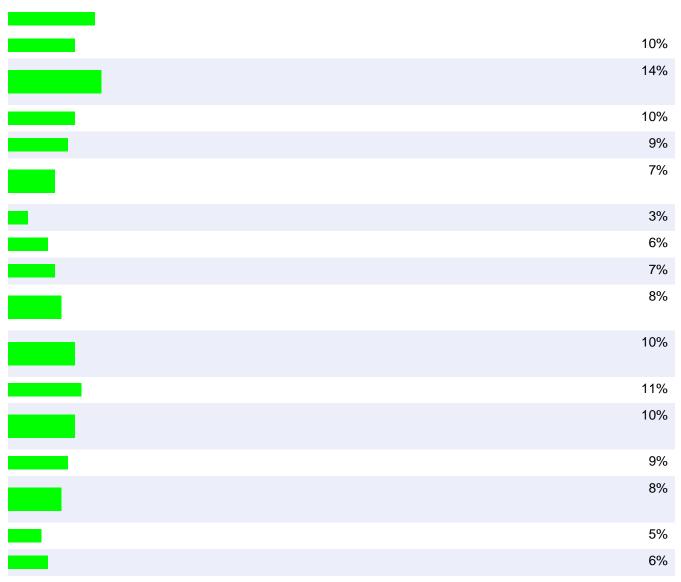
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33065	BROWARD
33414	PALM BEACH
33470	PALM BEACH
33428	PALM BEACH
34223	SARASOTA
32561	SANTA ROSA
34695	PINELLAS
34613	HERNANDO
34952	SAINT LUCIE
33573	HILLSBOROUGH
33484	PALM BEACH
34667	PASCO
33615	HILLSBOROUGH
32308	LEON
33458	PALM BEACH
34972	OKEECHOBEE

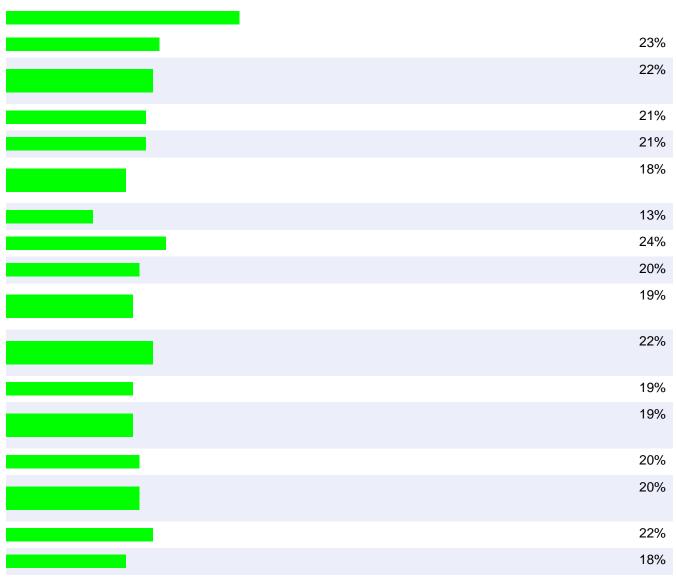
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



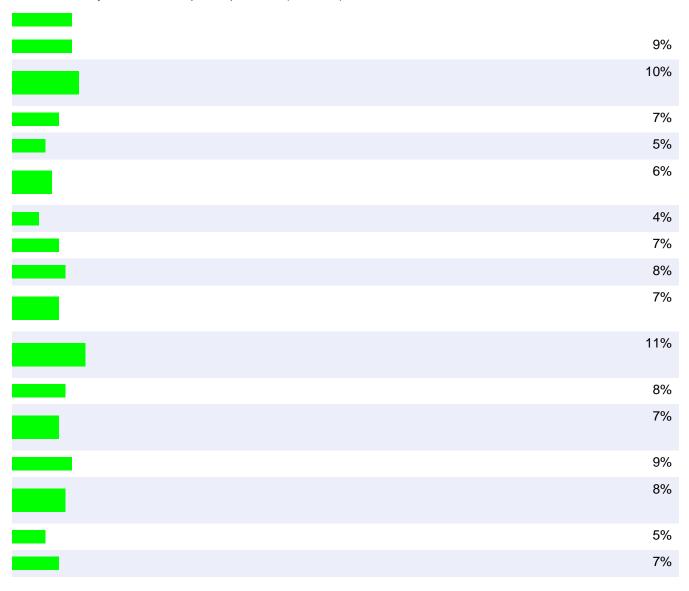
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

•	 ,		
			21%
			20%
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			16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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18%
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11%
12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



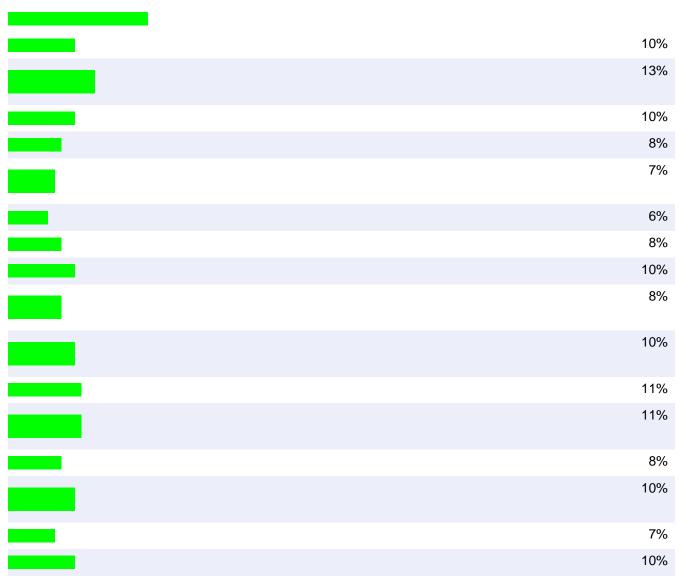
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



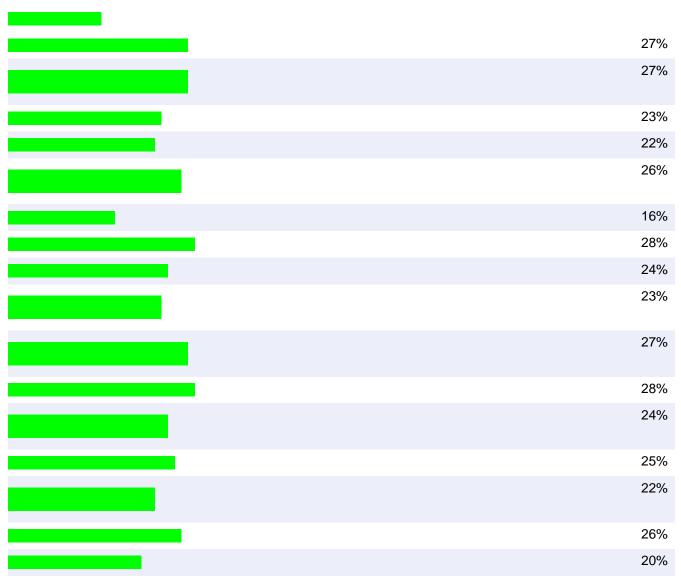
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
19%
16%
19%
22%
15%
21%
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18%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



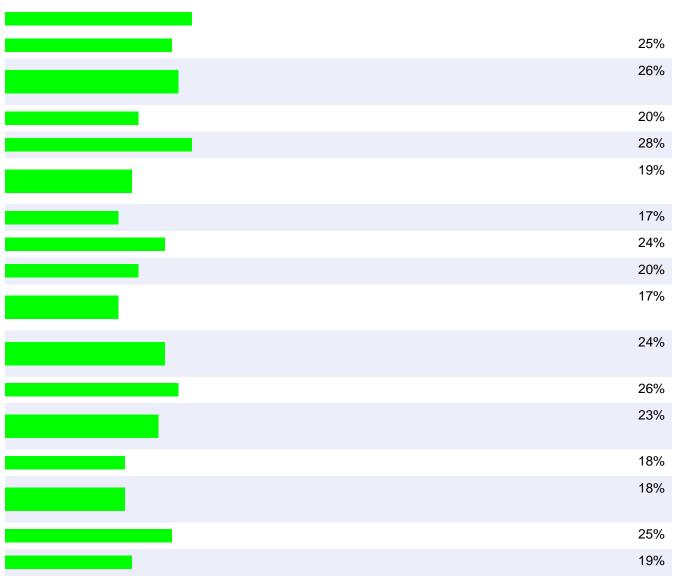
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

•			
			11%
			19%
			19%
			18%
			13%
			10%
			12%
			13%
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			16%
			16%
			15%
			11%
			10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



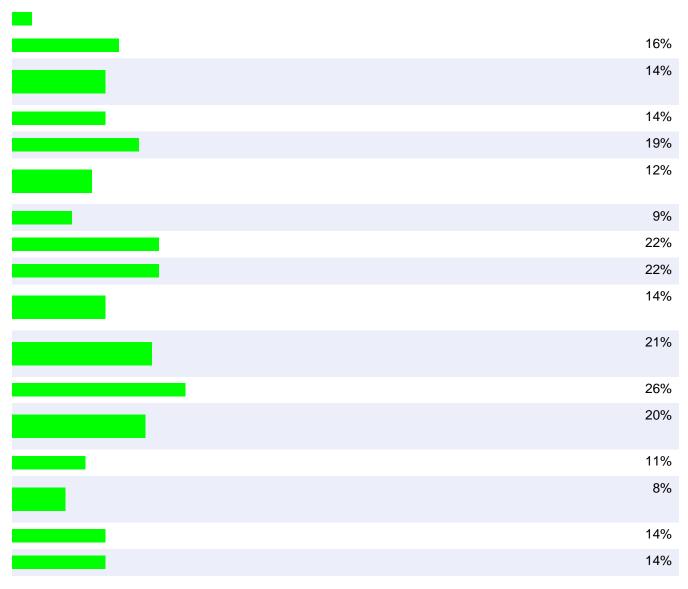
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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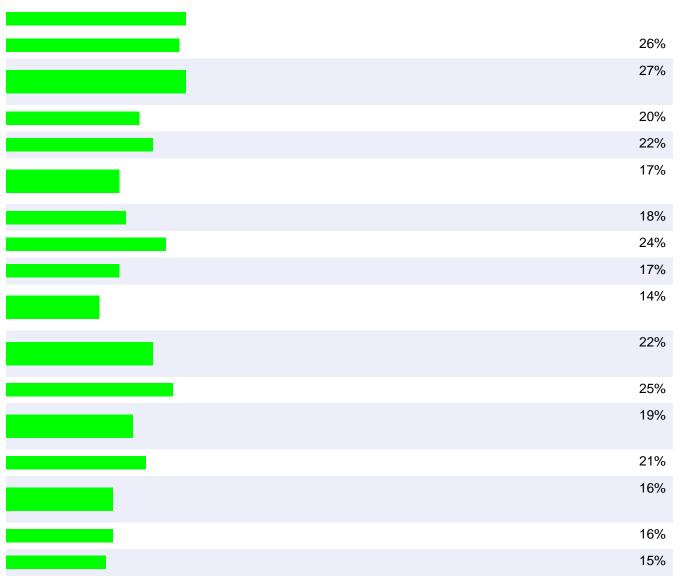
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
17%
12%
13%
10%
5%
9%
10%
10%
15%
14%
12%
16%
9%
7%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



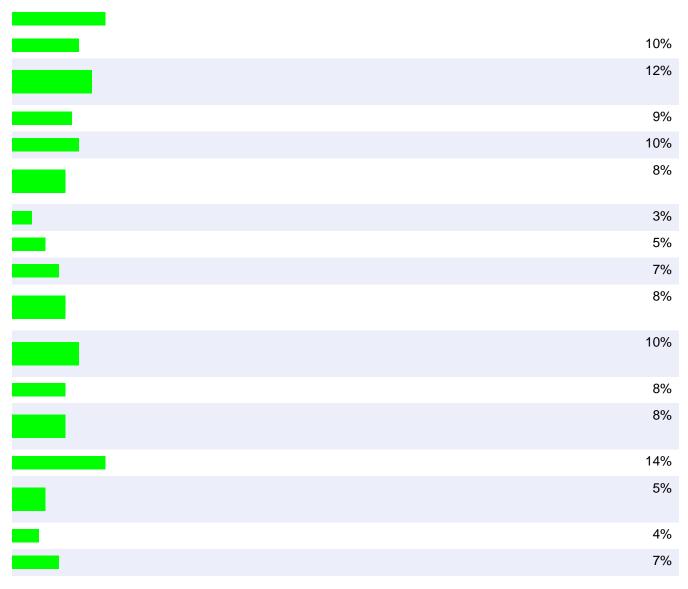
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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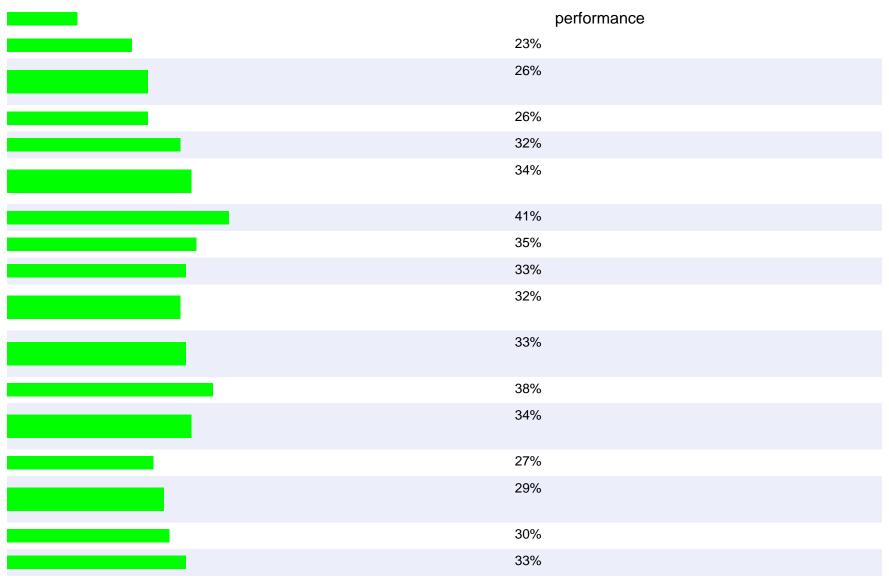
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100249	SEVEN RIVERS REGIONAL MEDICAL CENTER	6201 N SUNCOAST BLVD
100248	LARGO MEDICAL CENTER	201 14TH ST SW
100246	LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	1700 S 23RD ST
100244	CAPE CORAL HOSPITAL	636 DEL PRADO BLVD
100243	BRANDON REGIONAL HOSPITAL	119 OAKFIELD DR
100242	GULF COAST MEDICAL CENTER	449 W 23RD ST
100240	ANNE BATES LEACH EYE HOSPITAL	900 NW 17TH ST
100239	EDWARD WHITE HOSPITAL	2323 9TH AVE N
100238	NORTHSIDE HOSPITAL	6000 49TH STREET N
100236	FAWCETT MEMORIAL HOSPITAL	21298 OLEAN BLVD
100234	COLUMBIA HOSPITAL	2201 45TH ST
100232	PUTNAM COMMUNITY MEDICAL CENTER	611 ZEAGLER DR
100231	WEST FLORIDA HOSPITAL	8383 N DAVIS HIGHWAY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	CRYSTAL RIVER	FL
	LARGO	FL
	FORT PIERCE	FL
	CAPE CORAL	FL
	BRANDON	FL
	PANAMA CITY	FL
	MIAMI	FL
	SAINT PETERSBURG	FL
	SAINT PETERSBURG	FL
	PORT CHARLOTTE	FL
	WEST PALM BEACH	FL
	PALATKA	FL
	PENSACOLA	FL

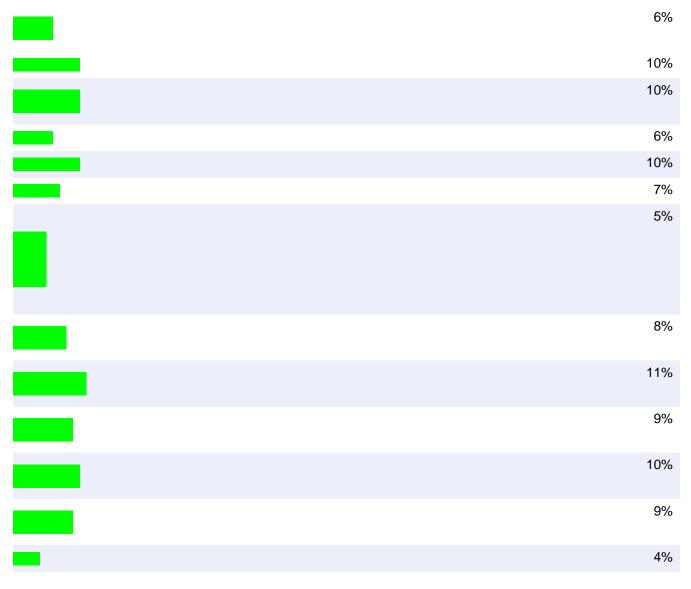
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda on Garvey or rationto Troopital Ex	Apononicos (Fior till 9)
34428	CITRUS
33770	PINELLAS
34950	SAINT LUCIE
33990	LEE
33511	HILLSBOROUGH
32405	BAY
33136	MIAMI-DADE
33713	PINELLAS
33709	PINELLAS
33952	CHARLOTTE
33407	PALM BEACH
32177	PUTNAM
32514	ESCAMBIA

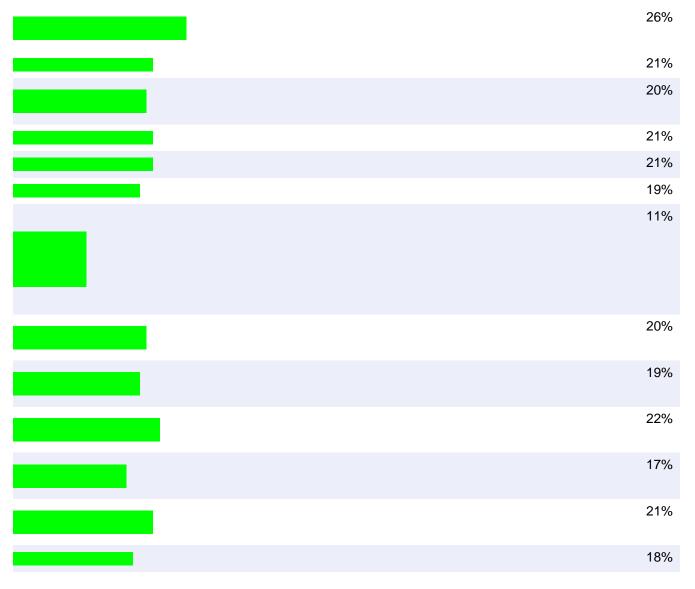
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



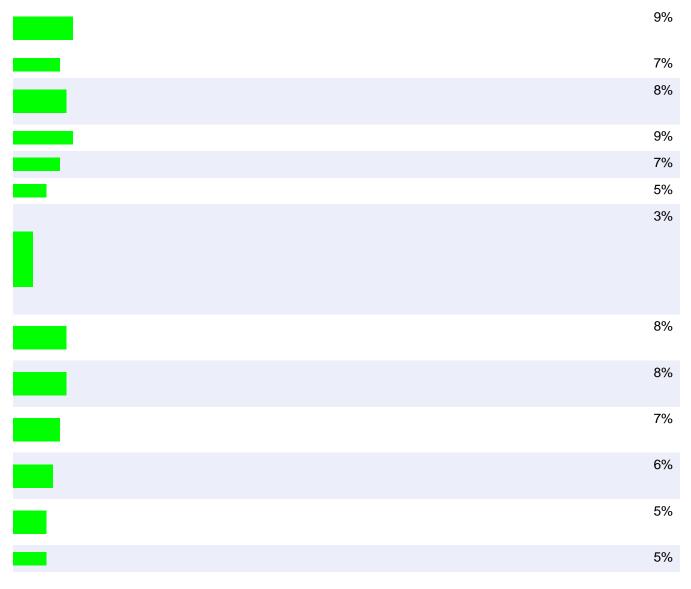
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
17%
17%
22%
18%
15%
12%
18%
17%
19%
15%
15%
14%

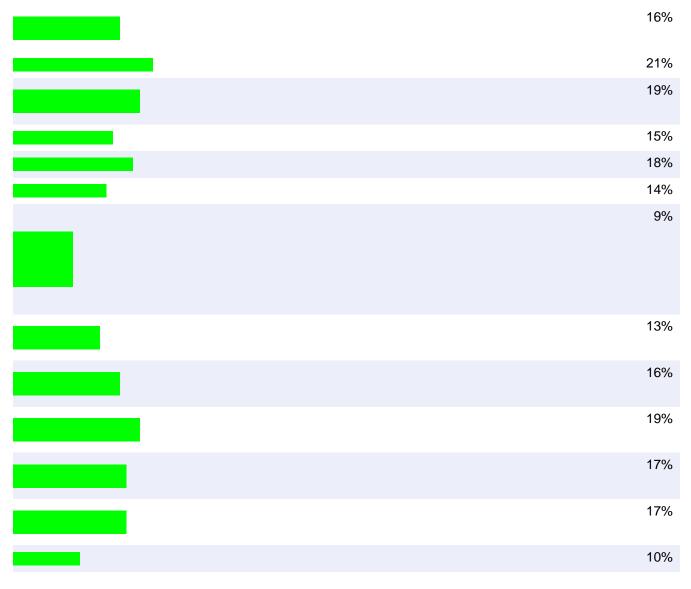
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



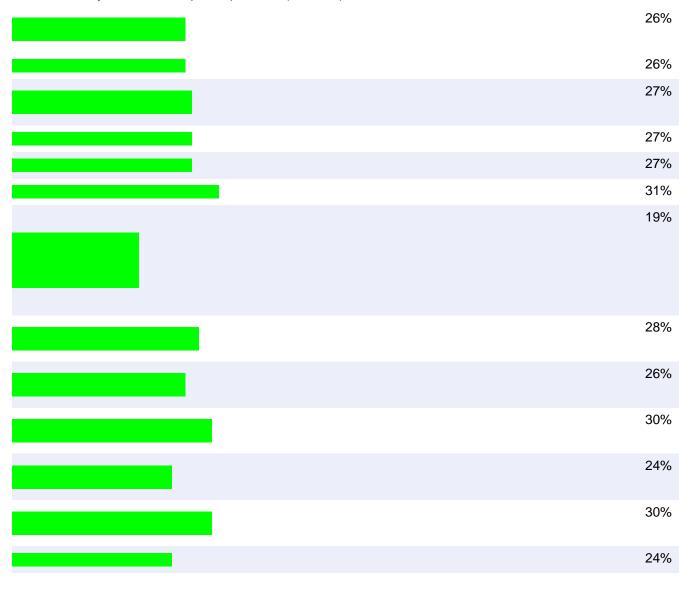
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



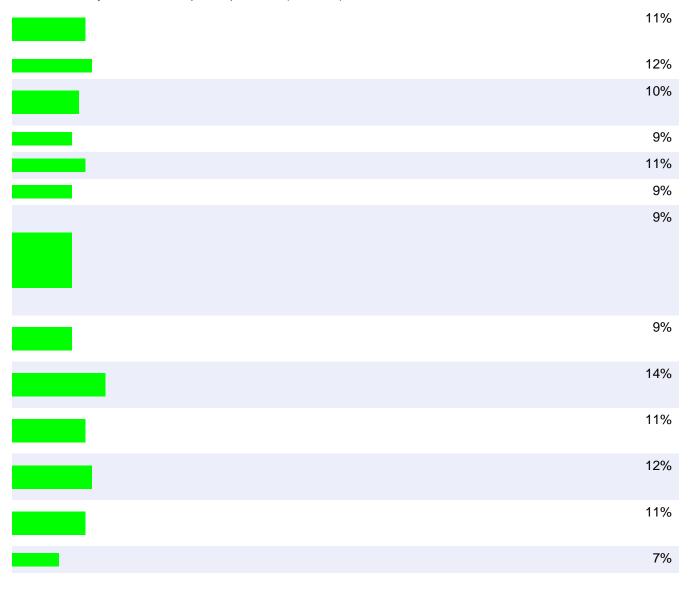
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



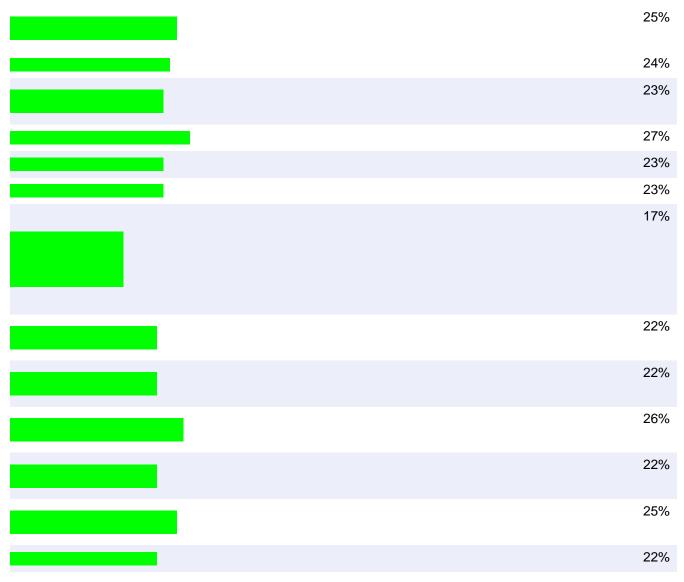
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



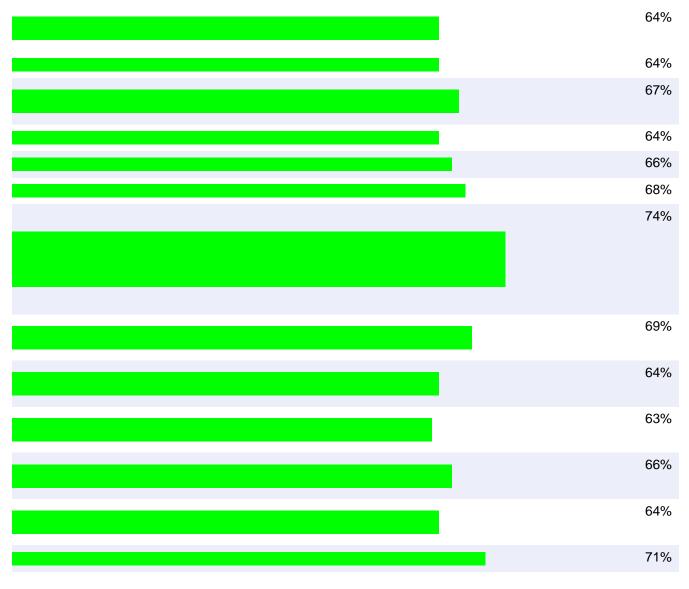
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



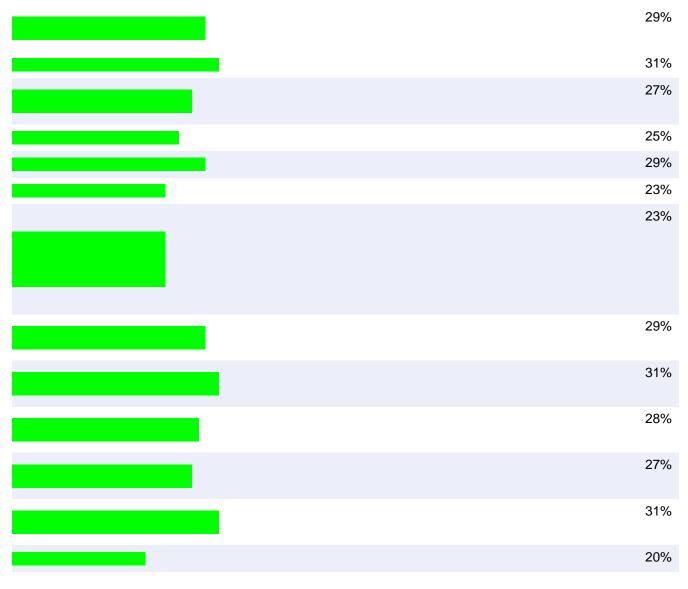
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



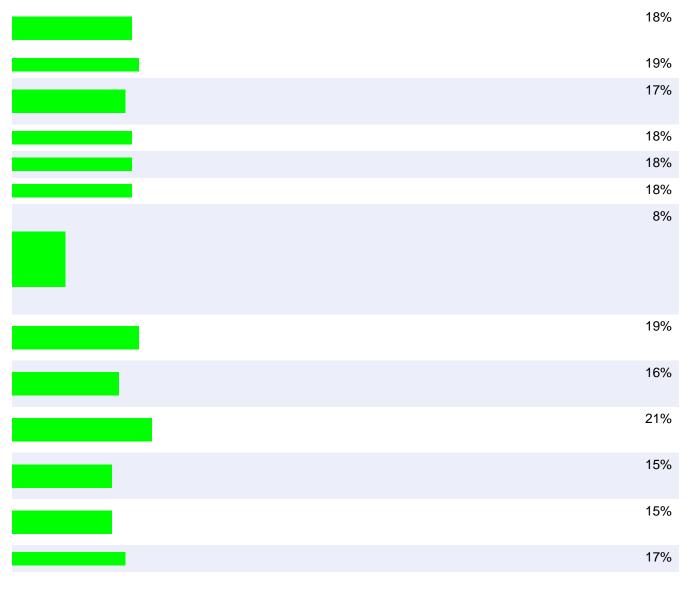
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



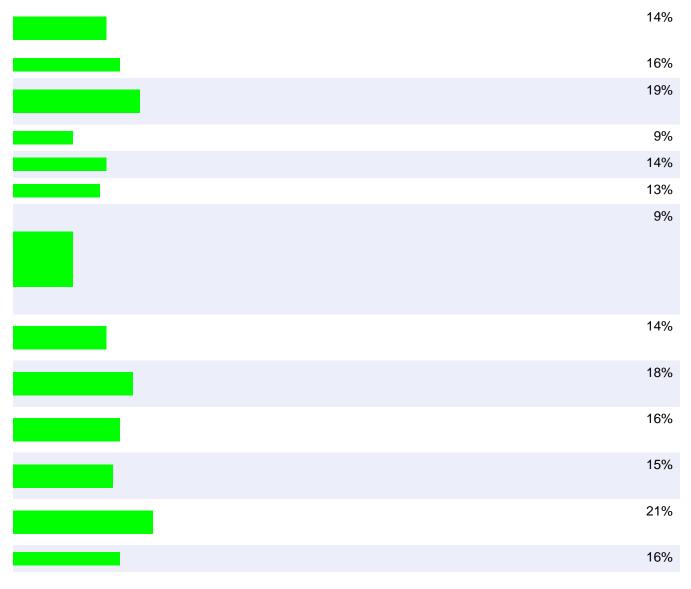
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



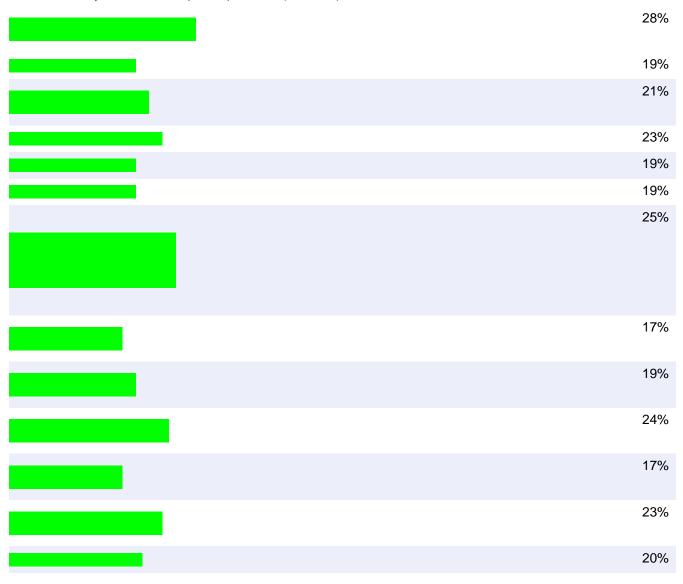
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



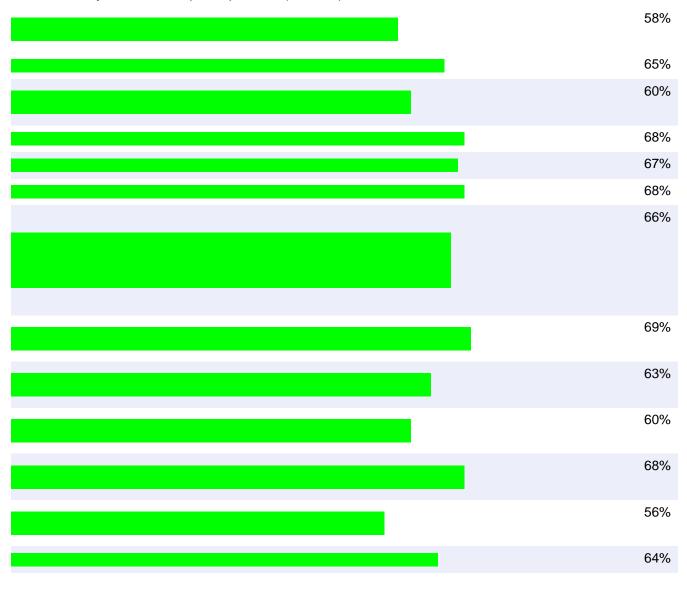
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



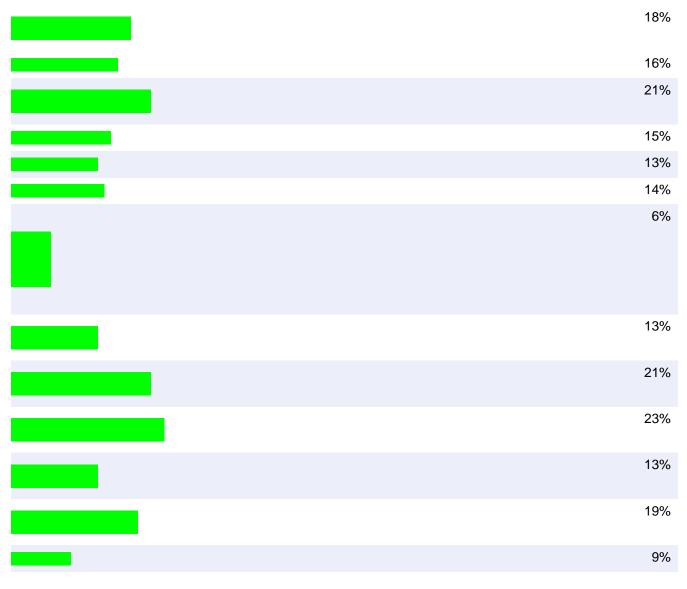
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



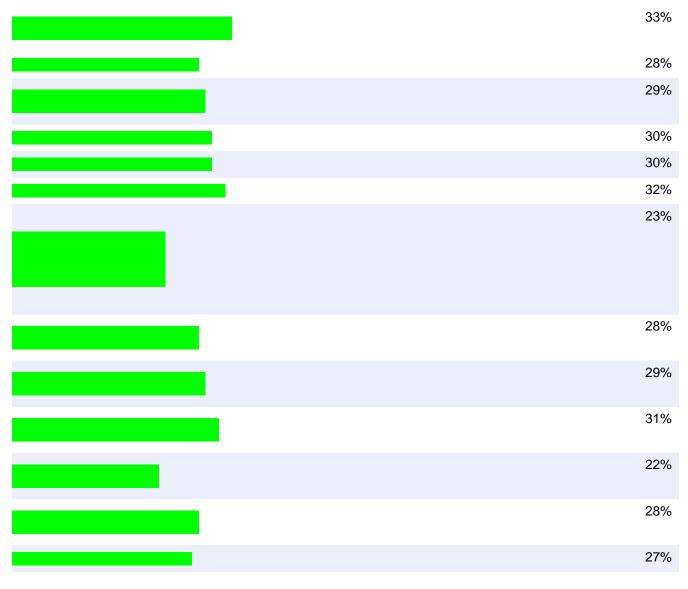
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



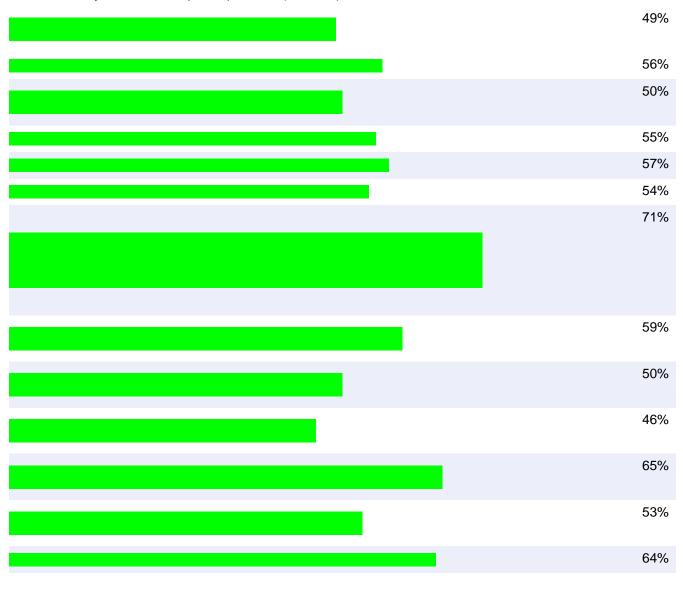
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



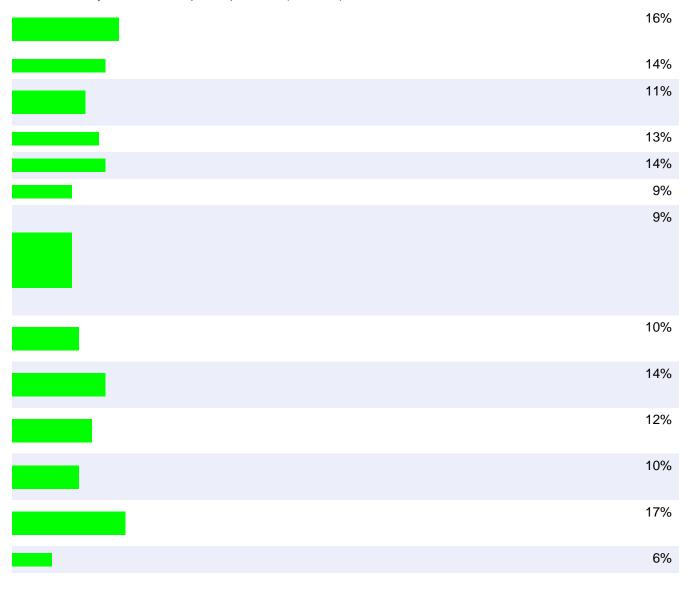
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
19%
17%
19%
19%
15%
22%
19%
19%
16%
20%
22%
15%

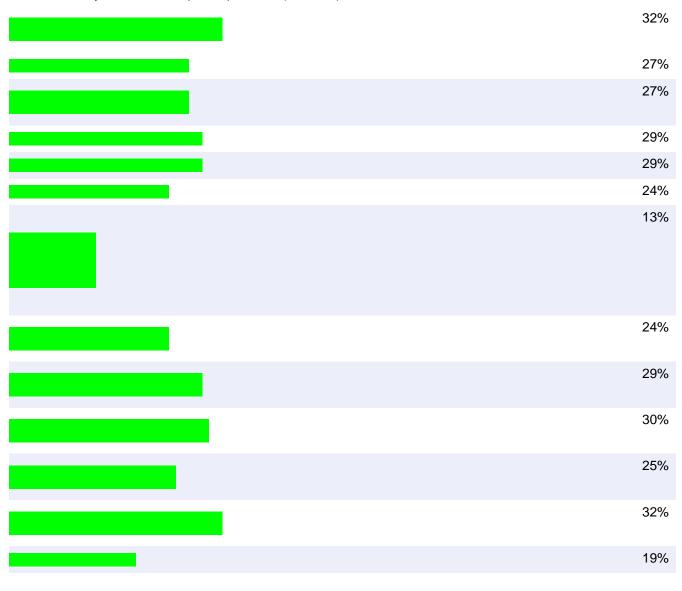
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



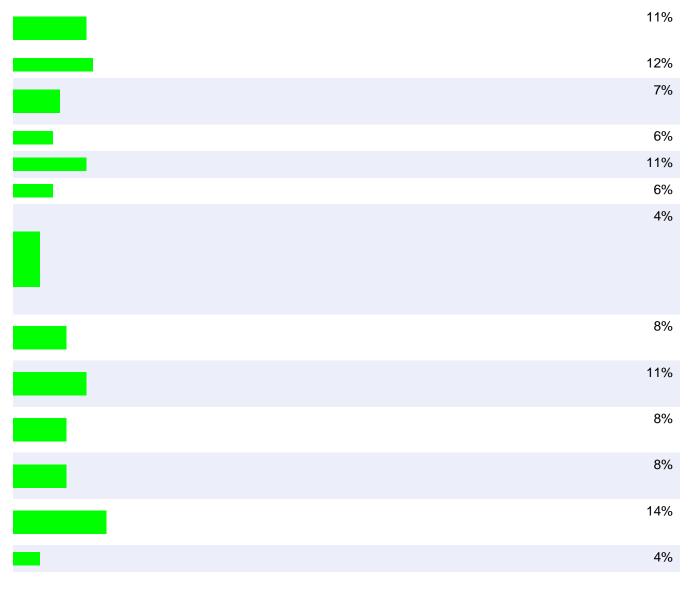
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



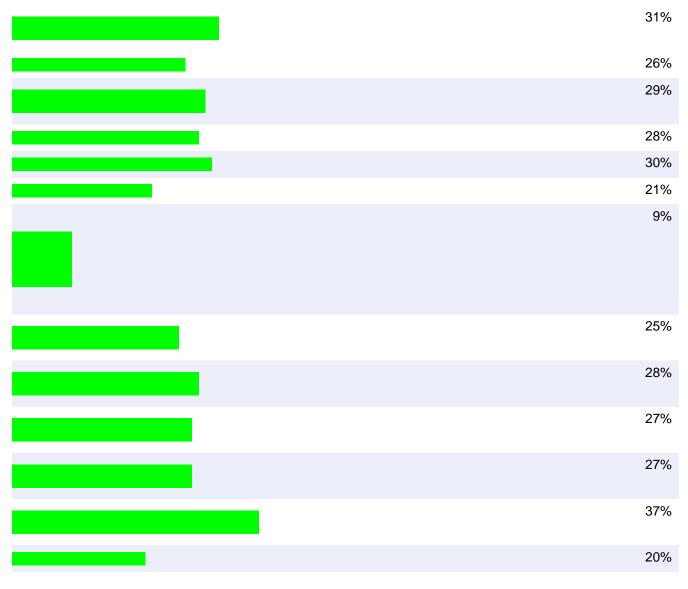
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



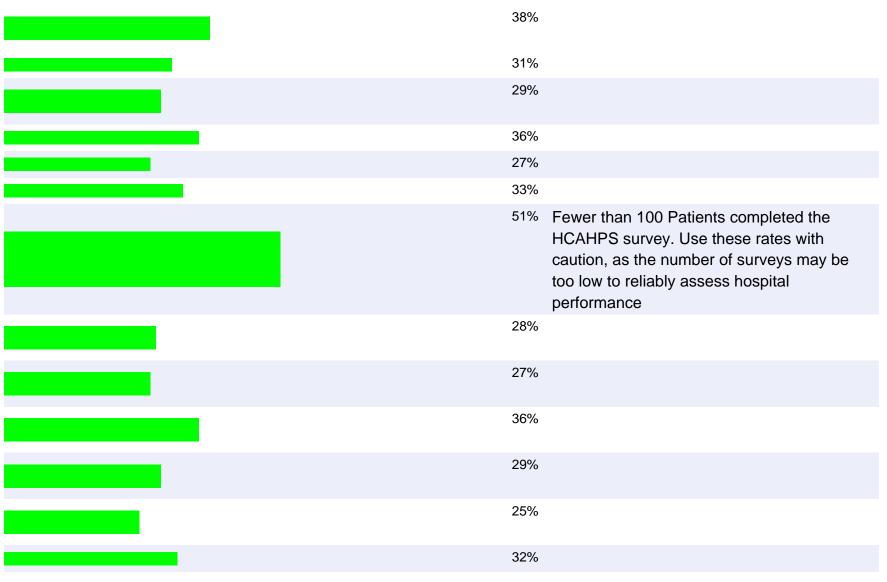
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIGATIF S)
300 or more
Fewer than 100
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100230	MEMORIAL HOSPITAL PEMBROKE	7800 SHERIDAN STREET
100228	WESTSIDE REGIONAL MEDICAL CENTER	8201 W BROWARD BLVD
100226	ORANGE PARK MEDICAL CENTER	2001 KINGSLEY AVE
100224	UNIVERSITY HOSPITAL & MEDICAL CENTER	7201 N UNIVERSITY DR
100223	FORT WALTON BEACH MEDICAL CENTER	1000 MAR WALT DR
100220	GULF COAST MEDICAL CENTER LEE MEM HEALTH SYSTEM	13681 DOCTOR'S WAY
100217	SEBASTIAN RIVER MEDICAL CENTER	13695 U S HIGHWAY 1
100213	BLAKE MEDICAL CENTER	2020 59TH ST W
100212	OCALA REGIONAL MEDICAL CENTER	1431 SW FIRST AVE
100211	PASCO REGIONAL MEDICAL CENTER	13100 FT KING ROAD
100209	KENDALL REGIONAL MEDICAL CENTER	11750 BIRD RD
100206	MEMORIAL HOSPITAL OF TAMPA	2901 SWANN AVE
100204	NORTH FLORIDA REGIONAL MEDICAL CENTER	6500 NEWBERRY ROAD
100200	IMPERIAL POINT MEDICAL CENTER	6401 NORTH FEDERAL HIGHWAY
100191	COMMUNITY HOSPITAL	5637 MARINE PKWY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	PEMBROKE PINES	FL
	PLANTATION	FL
	ORANGE PARK	FL
	TAMARAC	FL
	FORT WALTON BEACH	FL
	FORT MYERS	FL
	SEBASTIAN	FL
	BRADENTON	FL
	OCALA	FL
	DADE CITY	FL
	MIAMI	FL
	TAMPA	FL
	GAINESVILLE	FL
	FORT LAUDERDALE	FL
	NEW PORT	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33024	BROWARD
33324	BROWARD
32073	CLAY
33321	BROWARD
32547	OKALOOSA
33912	LEE
32978	INDIAN RIVER
34209	MANATEE
34478	MARION
33525	PASCO
33175	MIAMI-DADE
33609	HILLSBOROUGH
32605	ALACHUA
33308	BROWARD
34652	PASCO

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
12%
8%
12%
7%
7%
9%
9%
9%
9%
11%
13%
7%
8%
8%

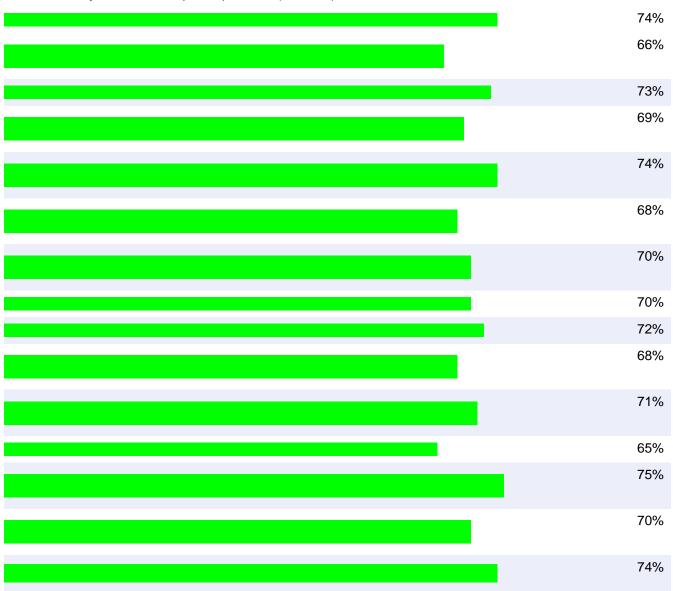
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda di Garvey di Fattorito Frespital Experienced (Fresh in C)	
	20%
	22%
	19%
	19%
	19%
	25%
	21%
	21%
	19%
	23%
	18%
	22%
	18%
	22%
	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
7%
7%
8%
4%
9%
6%
5%
7%
8%
9%
9%
4%
8%
6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda di Garvey di Fatterito Frespital Experienced (Fest in C)	
	17%
	15%
	18%
	17%
	15%
	22%
	16%
	19%
	16%
	20%
	15%
	20%
	16%
	20%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



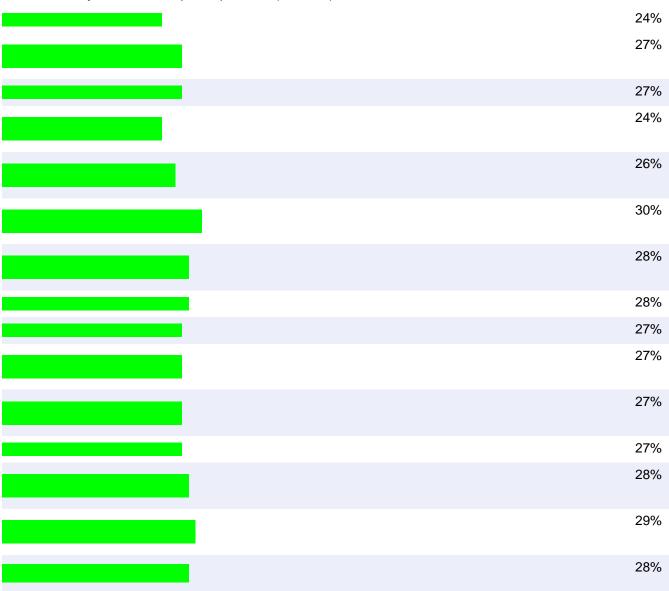
Page 149 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Carvey of Fationic Froophar Experiences (Fro Arti C)	400/
	12%
	20%
	19%
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	24%
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	18%
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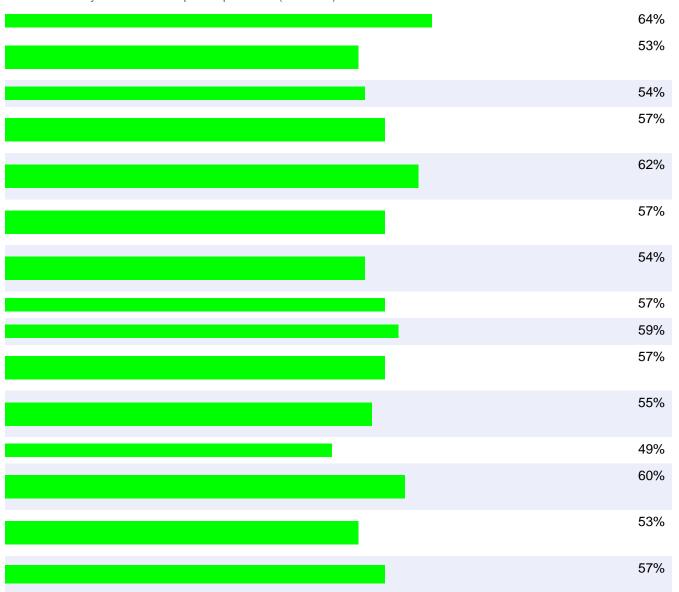
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



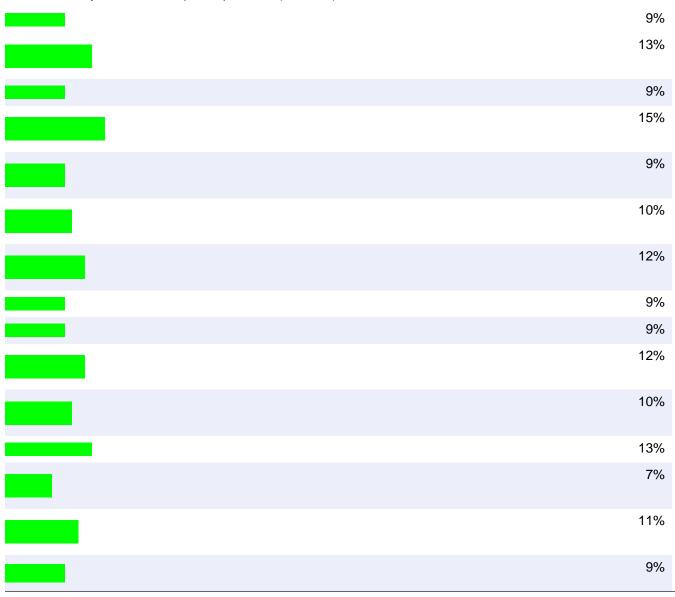
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



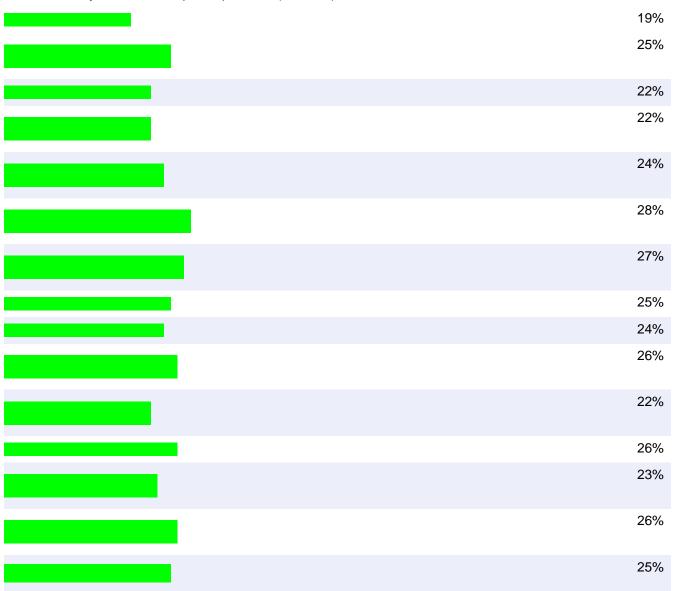
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



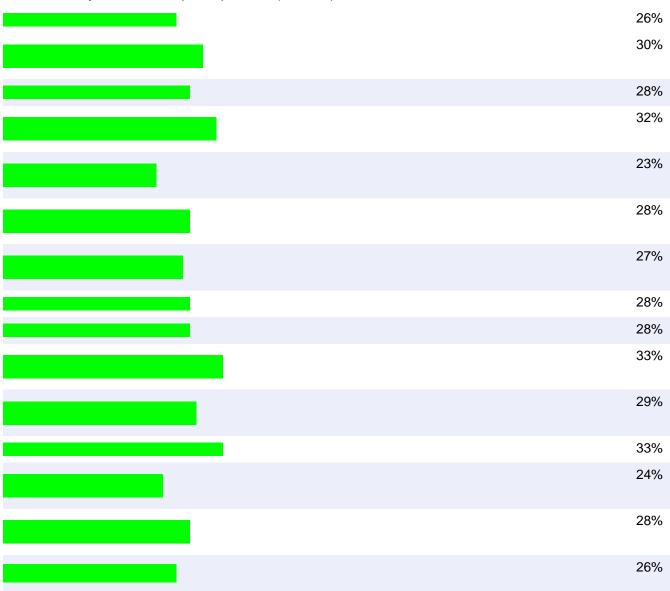
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



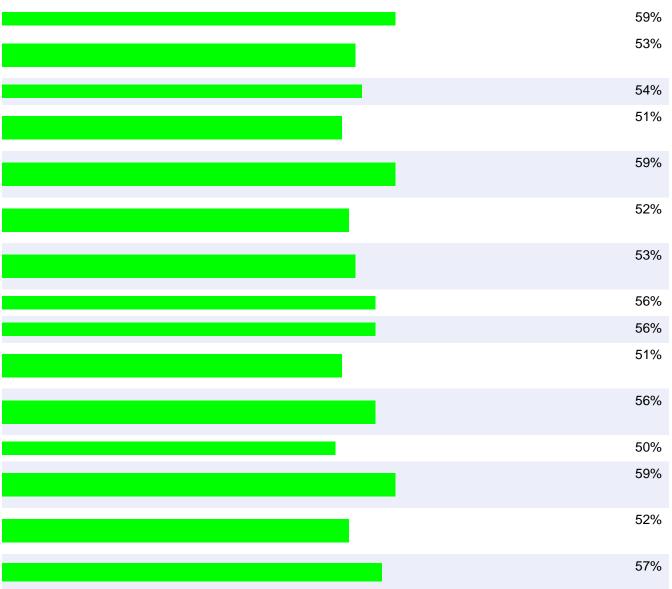
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
17%
18%
17%
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16%
16%
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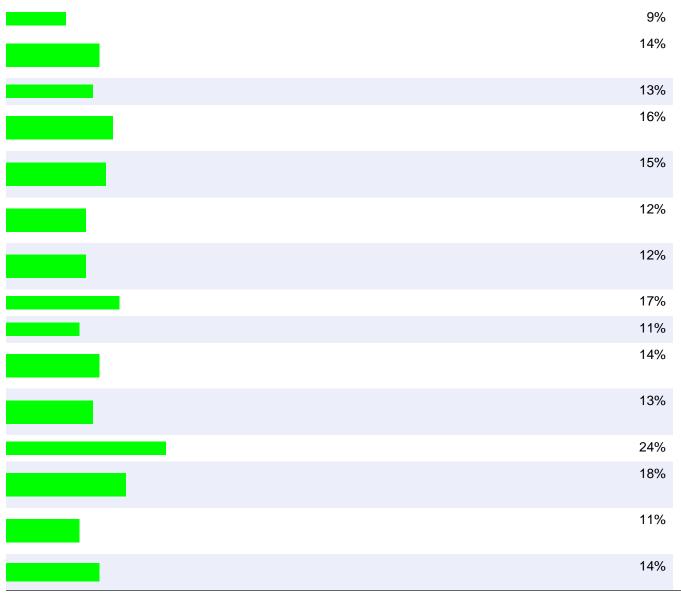
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
22%
20%
20%
22%
23%
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19%
23%
17%
21%
24%
22%
20%

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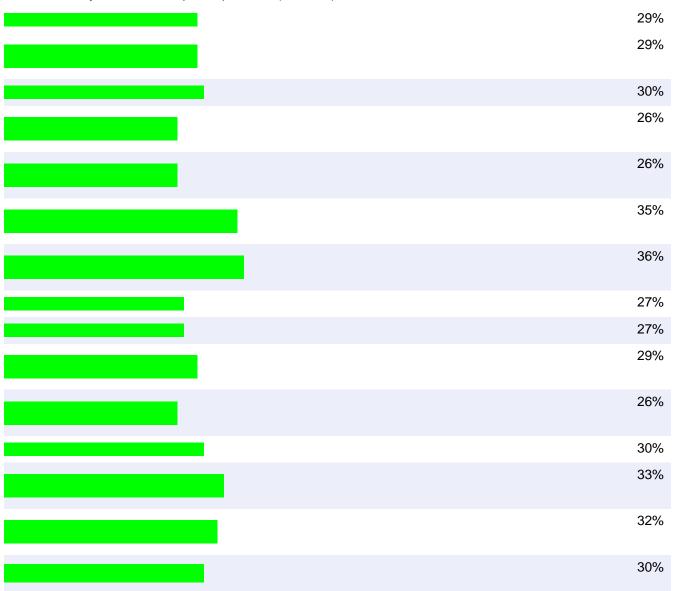
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
20%
13%
13%
10%
16%
17%
19%
12%
20%
21%
17%
15%
16%
21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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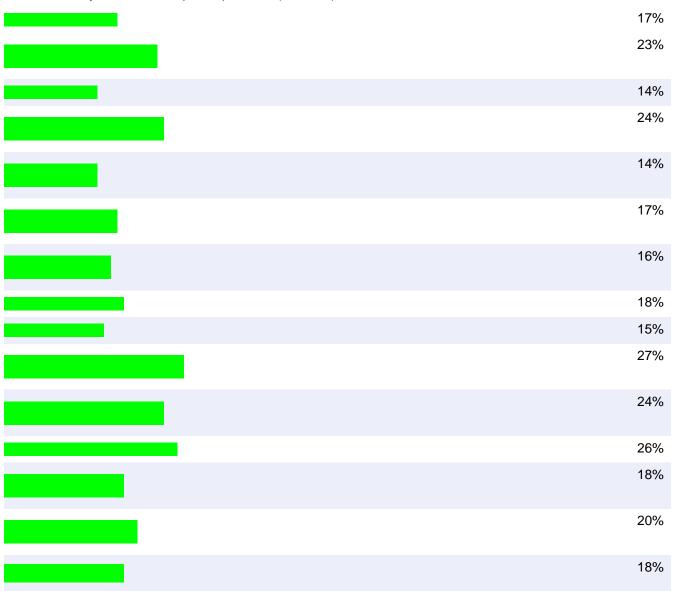
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



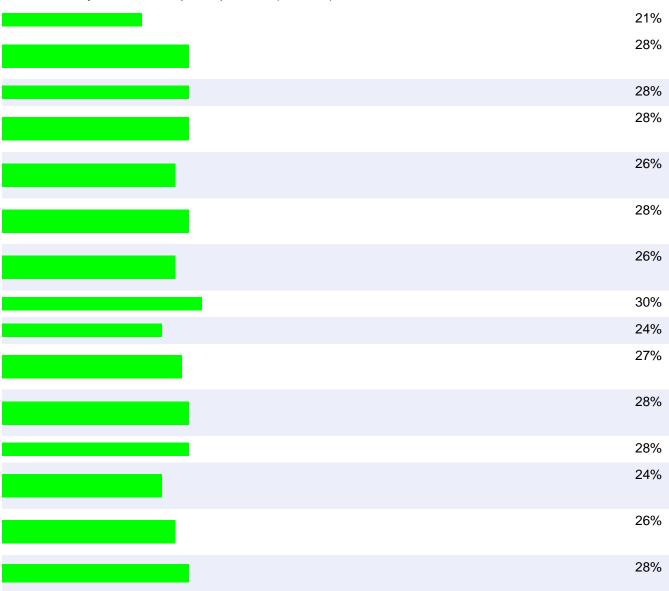
Page 166 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda dii dairoy di Faddina Fidophai Exponditodo (Fidoriti d)	
	10%
	15%
	12%
	14%
	10%
	12%
	12%
	10%
	10%
	14%
	17%
	20%
	9%
	10%
	11%

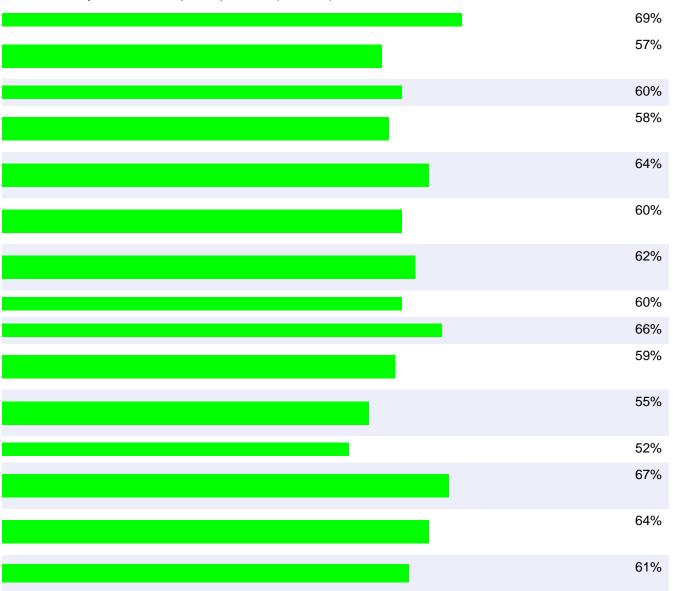
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



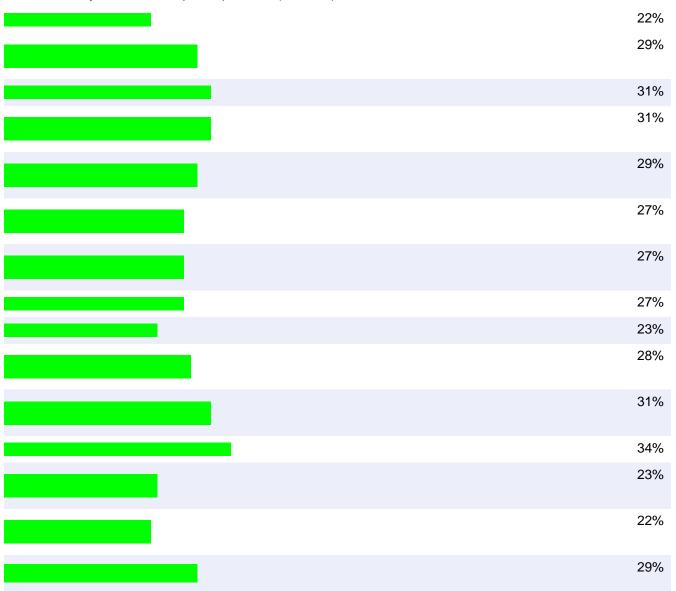
Page 169 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
11%
9%
11%
7%
8%
7%
9%
7%
11%
15%
13%
4%
6%
8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TICALTES)	
	26%
	30%
	27%
	28%
	33%
	34%
	40%
	35%
	34%
	32%
	18%
	27%
	35%
	24%
	28%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100189	NORTHWEST MEDICAL CENTER	2801 N STATE RD 7	
100187	PALMETTO GENERAL HOSPITAL	2001 W 68TH ST	
100183	CORAL GABLES HOSPITAL	3100 DOUGLAS RD	
100181	LARKIN COMMUNITY HOSPITAL	7031 SW 62ND AVE	
100180	ST PETERSBURG GENERAL HOSPITAL	6500 38TH AVE N	
100179	MEMORIAL HOSPITAL JACKSONVILLE	3625 UNIVERSITY BLVD SOUTH	
100177	CAPE CANAVERAL HOSPITAL	701 W COCOA BEACH CAUSEWAY	
100176	PALM BEACH GARDENS MEDICAL CENTER	3360 BURNS RD	
100175	DESOTO MEMORIAL HOSPITAL	900 N ROBERT AVE	
100173	UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER A		
100168	BOCA RATON REGIONAL HOSPITAL	800 MEADOWS RD	
100167	PLANTATION GENERAL HOSPITAL	401 NW 42ND AVE	
100166	DOCTORS HOSPITAL OF SARASOTA	5731 BEE RIDGE RD	
100161	CENTRAL FLORIDA REGIONAL HOSPITAL	1401 W SEMINOLE BLVD	
100157	LAKELAND REGIONAL MEDICAL CENTER	1324 LAKELAND HILLS BLVD	
100156	LAKE CITY MEDICAL CENTER	340 NW COMMERCE DRIVE	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	RICHEY	
	MARGATE	FL
	HIALEAH	FL
	CORAL GABLES	FL
	SOUTH MIAMI	FL
	SAINT PETERSBURG	FL
	JACKSONVILLE	FL
	COCOA BEACH	FL
	PALM BEACH GARDENS	FL
	ARCADIA	FL
	TAMPA	FL
	BOCA RATON	FL
	PLANTATION	FL
	SARASOTA	FL
	SANFORD	FL
	LAKELAND	FL
	LAKE CITY	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dassa sir curvey of Fationto Freepital Ex			
33063	BROWARD		
33016	MIAMI-DADE		
33134	MIAMI-DADE		
33143	MIAMI-DADE		
33710	PINELLAS		
32216	DUVAL		
32932	BREVARD		
33410	PALM BEACH		
34265	DE SOTO		
33613	HILLSBOROUGH		
33486	PALM BEACH		
33317	BROWARD		
34233	SARASOTA		
32771	SEMINOLE		
33805	POLK		
32055	COLUMBIA		

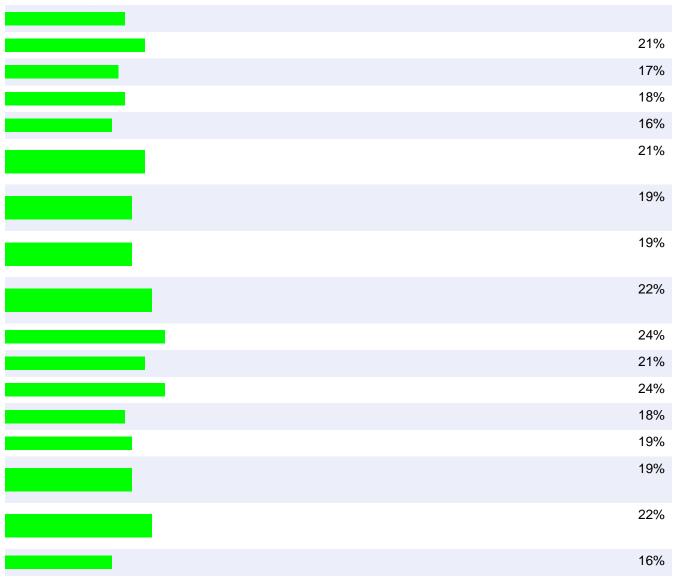
Page 178 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



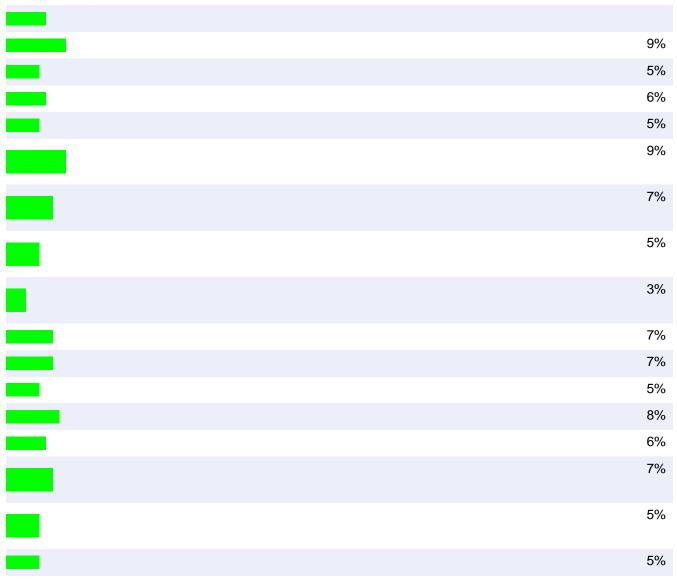
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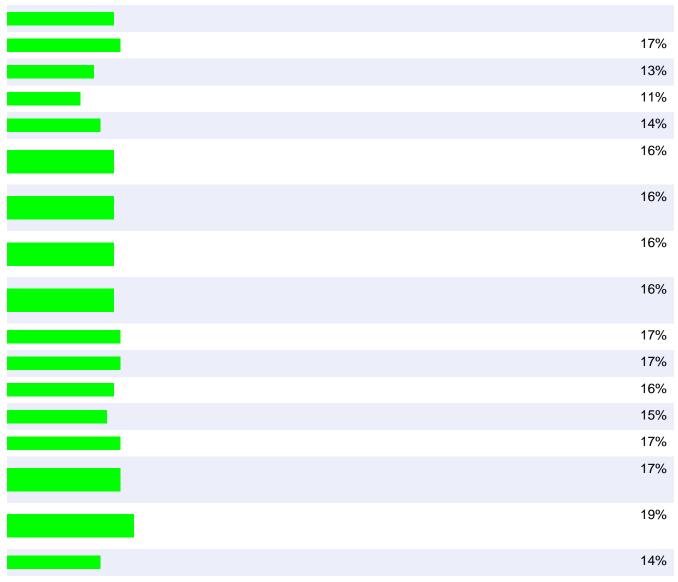
Page 181 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



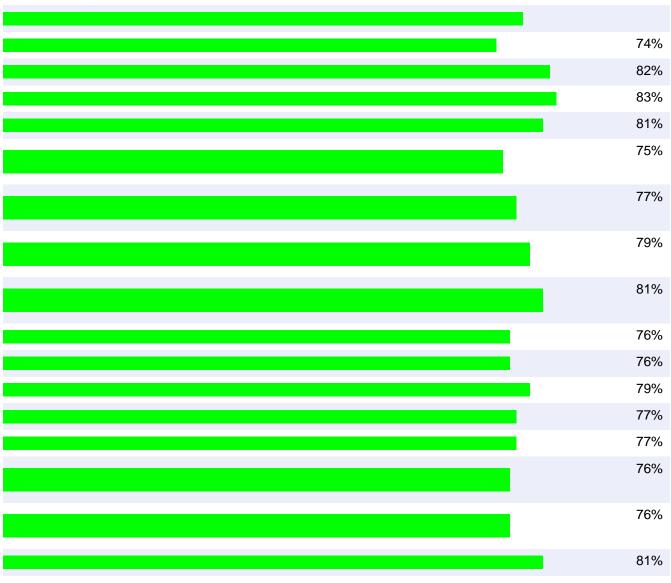
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



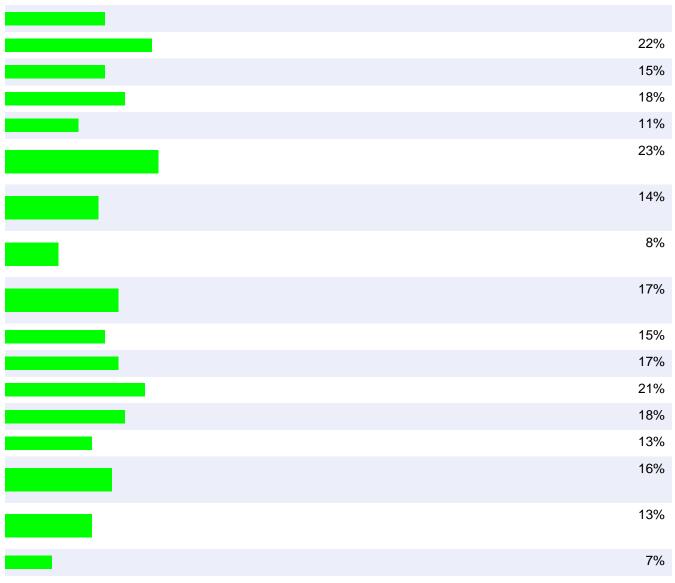
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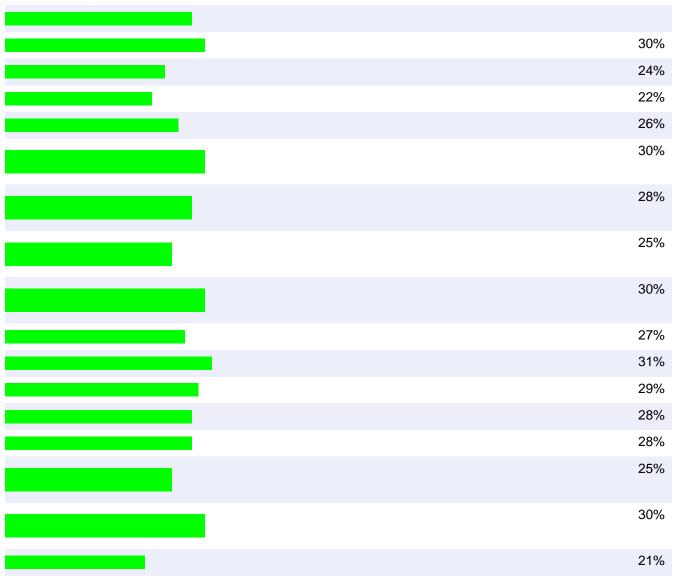
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



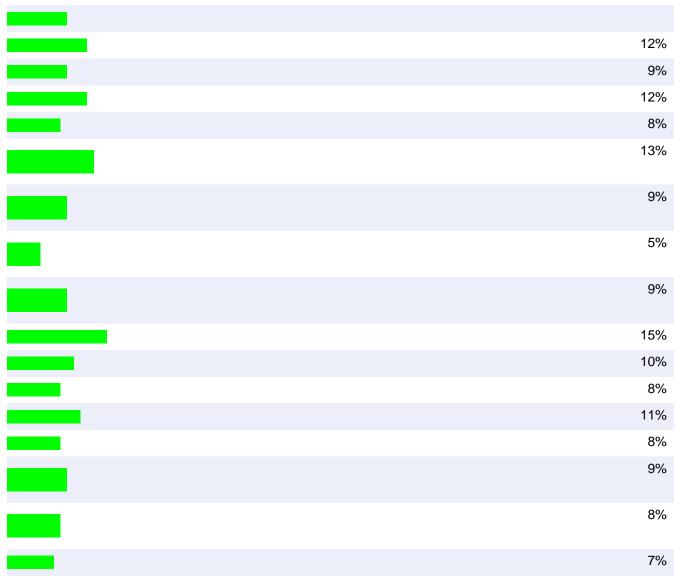
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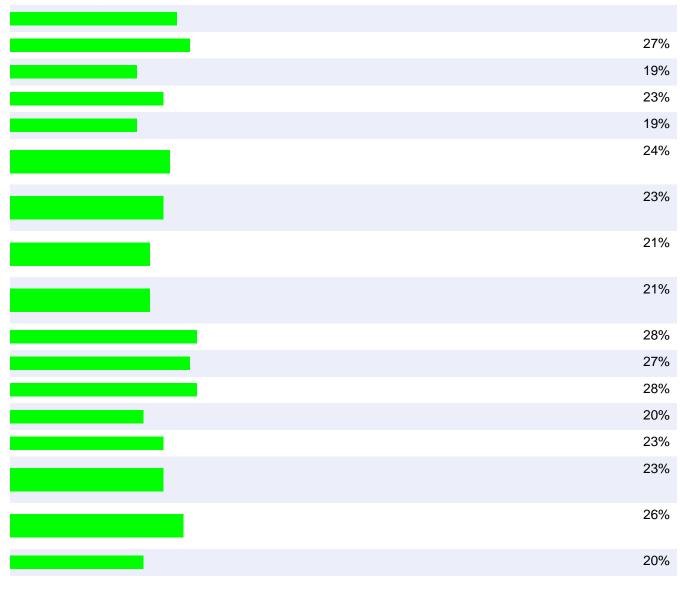
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



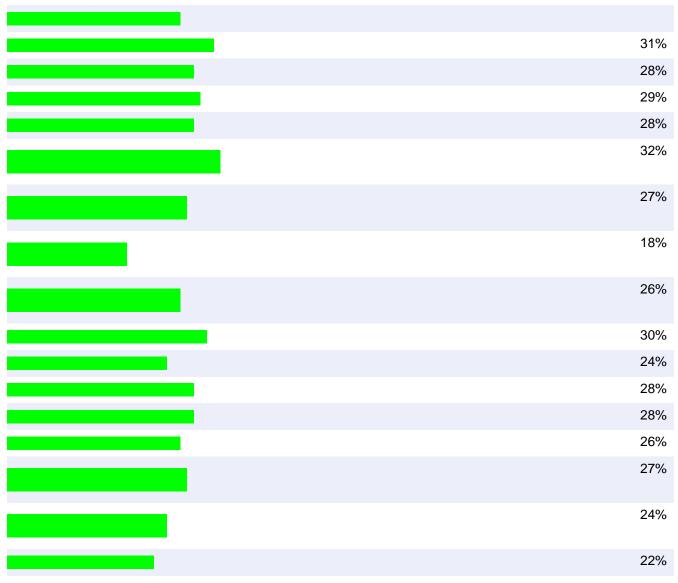
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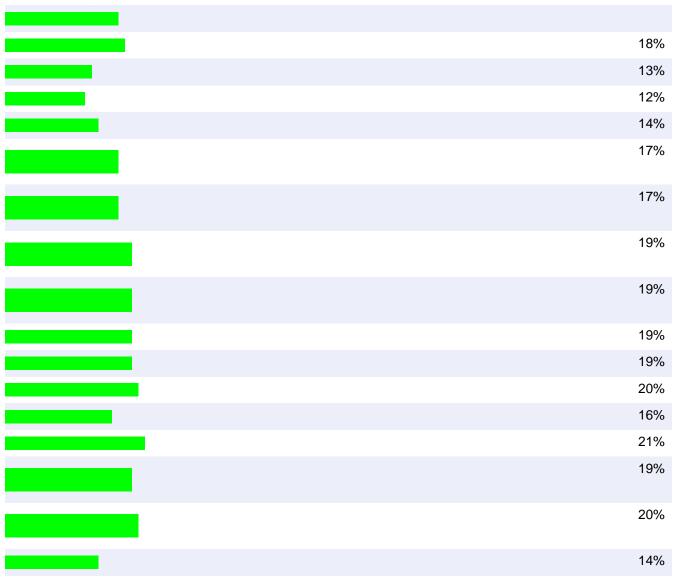
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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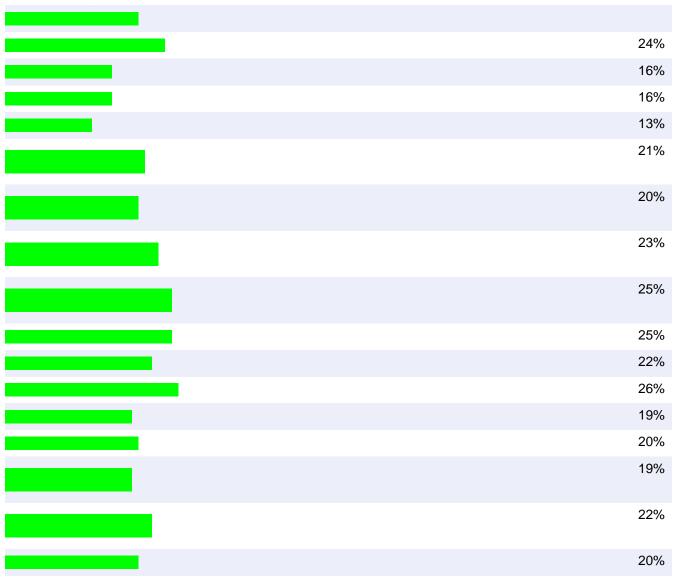
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
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Page 194 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



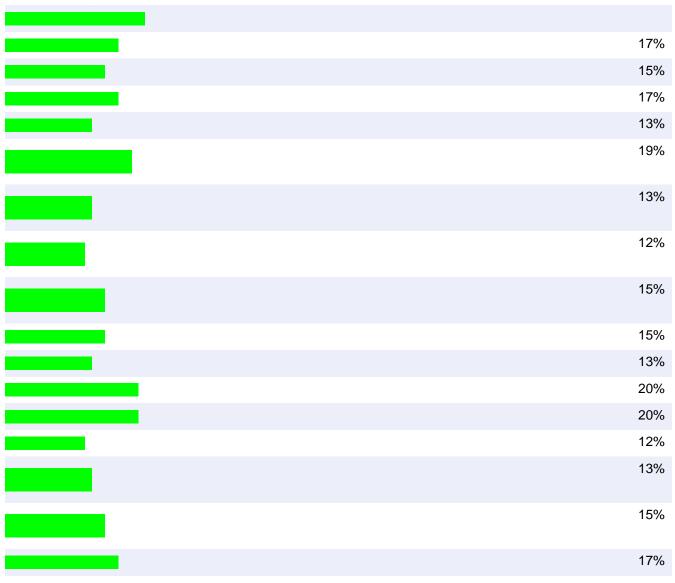
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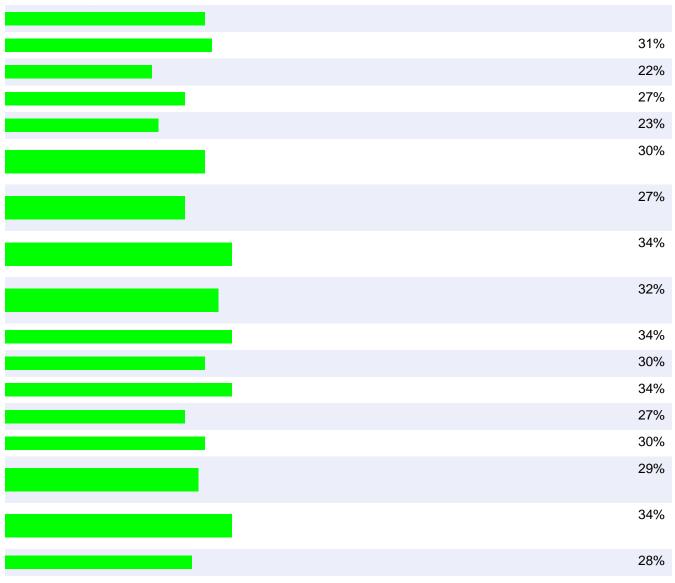
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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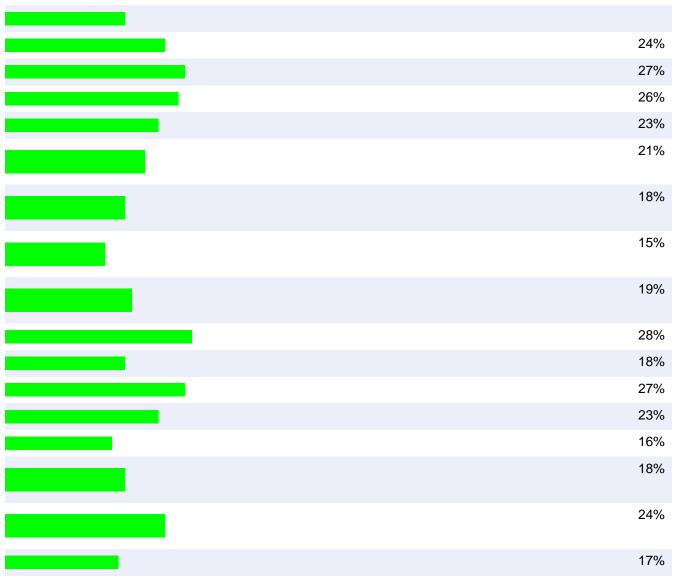
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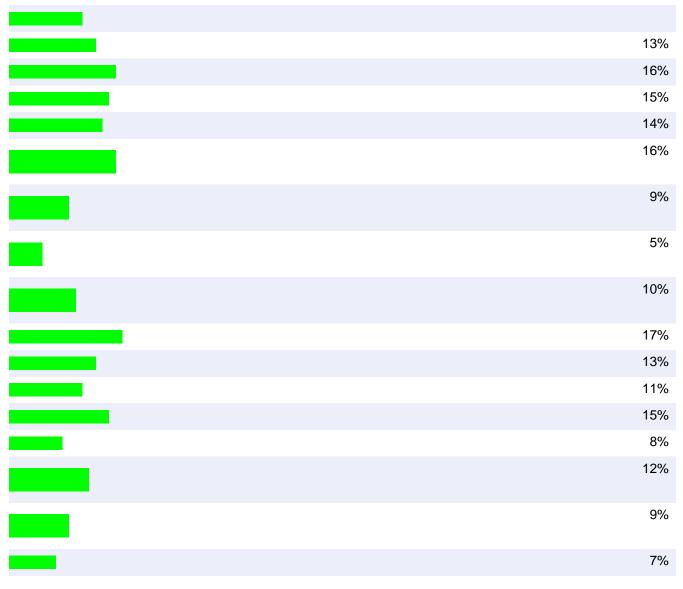
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



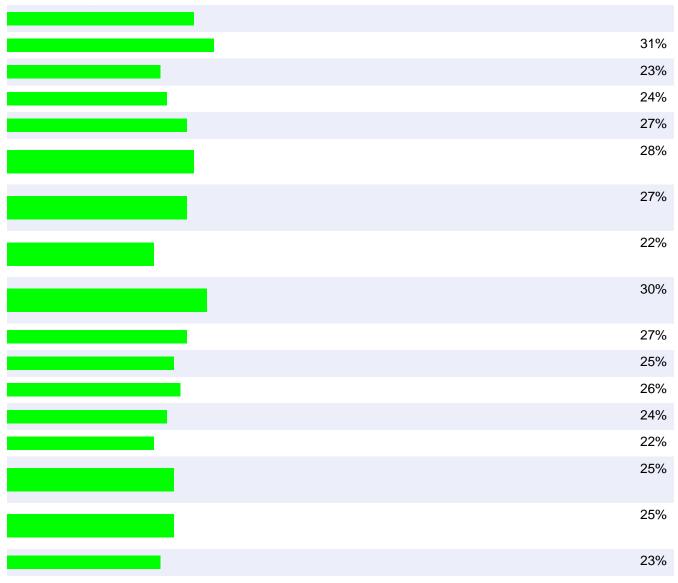
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



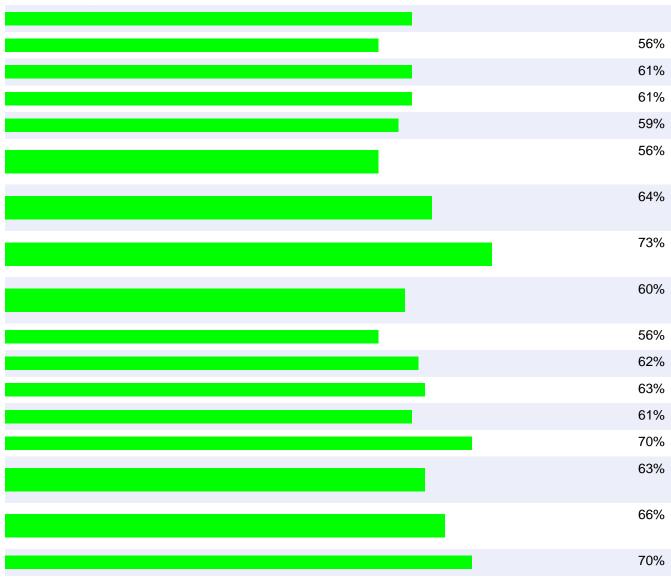
Page 202 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



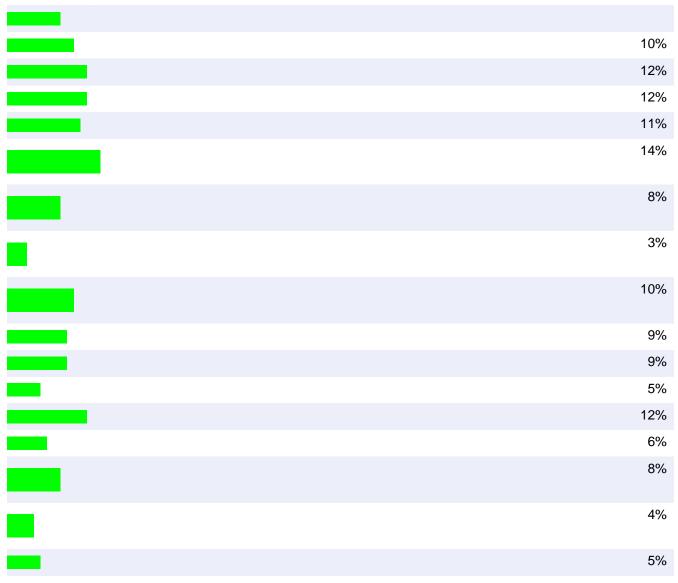
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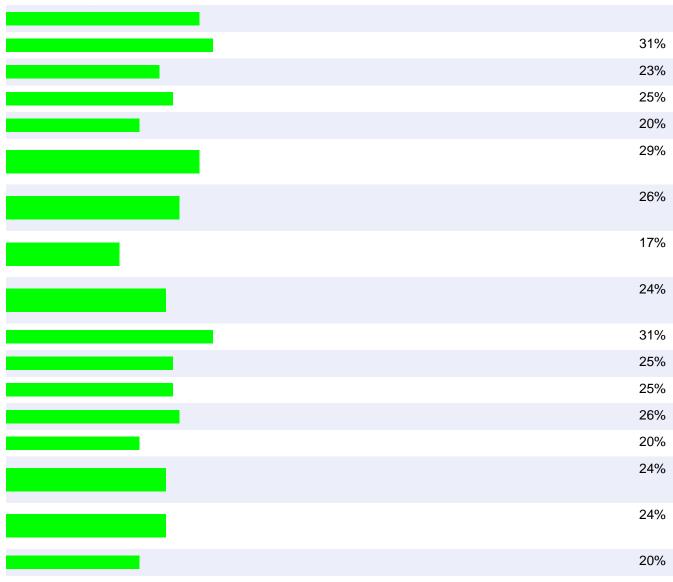
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

29%
27%
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15%
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26%
41%
24%
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28%
32%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100154	SOUTH MIAMI HOSPITAL, INC	6200 SW 73RD ST
100151	MAYO CLINIC	4500 SAN PABLO ROAD
100150	LOWER KEYS MEDICAL CENTER	5900 COLLEGE ROAD
100142	JACKSON HOSPITAL	4250 HOSPITAL DRIVE
100140	BAPTIST MEDICAL CENTER - NASSAU	1250 S 18TH ST
100139	TRI COUNTY HOSPITAL - WILLISTON	125 SW 7TH ST
100137	HEART OF FLORIDA REGIONAL MEDICAL CENTER	40100 US HWY 27 N
100135	TALLAHASSEE MEMORIAL HEALTHCARE	1300 MICCOSUKEE RD
100132	SOUTH FLORIDA BAPTIST HOSPITAL	301 N ALEXANDER ST
100131	AVENTURA HOSPITAL AND MEDICAL CENTER	20900 BISCAYNE BLVD
100130	LAKESIDE MEDICAL CENTER	39200 HOOKER HIGHWAY
100128	TAMPA GENERAL HOSPITAL	1 TAMPA GENERAL CIRCLE
100127	MORTON PLANT HOSPITAL	300 PINELLAS ST
100126	PALMS OF PASADENA HOSPITAL	1501 PASADENA AVE SOUTH
100125	HOMESTEAD HOSPITAL	975 BAPTIST WAY
100124	SANTA ROSA MEDICAL CENTER	6002 BERRYHILL RD
100122	NORTH OKALOOSA MEDICAL CENTER	151 REDSTONE AVE SE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garrey of Fatiente Freephan Expenditions (Free in G)		
	SOUTH MIAMI	FL
	JACKSONVILLE	FL
	KEY WEST	FL
	MARIANNA	FL
	FERNANDINA BEACH	FL
	WILLISTON	FL
	DAVENPORT	FL
	TALLAHASSEE	FL
	PLANT CITY	FL
	AVENTURA	FL
	BELLE GLADE	FL
	TAMPA	FL
	CLEARWATER	FL
	SAINT PETERSBURG	FL
	HOMESTEAD	FL
	MILTON	FL
	CRESTVIEW	FL

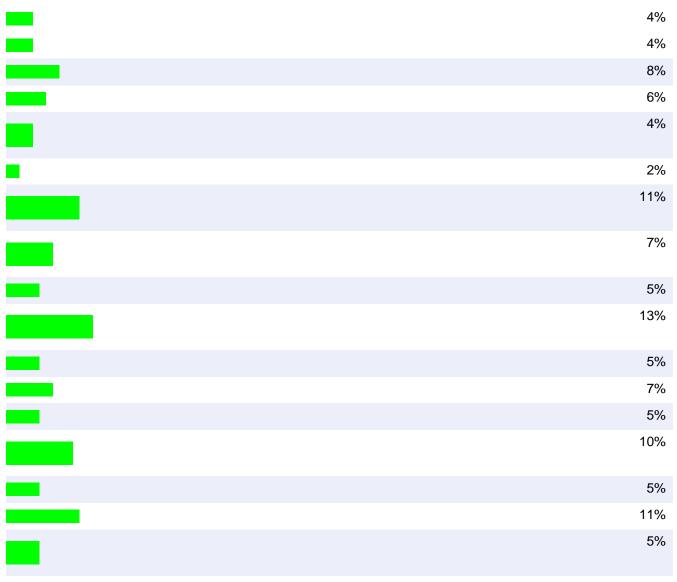
Page 212 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey or radionic ricopital Ex	pononoco (110/4111 c)
33143	MIAMI-DADE
32224	DUVAL
33040	MONROE
32446	JACKSON
32034	NASSAU
32696	LEVY
33837	POLK
32308	LEON
33563	HILLSBOROUGH
33180	MIAMI-DADE
33430	PALM BEACH
33606	HILLSBOROUGH
33756	PINELLAS
33707	PINELLAS
33033	MIAMI-DADE
32570	SANTA ROSA
32539	OKALOOSA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 216 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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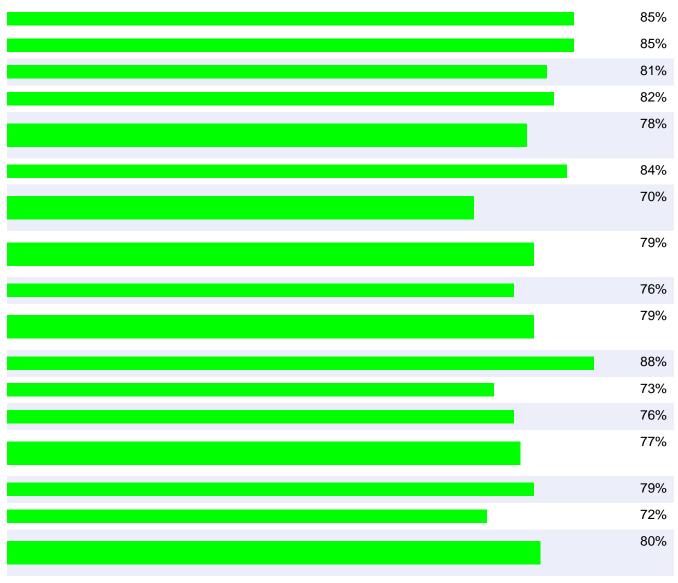
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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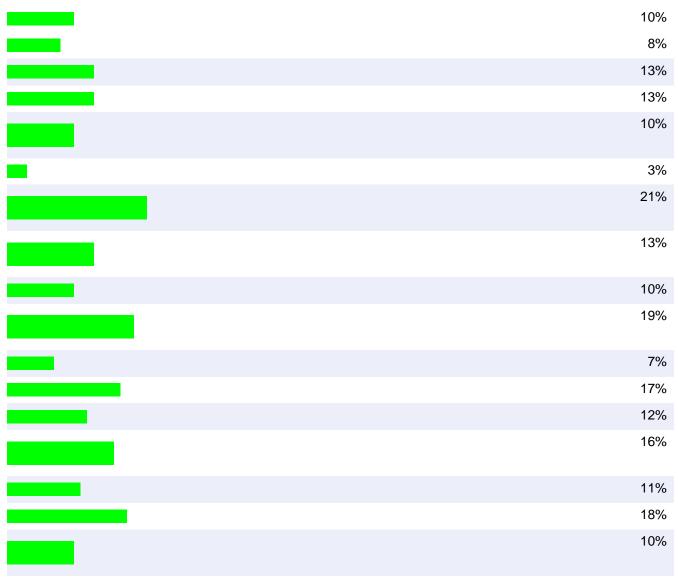
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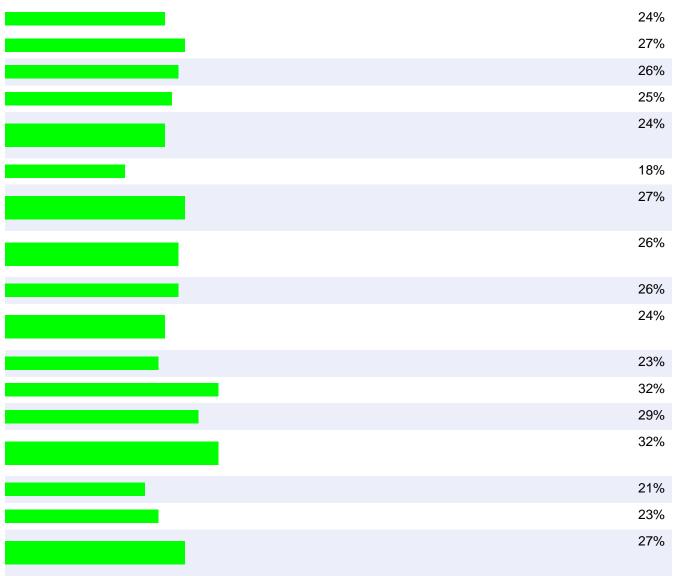
Page 219 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



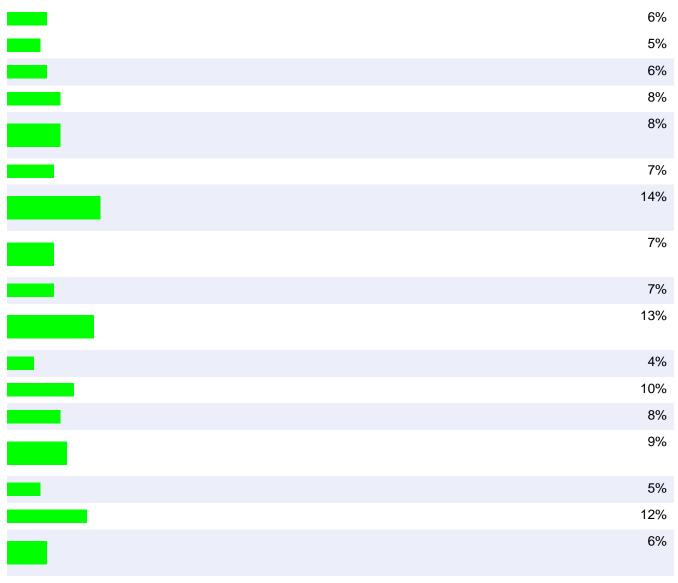
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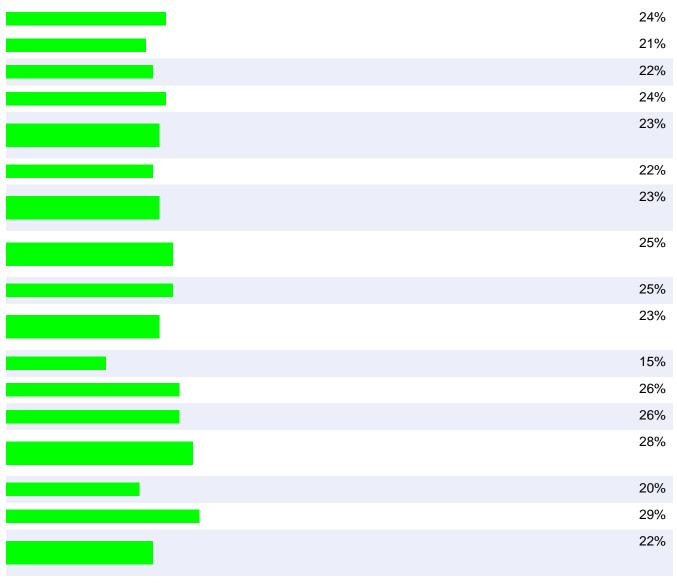
Page 222 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



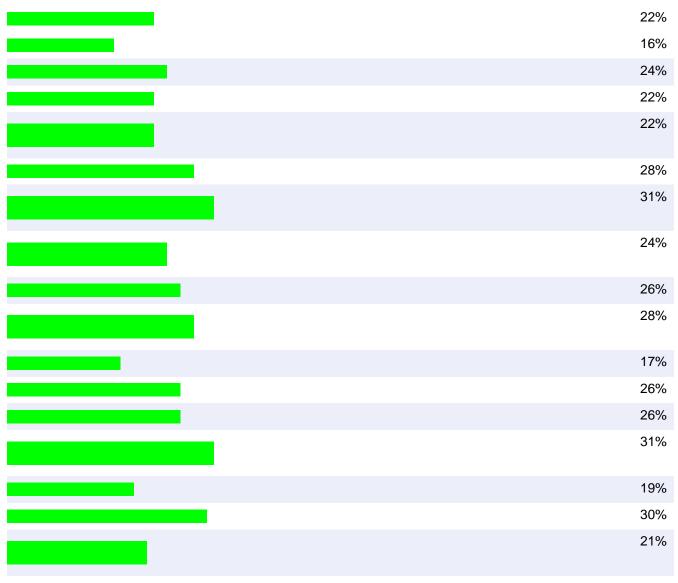
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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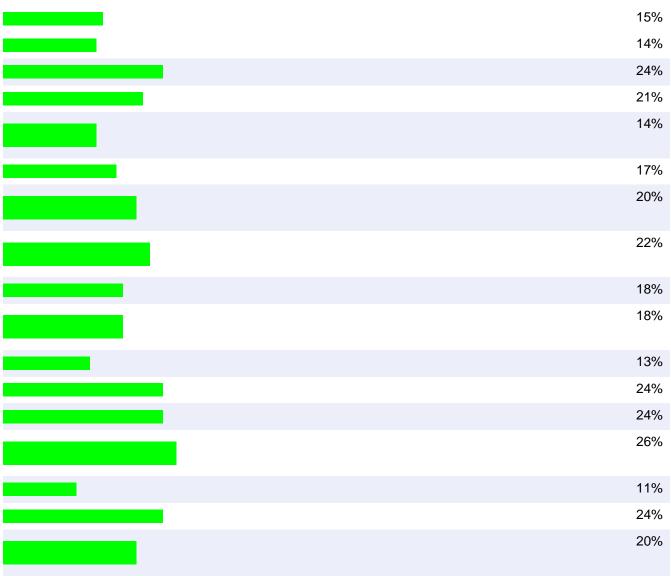
Page 228 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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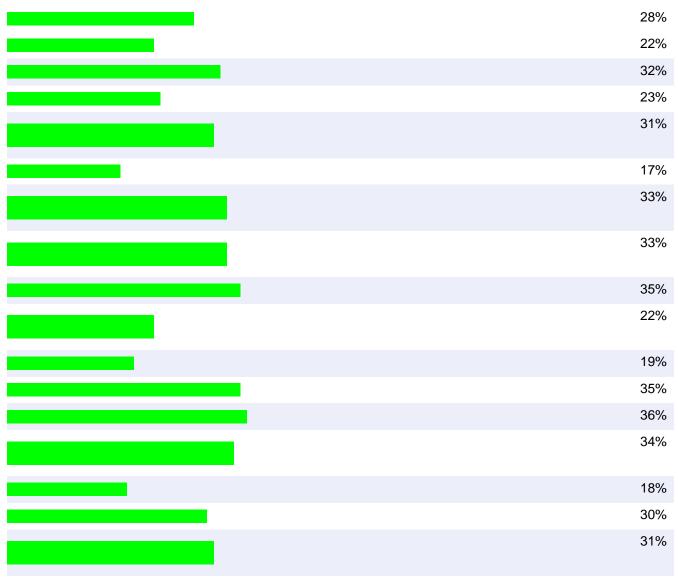
Page 231 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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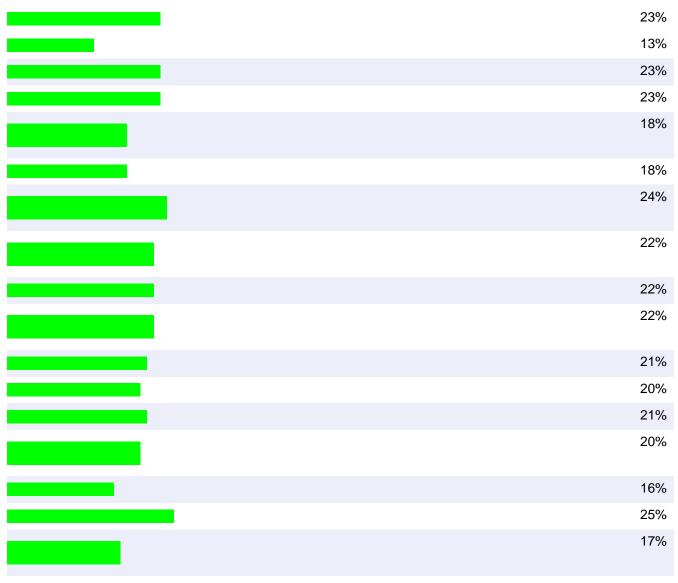
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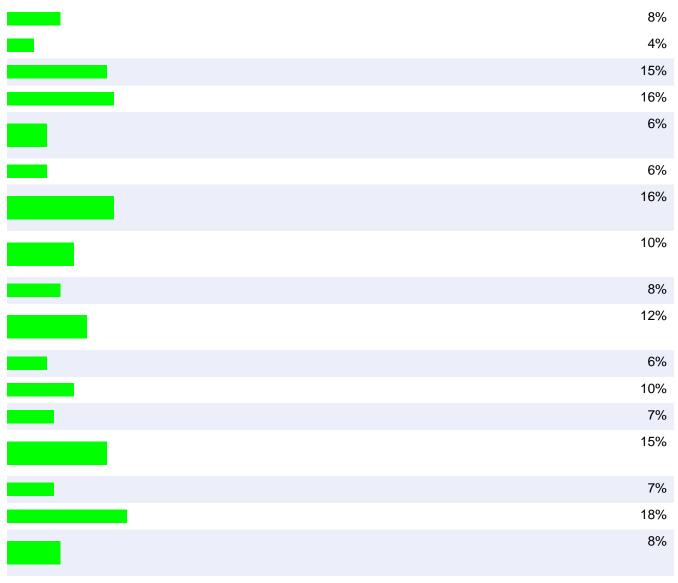
Page 235 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



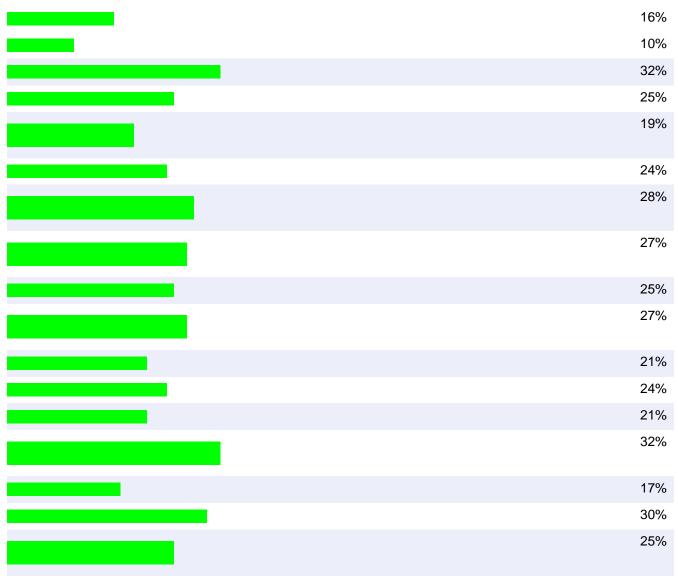
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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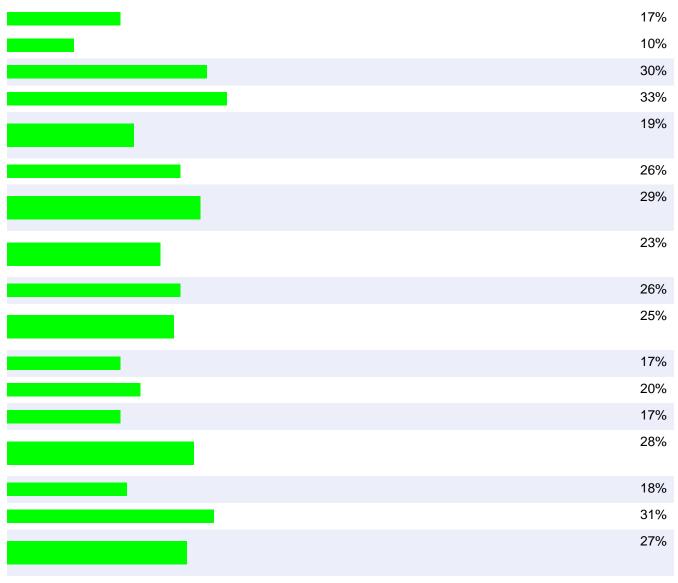
Page 239 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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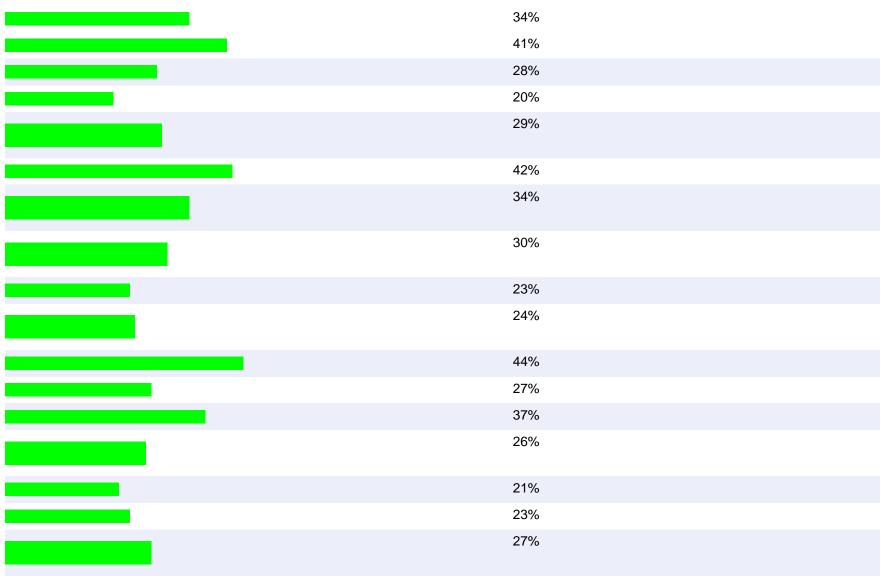


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Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100121	BARTOW REGIONAL MEDICAL CENTER	2200 OSPREY BLVD
100118	FLORIDA HOSPITAL FLAGLER	60 MEMORIAL MEDICAL PKWY
100117	BAPTIST MEDICAL CENTER BEACHES	1350 13TH AVE SOUTH
100113	SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	1600 SW ARCHER RD
100110	OSCEOLA REGIONAL MEDICAL CENTER	700 WEST OAK STREET
100109	FLORIDA HOSPITAL HEARTLAND MEDICAL CENTER	4200 SUN N' LAKE BLVD
100107	LEHIGH REGIONAL MEDICAL CENTER	1500 LEE BLVD
100106	DOCTOR'S MEMORIAL HOSPITAL INC	333 N BYRON BUTLER PKWY
100105	INDIAN RIVER MEDICAL CENTER	1000 36TH ST
100102	SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	368 NE FRANKLIN STREET
100099	LAKE WALES MEDICAL CENTER	410 S 11TH ST
100093	BAPTIST HOSPITAL	1000 WEST MORENO STREET
100092	WUESTHOFF MEDICAL CENTER ROCKLEDGE	110 LONGWOOD AVE
100090	FLAGLER HOSPITAL	400 HEALTH PARK BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	BARTOW	FL
	PALM COAST	FL
	JACKSONVILLE BEACH	FL
	GAINESVILLE	FL
	KISSIMMEE	FL
	SEBRING	FL
	LEHIGH ACRES	FL
	PERRY	FL
	VERO BEACH	FL
	LAKE CITY	FL
	LAKE WALES	FL
	PENSACOLA	FL
	ROCKLEDGE	FL
	SAINT	FL

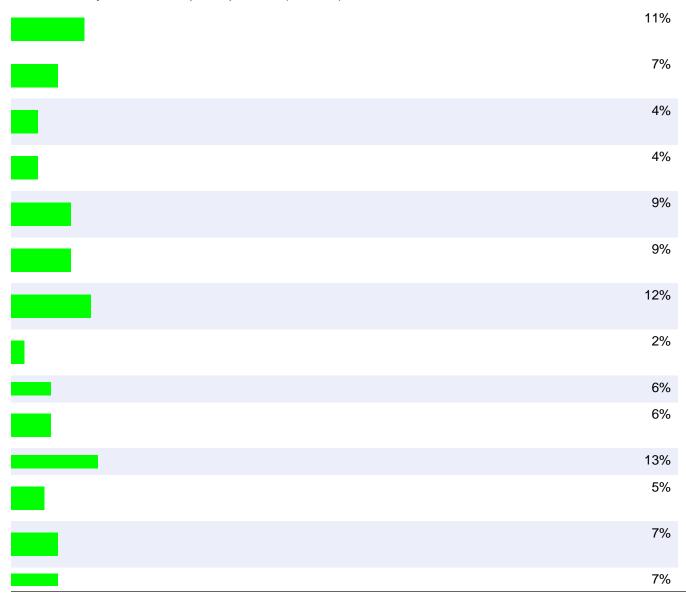
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33831	POLK
32164	FLAGLER
32250	DUVAL
32610	ALACHUA
34741	OSCEOLA
33871	HIGHLANDS
33936	LEE
32348	TAYLOR
32960	INDIAN RIVER
32055	COLUMBIA
33853	POLK
32501	ESCAMBIA
32955	BREVARD
32086	SAINT JOHNS

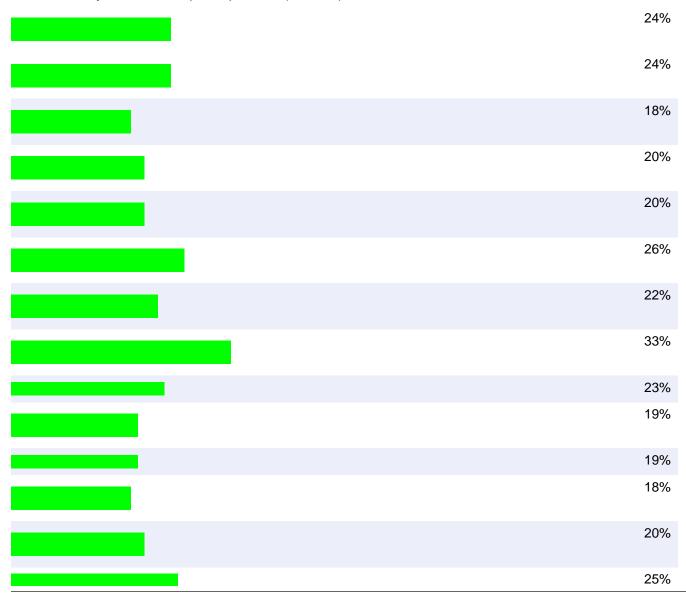
Page 248 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



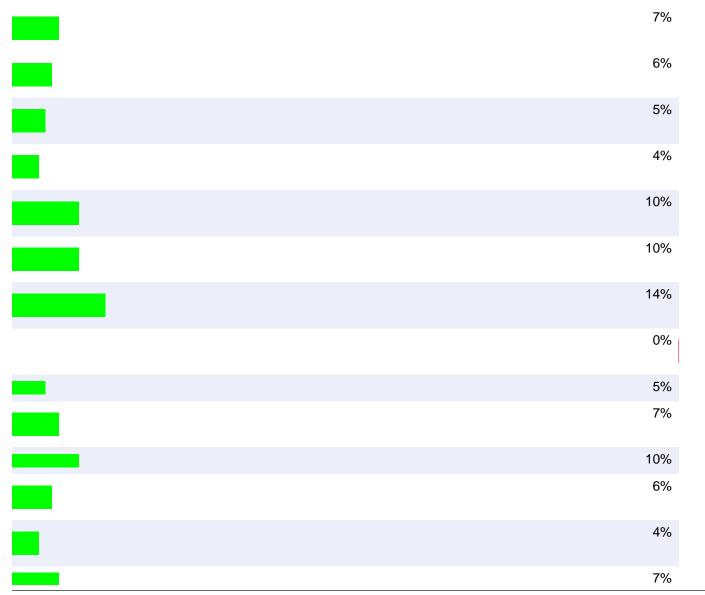
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



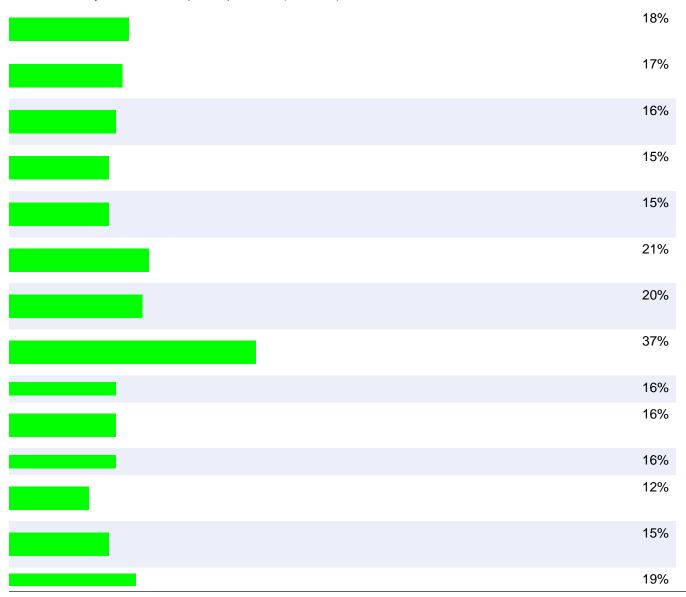
Page 251 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



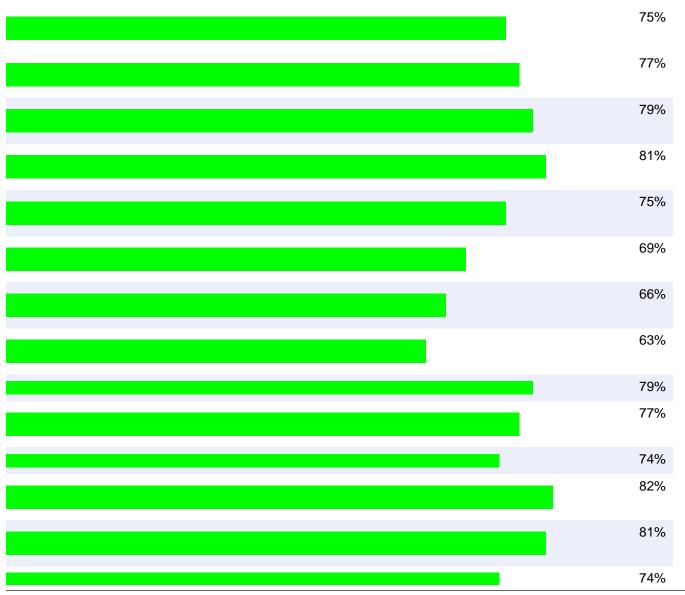
Page 252 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



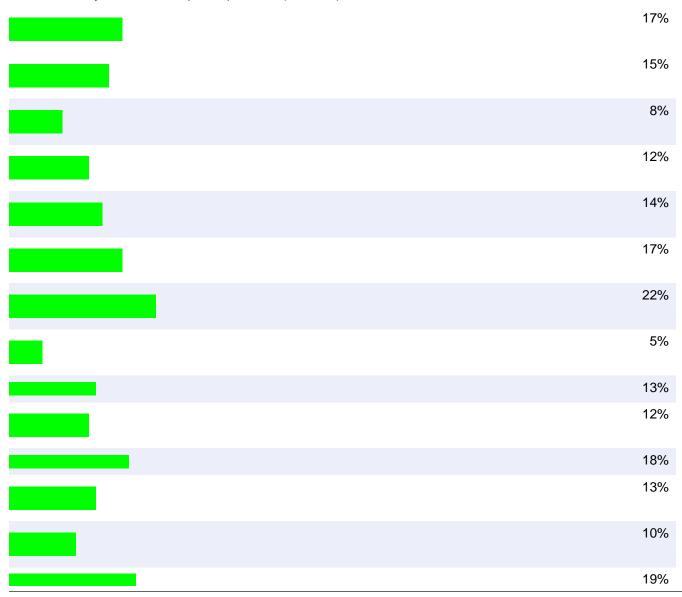
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



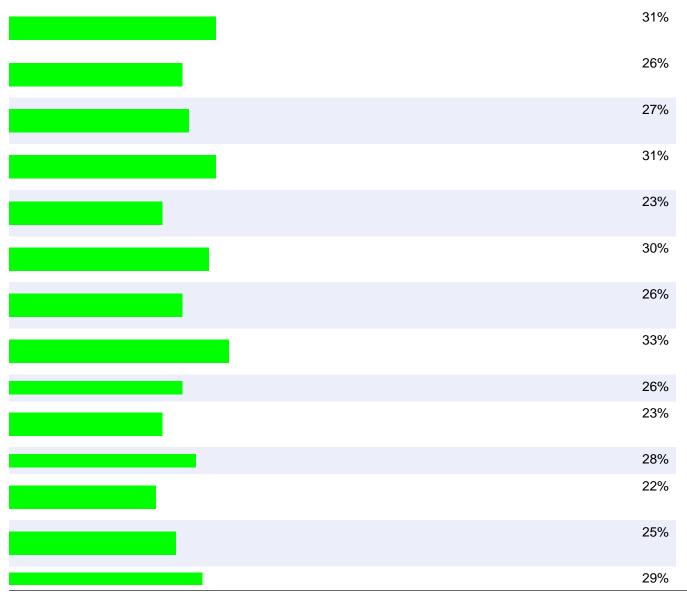
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



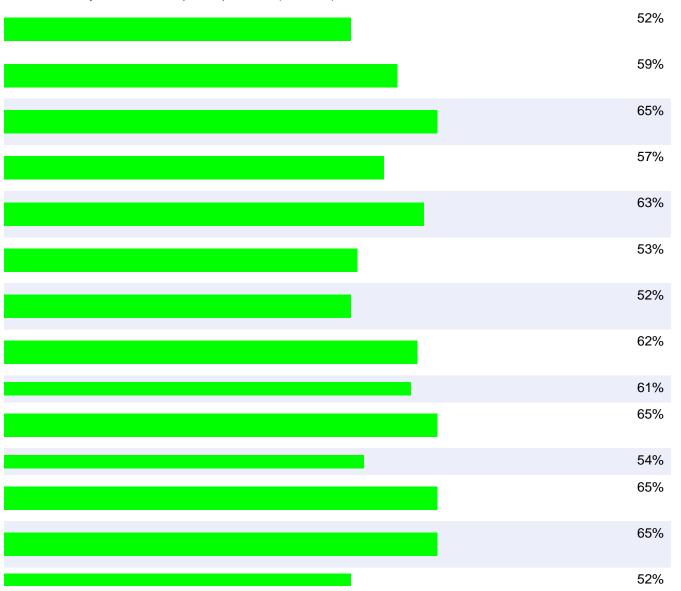
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



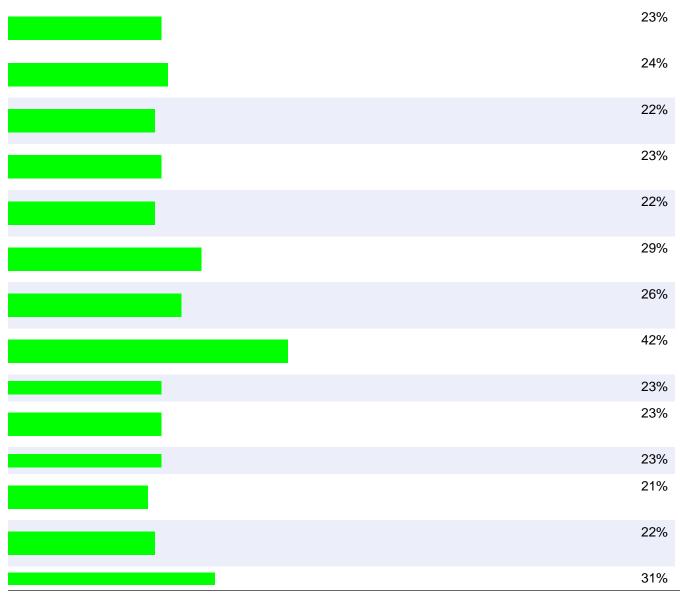
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
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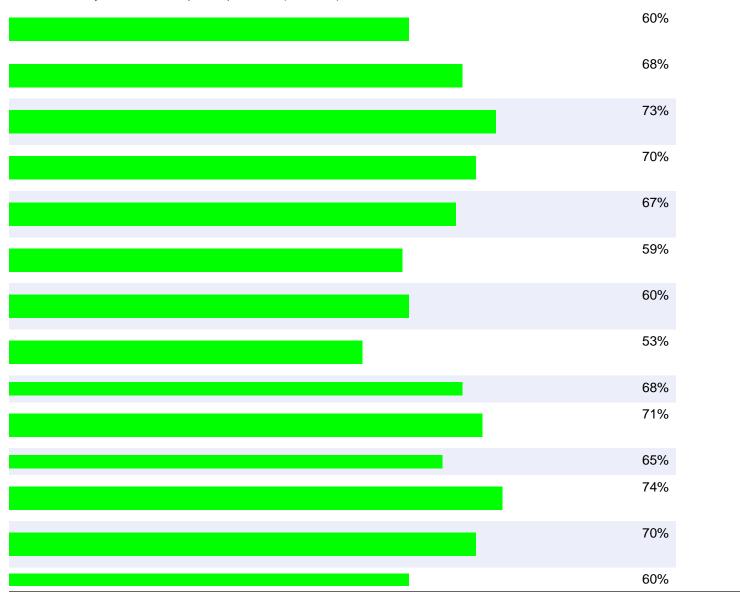
Page 258 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



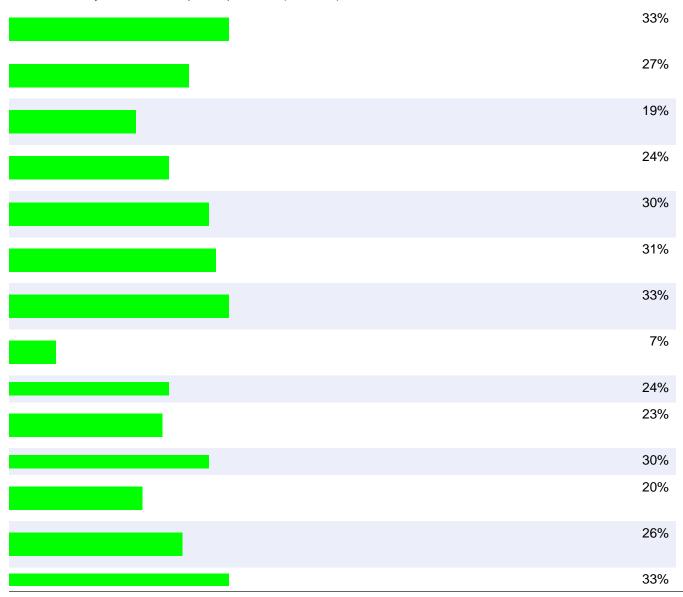
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



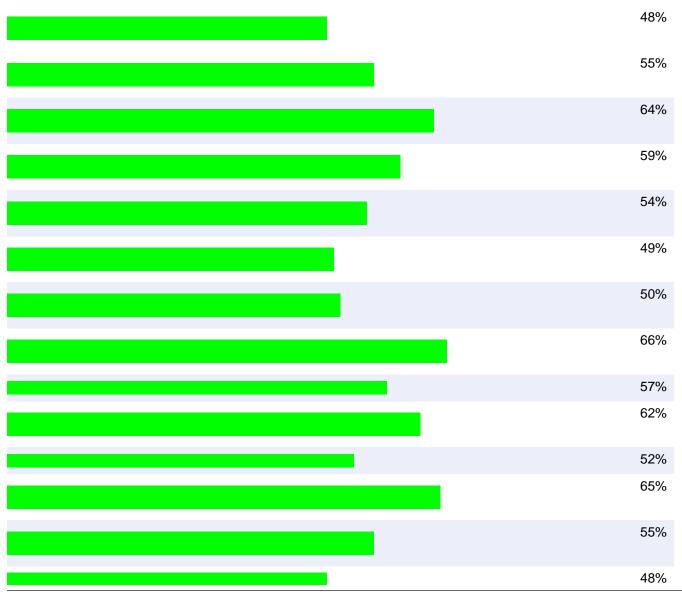
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 262 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



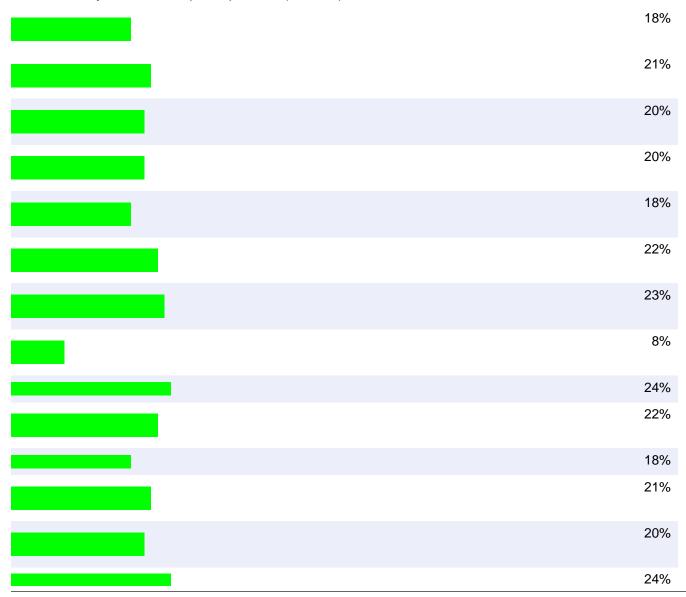
Page 263 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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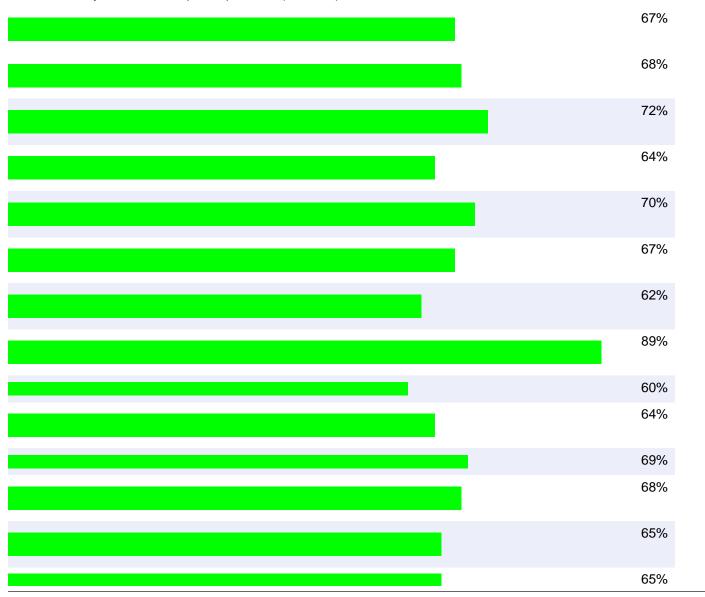
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
16%
6%
16%
15%
13%
19%
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20%
11%
12%
13%
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17%

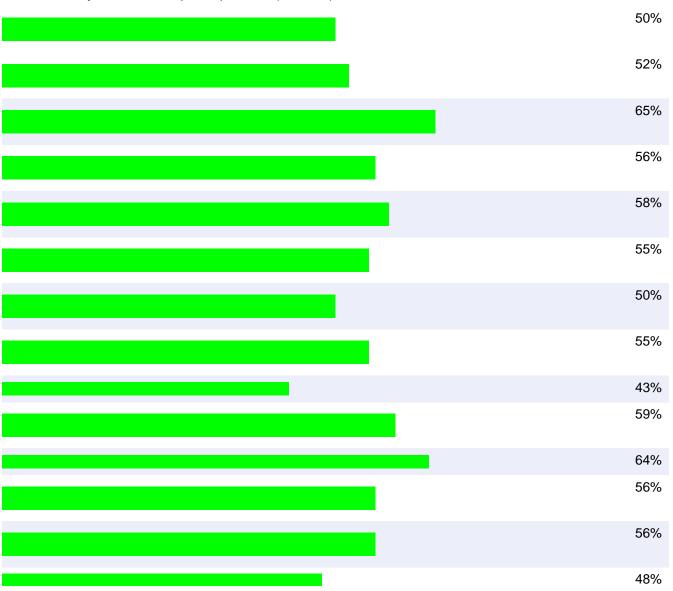
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



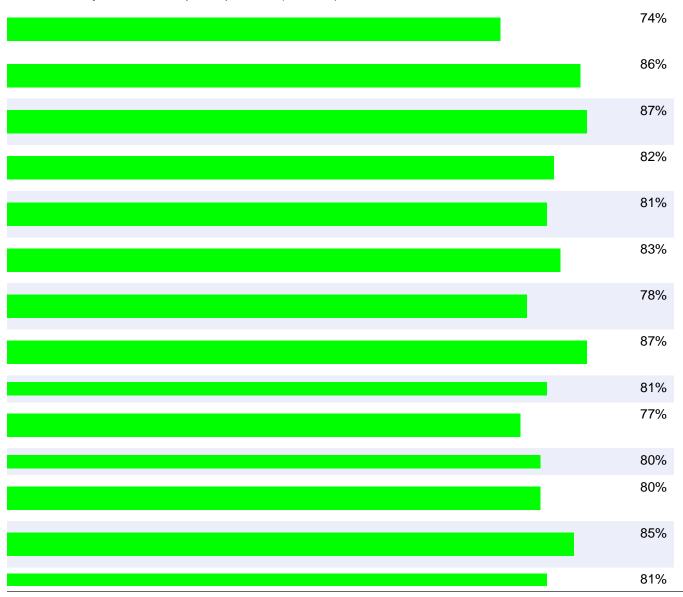
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



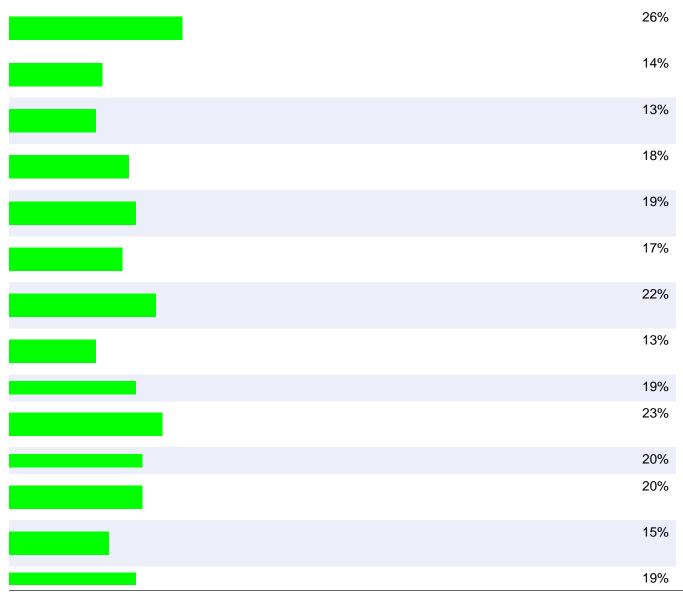
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



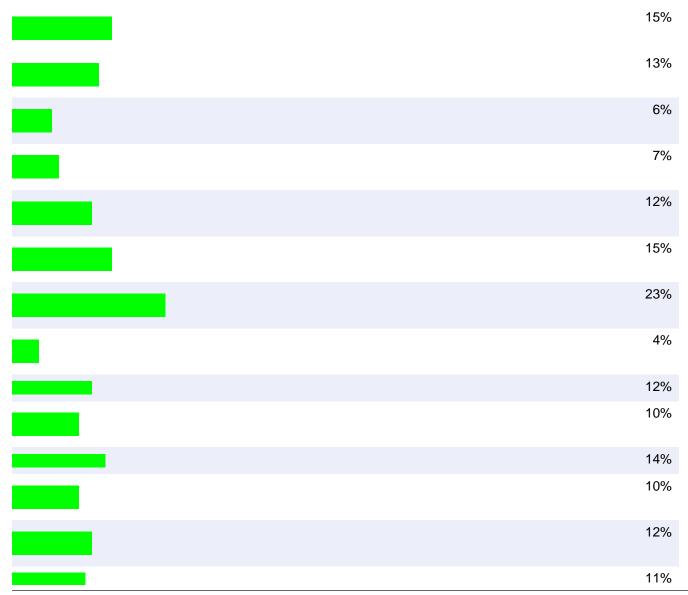
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



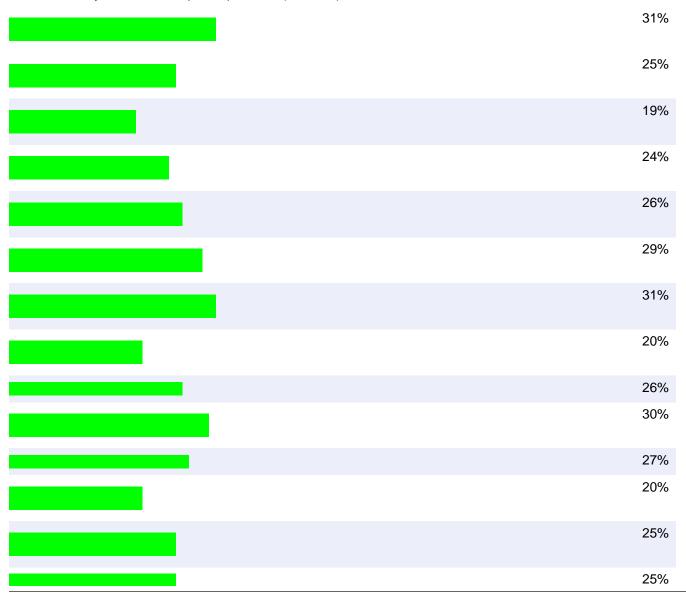
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



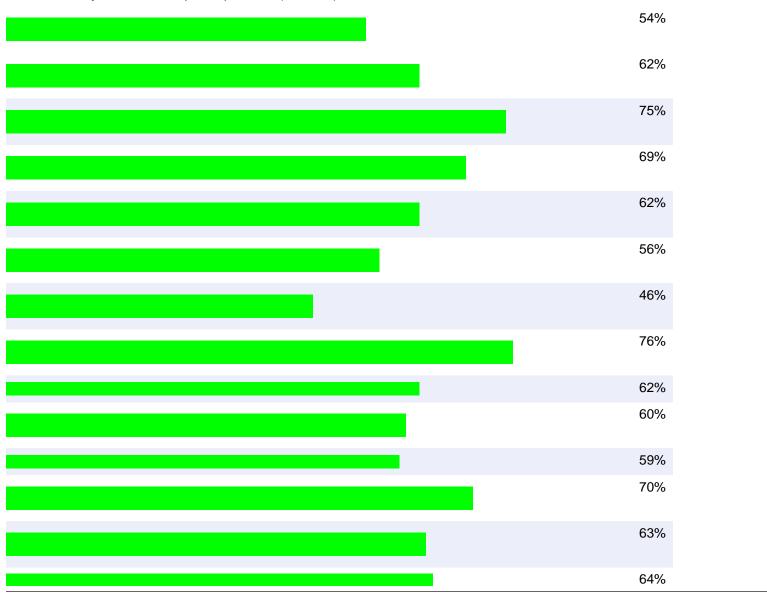
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



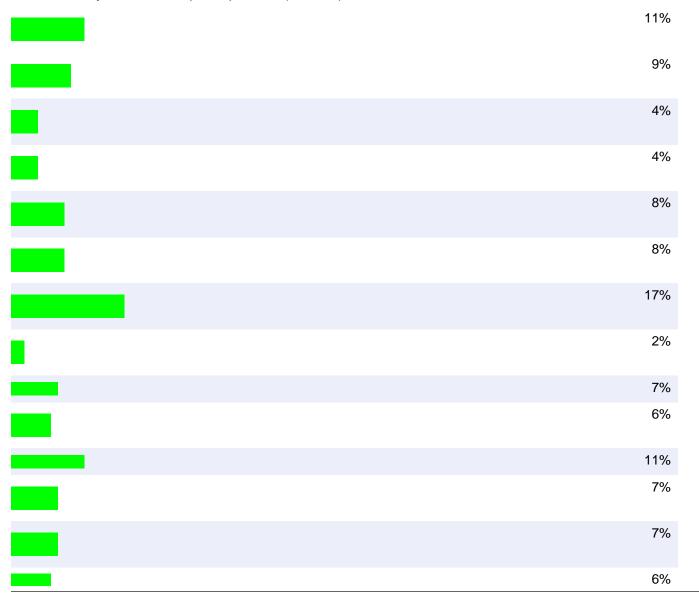
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



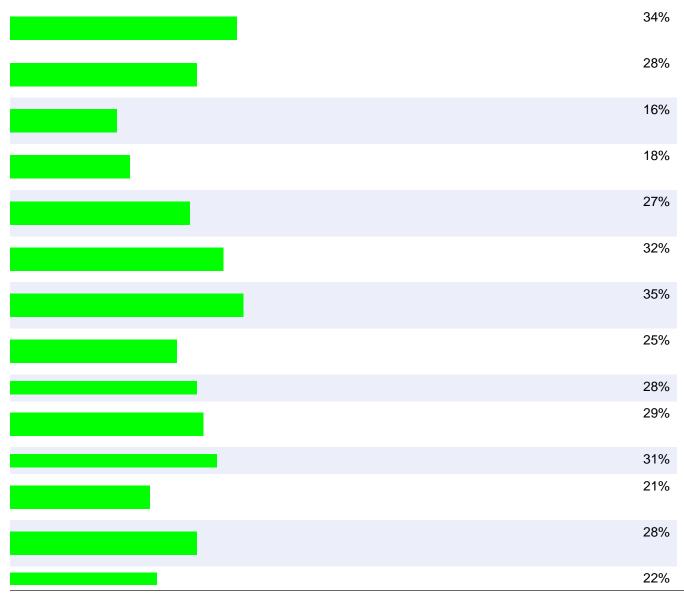
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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300 or more

Based on Survey of Patients' Hospital Experiences (HCAHPS) 300 or more Between 100 and 299 300 or more 300 or more 300 or more 300 or more 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
30%
30%
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27%
24%
26%
34%
36%
31%
26%
29%
32%
33%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100090	FLAGLER HOSPITAL	400 HEALTH PARK BLVD
100088	BAPTIST MEDICAL CENTER	800 PRUDENTIAL DR
100087	SARASOTA MEMORIAL HOSPITAL	1700 S TAMIAMI TRL
100086	NORTH BROWARD MEDICAL CENTER	201 E SAMPLE RD
100084	LEESBURG REGIONAL MEDICAL CENTER	600 E DIXIE AVENUE
100081	HEALTHMARK REGIONAL MEDICAL CENTER	4413 US HWY 331 S
100080	JFK MEDICAL CENTER	5301 S CONGRESS AVE
100077	PEACE RIVER REGIONAL MEDICAL CENTER	2500 HARBOR BLVD
100076	METROPOLITAN HOSPITAL OF MIAMI	5959 NW 7TH ST
100075	ST JOSEPH'S HOSPITAL	3001 W MARTIN LUTHER KING JR BLVD
100073	HOLY CROSS HOSPITAL INC	4725 N FEDERAL HWY
100072	FLORIDA HOSPITAL FISH MEMORIAL	1055 SAXON BLVD
100071	BROOKSVILLE REGIONAL HOSPITAL	17240 CORTEZ BOULEVARD
100070	VENICE REGIONAL MEDICAL CENTER	540 THE RIALTO
100069	UNIVERSITY COMMUNITY HOSPITAL AT CARROLLWOOD	7171 NORTH DALE MABRY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	SAINT AUGUSTINE	FL
	JACKSONVILLE	FL
	SARASOTA	FL
	POMPANO BEACH	FL
	LEESBURG	FL
	DEFUNIAK SPRINGS	FL
	ATLANTIS	FL
	PORT CHARLOTTE	FL
	MIAMI	FL
	TAMPA	FL
	FORT LAUDERDALE	FL
	ORANGE CITY	FL
	BROOKSVILLE	FL
	VENICE	FL
	TAMPA	FL

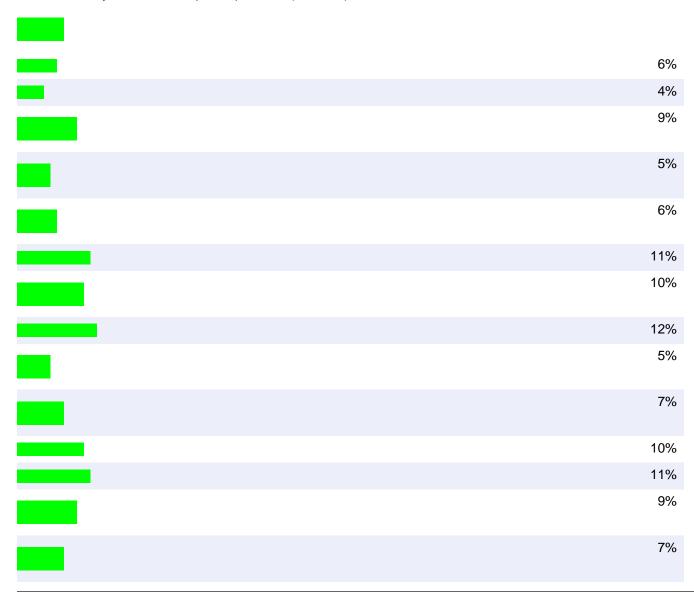
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32086	SAINT JOHNS
32207	DUVAL
34239	SARASOTA
33064	BROWARD
34748	LAKE
32435	WALTON
33462	PALM BEACH
33952	CHARLOTTE
33126	MIAMI-DADE
33677	HILLSBOROUGH
33308	BROWARD
32763	VOLUSIA
34601	HERNANDO
34285	SARASOTA
33614	HILLSBOROUGH

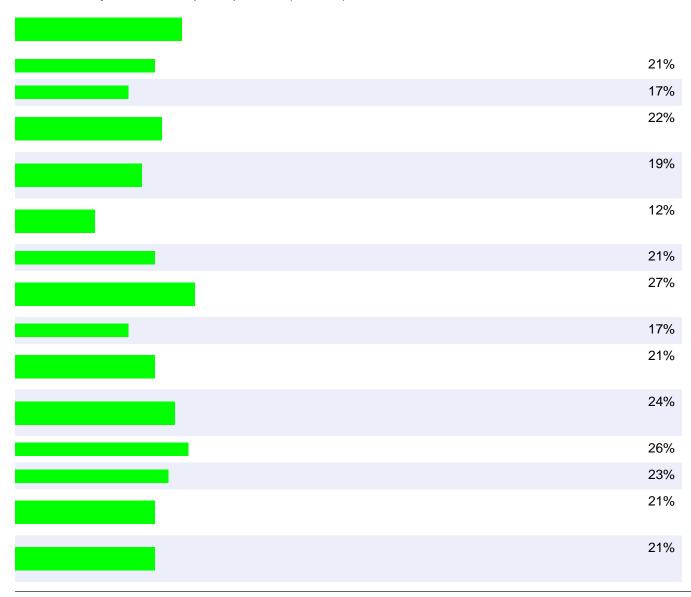
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



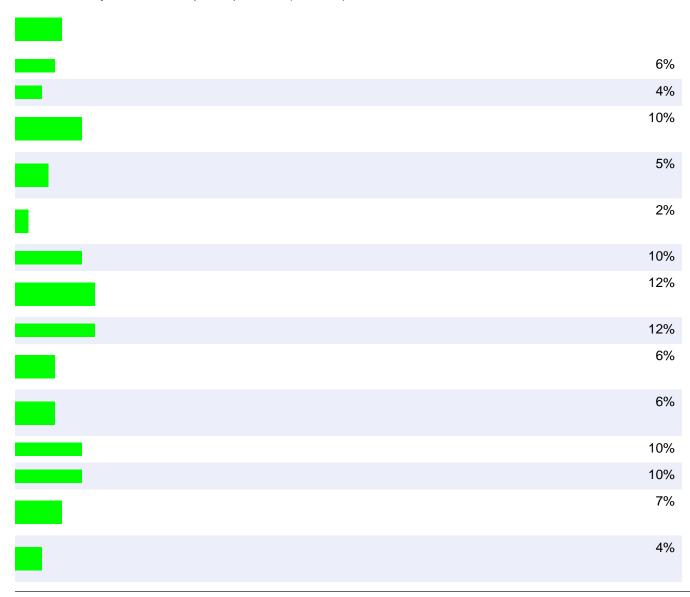
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
14%
20%
19%
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19%
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17%
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22%
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16%
19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



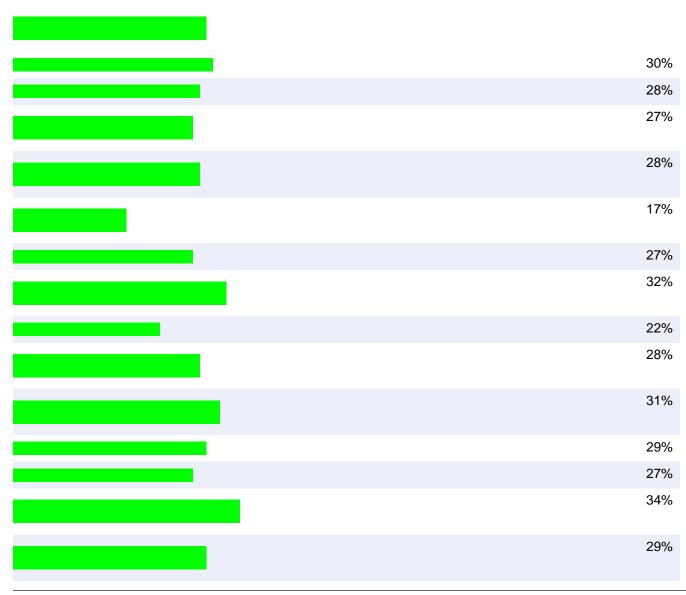
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
11%
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16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



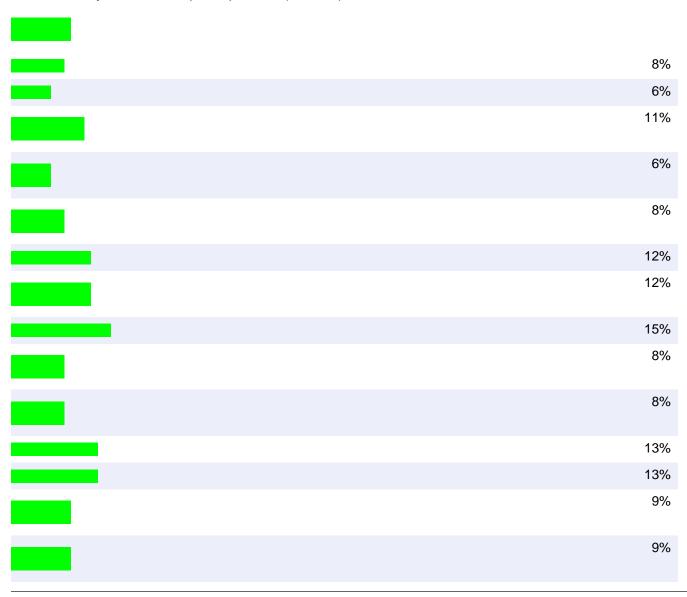
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



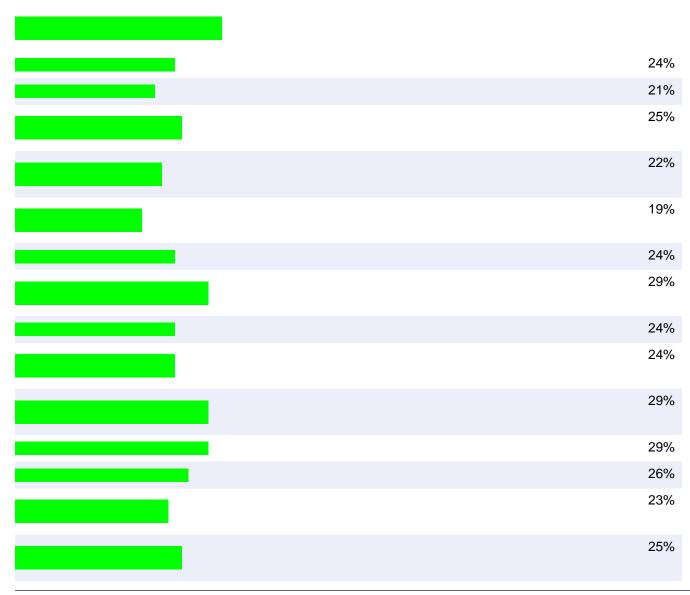
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



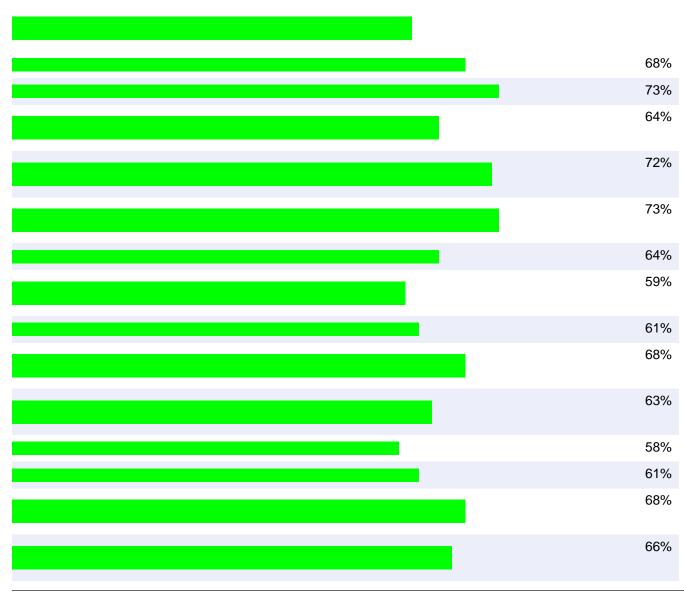
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



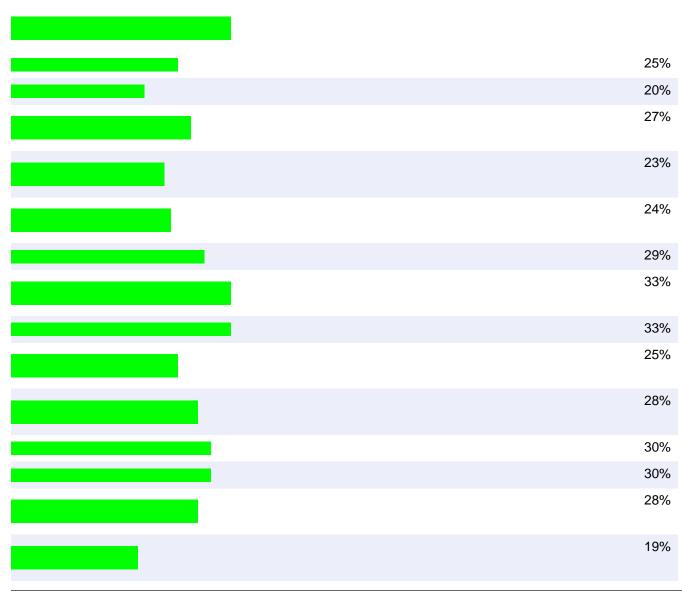
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



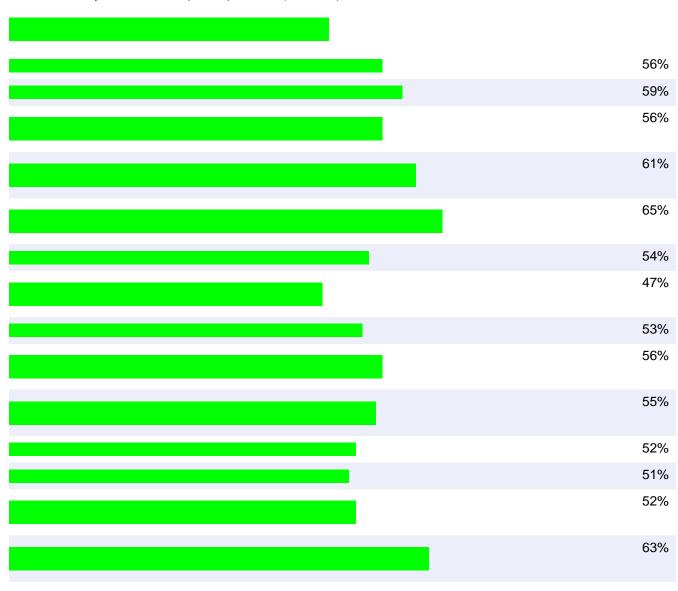
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



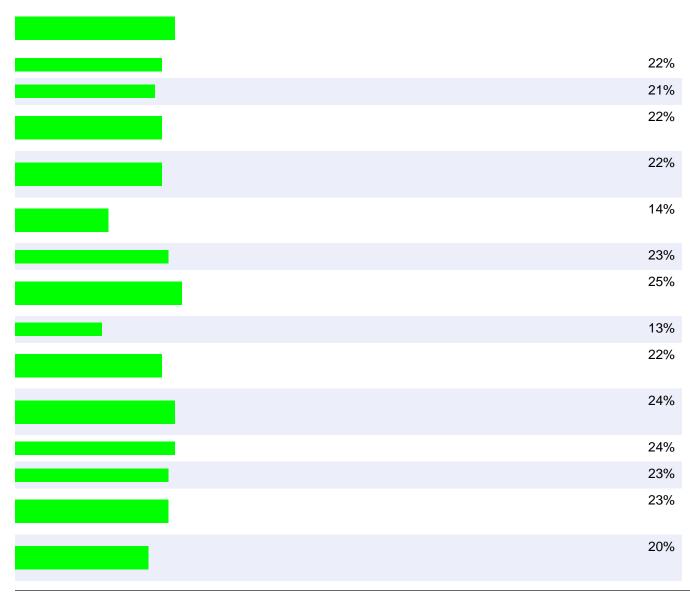
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
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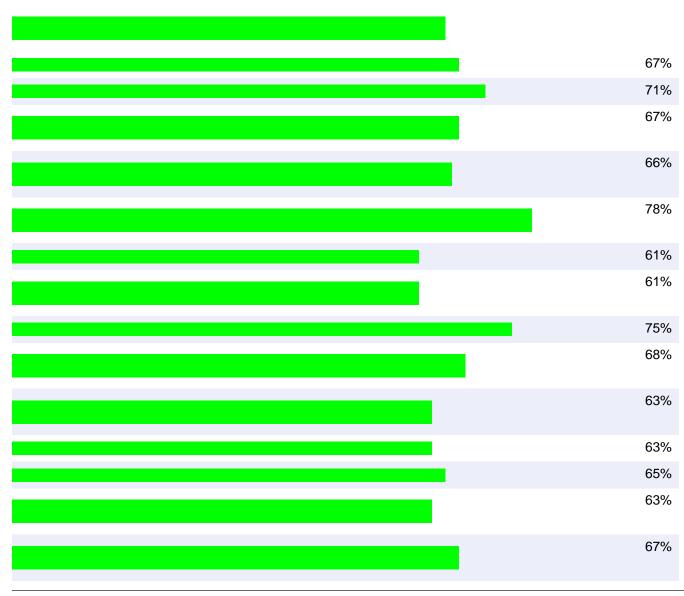
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



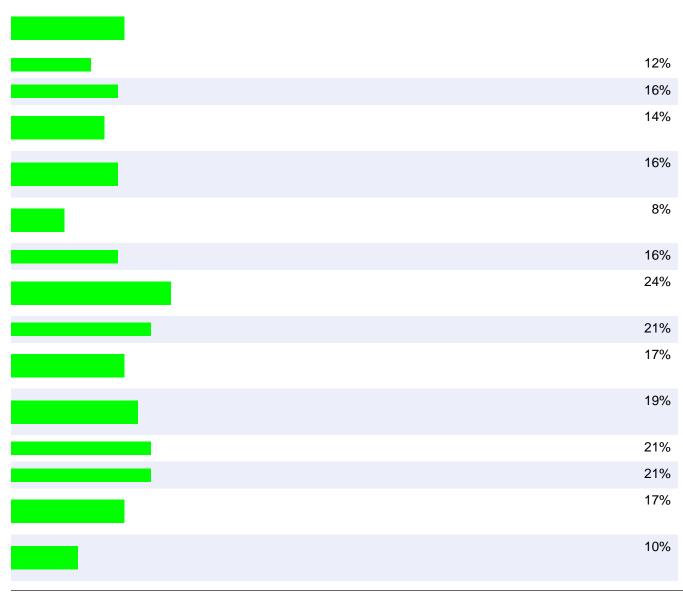
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



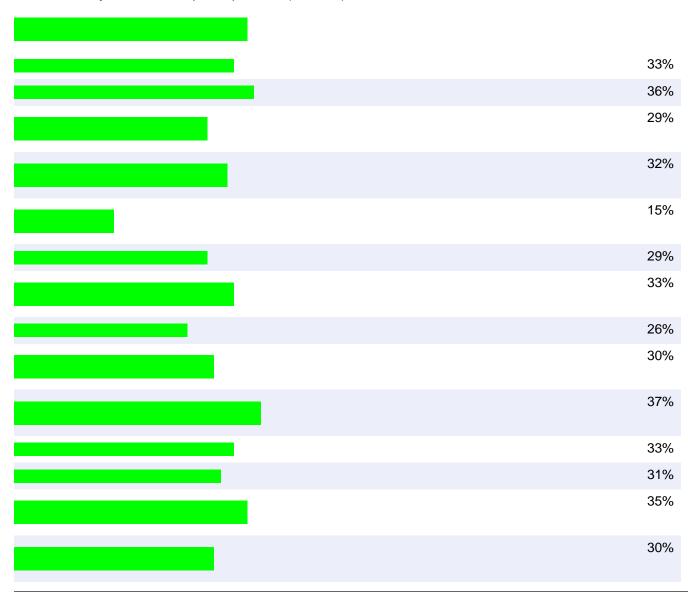
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



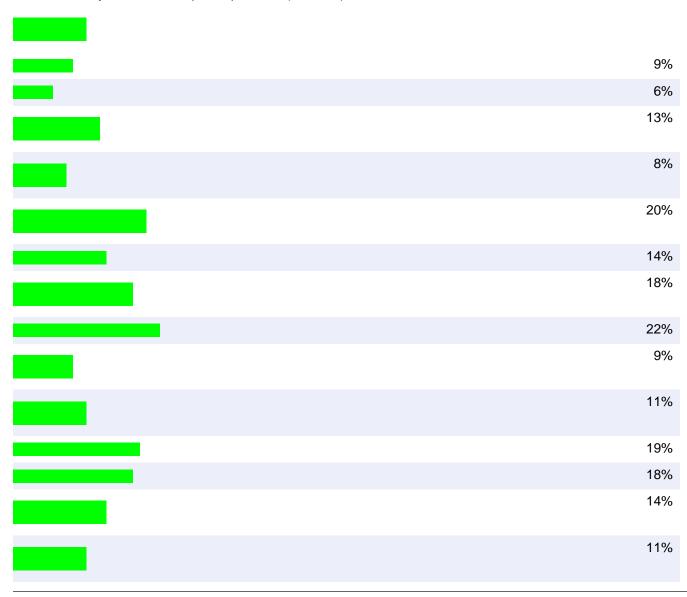
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
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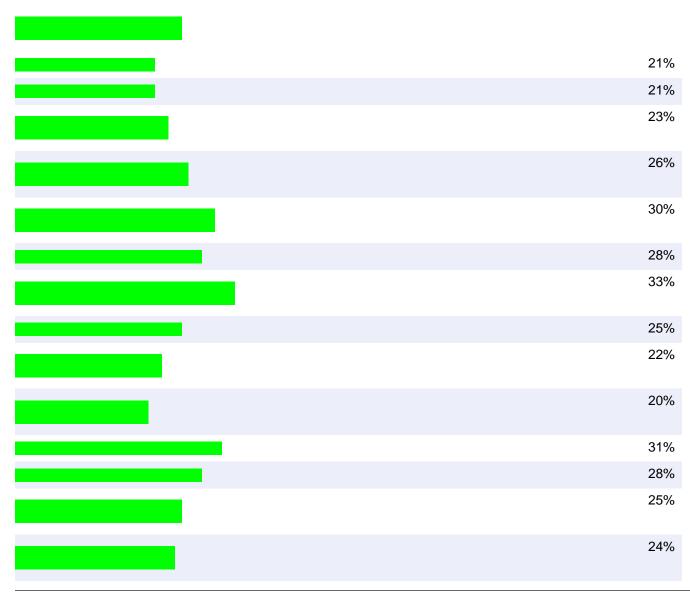
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



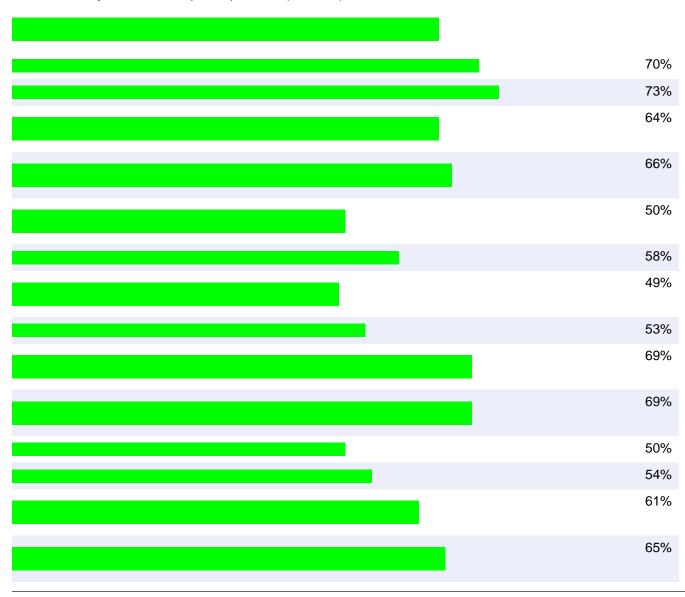
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



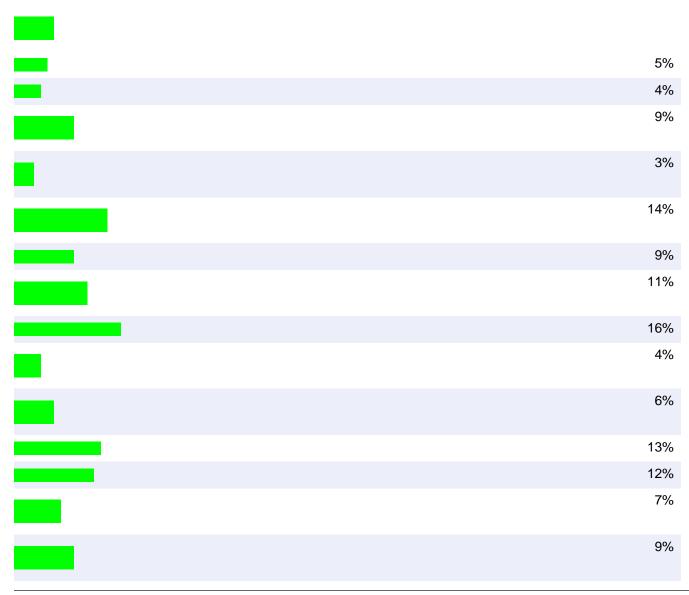
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



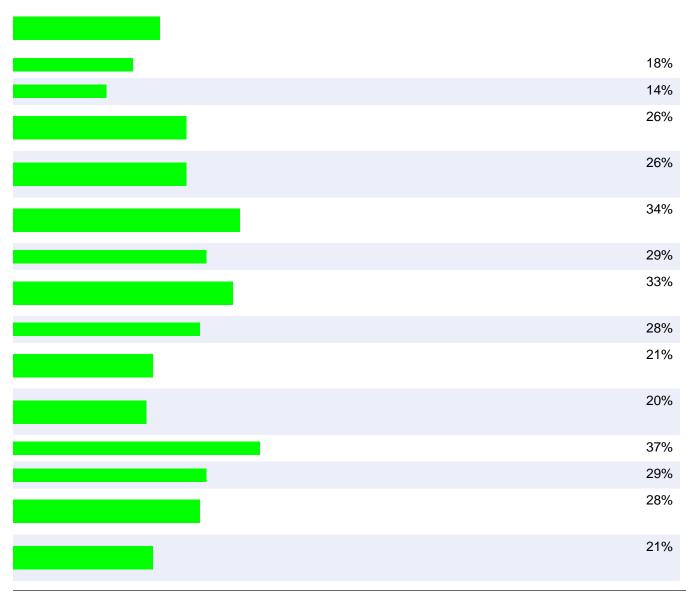
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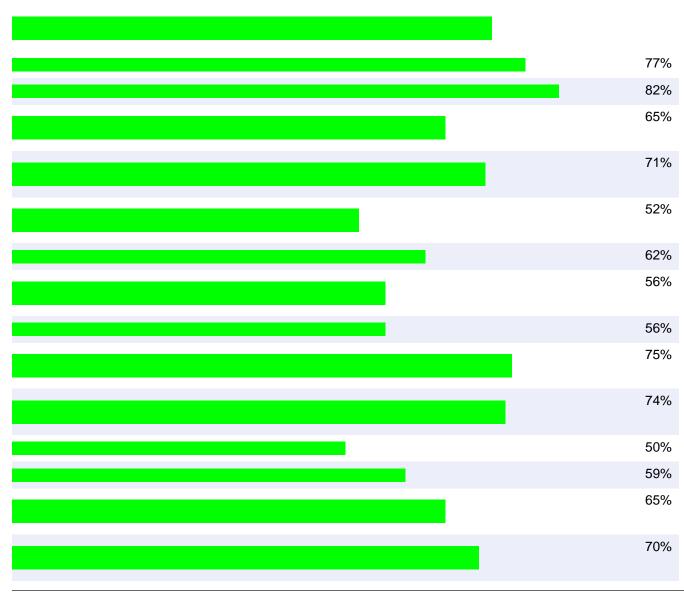
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

28%
40%
24%
38%
37%
29%
32%
18%
26%
38%
22%
30%
50%
27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100068	FLORIDA HOSPITAL MEMORIAL MEDICAL CENTER	301 MEMORIAL MEDICAL PARKWAY
100067	ST ANTHONY'S HOSPITAL	1200 7TH AVENUE NORTH
100063	MORTON PLANT NORTH BAY HOSPITAL	6600 MADISON STREET
100062	MUNROE REGIONAL MEDICAL CENTER	1500 SW FIRST AVE
100061	MERCY HOSPITAL INC	3663 S MIAMI AVE
100057	FLORIDA HOSPITAL WATERMAN	1000 WATERMAN WAY
100055	HELEN ELLIS MEMORIAL HOSPITAL	1395 S PINELLAS AVE
100054	TWIN CITIES HOSPITAL	2190 HIGHWAY 85 NORTH
100053	HIALEAH HOSPITAL	651 E 25TH ST
100052	WINTER HAVEN HOSPITAL	200 AVE F NE
100051	SOUTH LAKE HOSPITAL	1900 DON WICKHAM DR
100050	PALM SPRINGS GENERAL HOSPITAL	1475 W 49TH ST
100049	HIGHLANDS REGIONAL MEDICAL CENTER	3600 S HIGHLANDS AVE
100048	JAY HOSPITAL	14114 ALABAMA ST
100047	CHARLOTTE REGIONAL MEDICAL CENTER	809 E MARION AVE
100046	FLORIDA HOSPITAL ZEPHYRHILLS	7050 GALL BLVD
100045	FLORIDA HOSPITAL DELAND	701 W PLYMOUTH AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	DAYTONA BEACH	FL
	SAINT PETERSBURG	FL
	NEW PORT RICHEY	FL
	OCALA	FL
	MIAMI	FL
	TAVARES	FL
	TARPON SPRINGS	FL
	NICEVILLE	FL
	HIALEAH	FL
	WINTER HAVEN	FL
	CLERMONT	FL
	HIALEAH	FL
	SEBRING	FL
	JAY	FL
	PUNTA GORDA	FL
	ZEPHYRHILLS	FL
	DELAND	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital Ex	perentes (HOATI O)
32117	VOLUSIA
33705	PINELLAS
34652	PASCO
34474	MARION
33133	MIAMI-DADE
32778	LAKE
34689	PINELLAS
32578	OKALOOSA
33013	MIAMI-DADE
33881	POLK
34711	LAKE
33012	MIAMI-DADE
33870	HIGHLANDS
32565	SANTA ROSA
33950	CHARLOTTE
33541	PASCO
32720	VOLUSIA

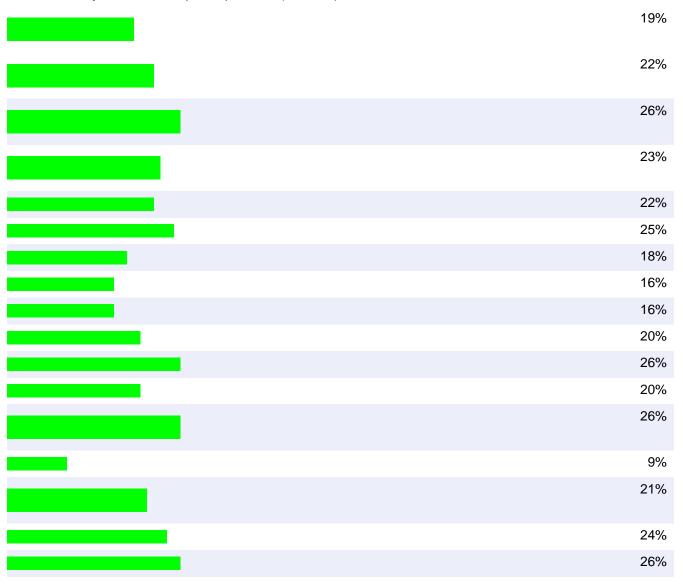
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
7%
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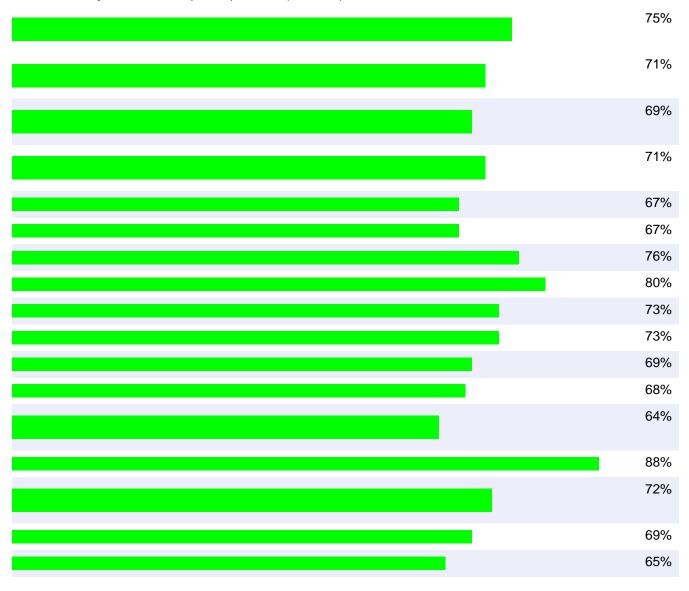
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
5%
7%
7%
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8%
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2%
5%
8%
6%
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11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
20%
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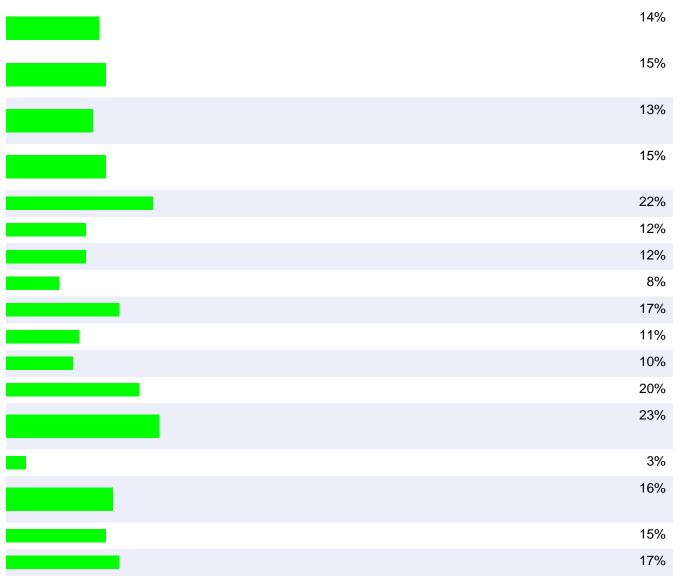
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



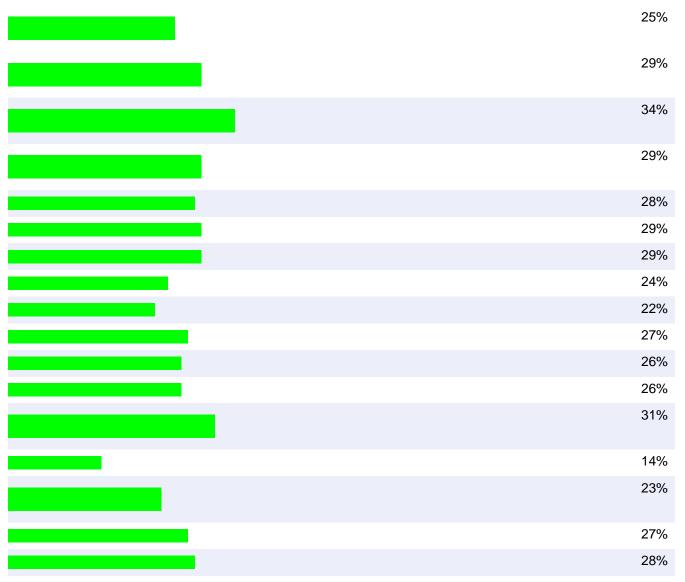
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



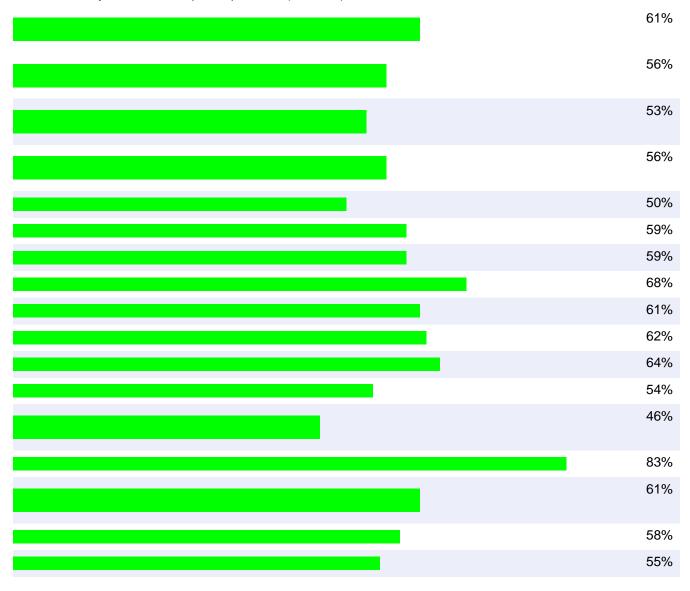
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



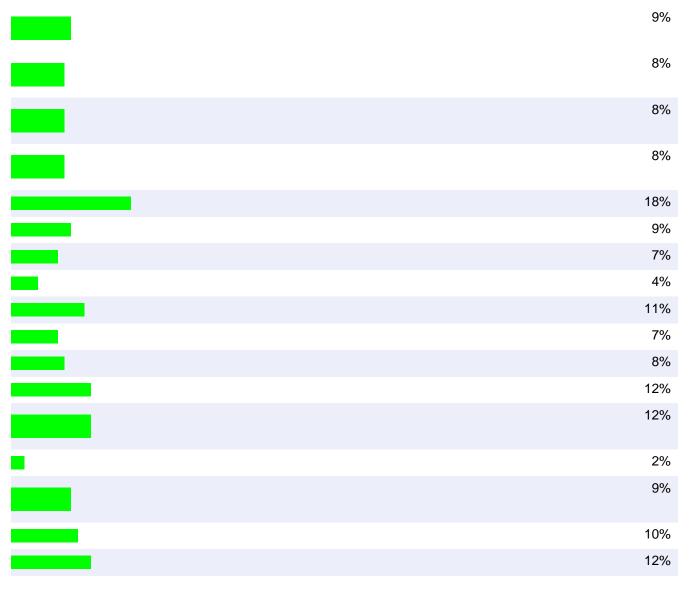
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



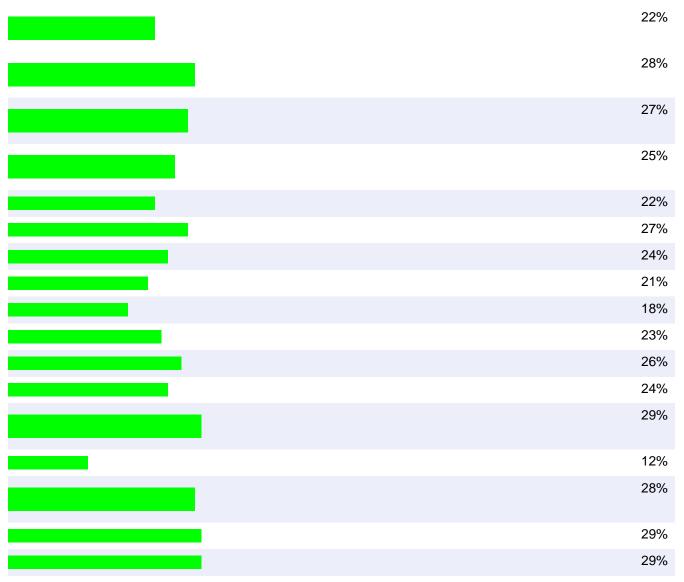
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



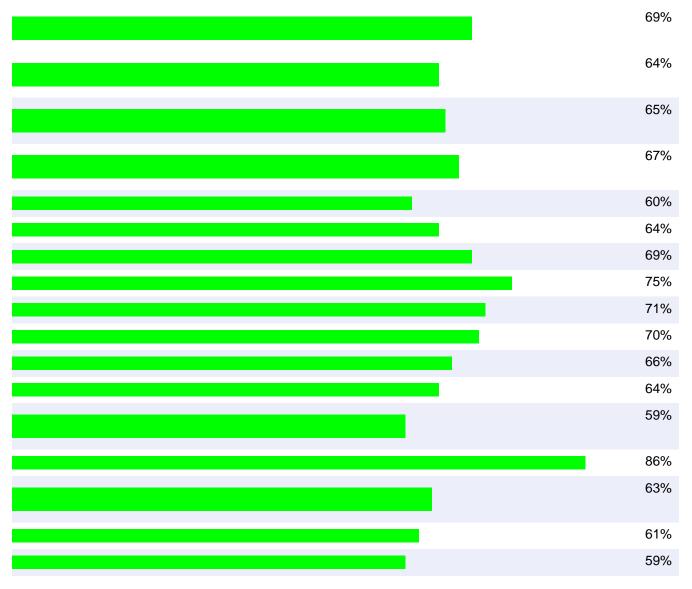
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



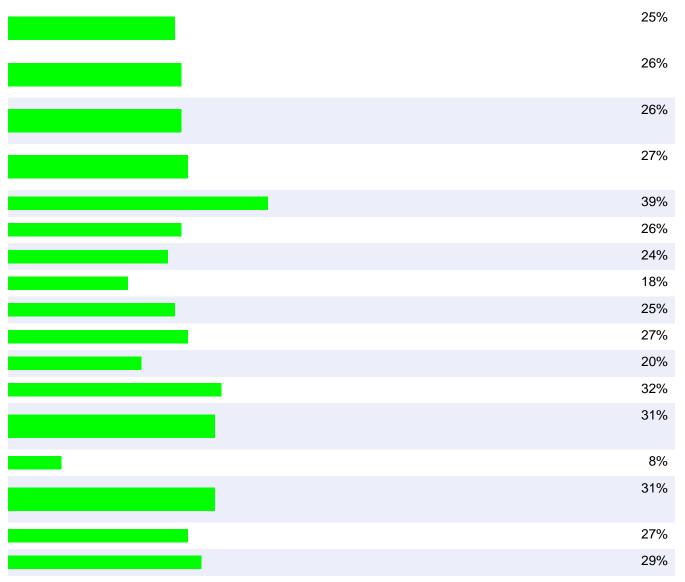
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20% 21% 19% 19% 15% 19% 19% 19% 19% 117% 13% 19% 119% 122% 11% 18% 19% 22% 119% 20%	17%
19% 15% 19% 19% 19% 19% 17% 13% 19% 11% 18% 14% 19%	20%
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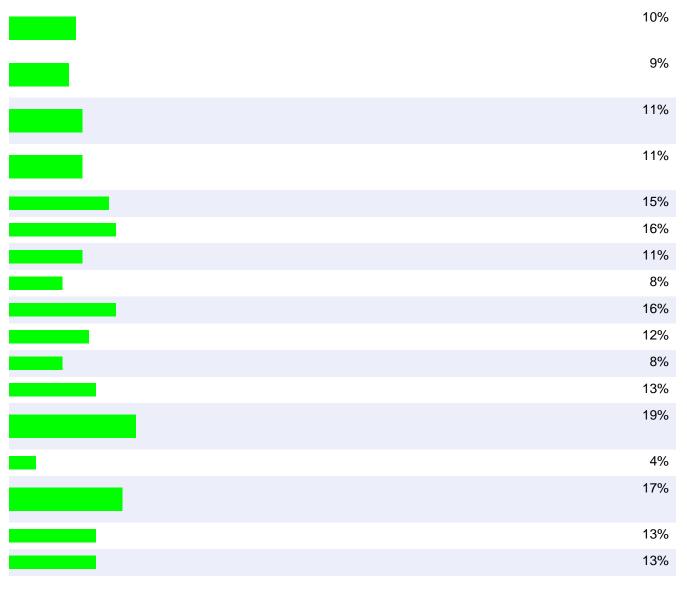
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



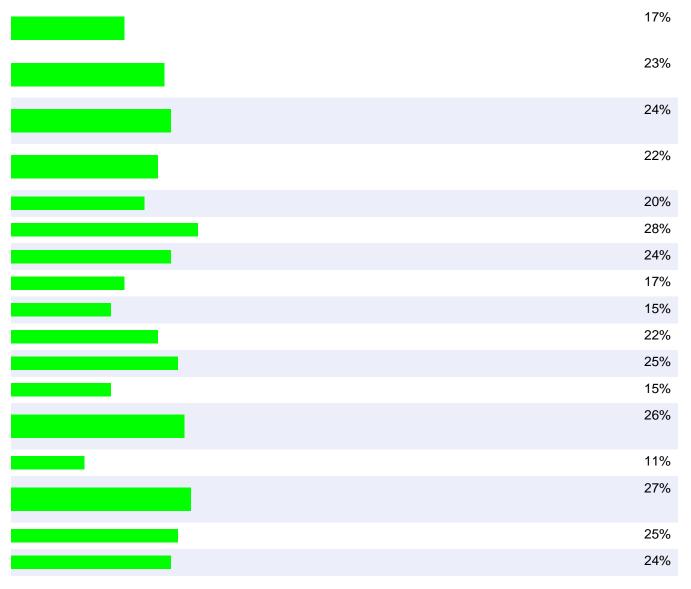
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



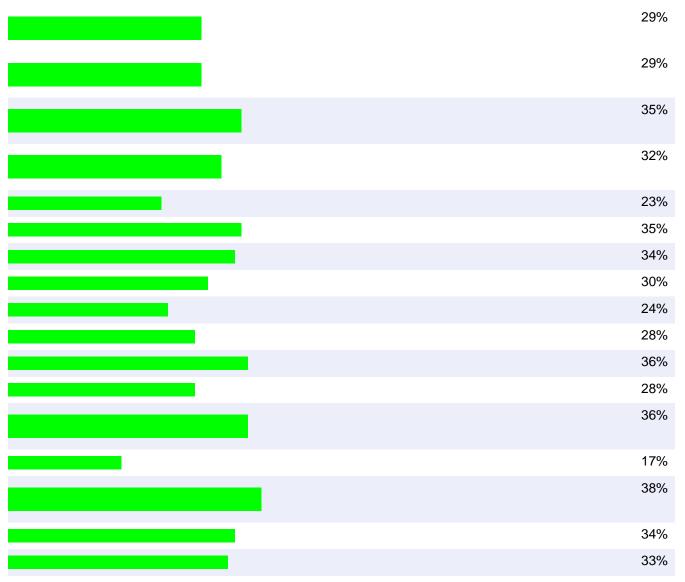
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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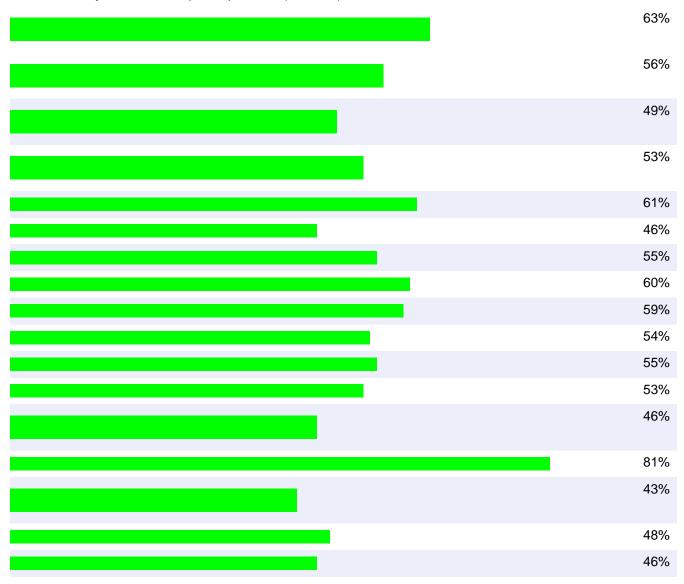
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



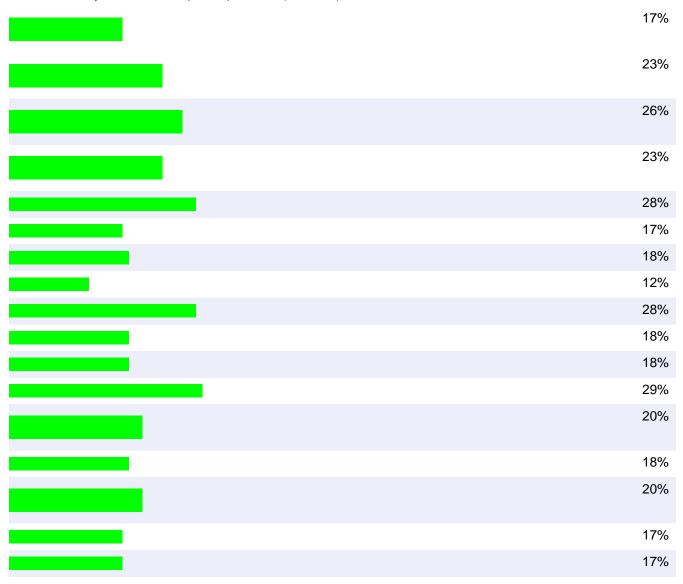
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



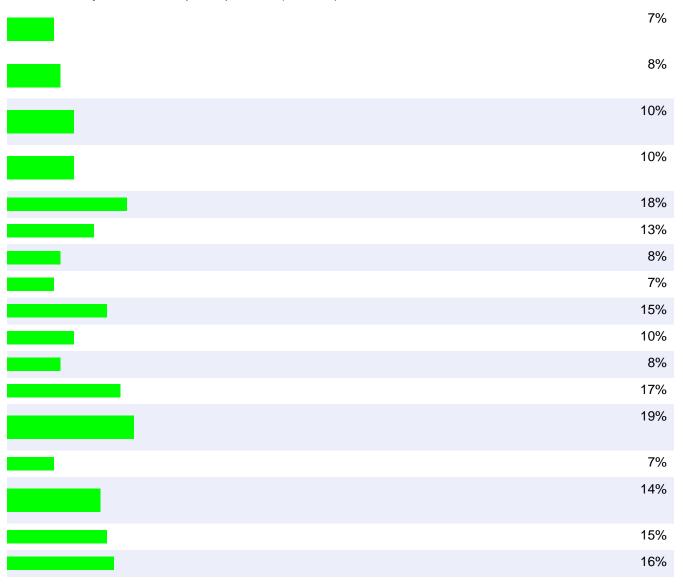
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



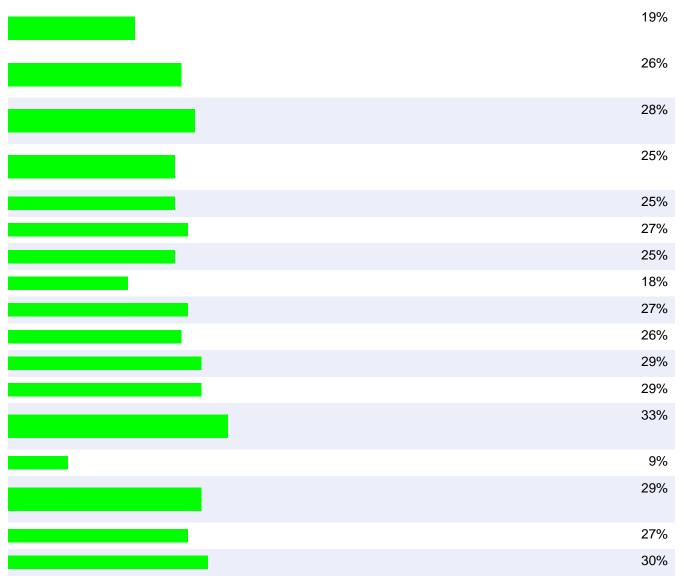
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



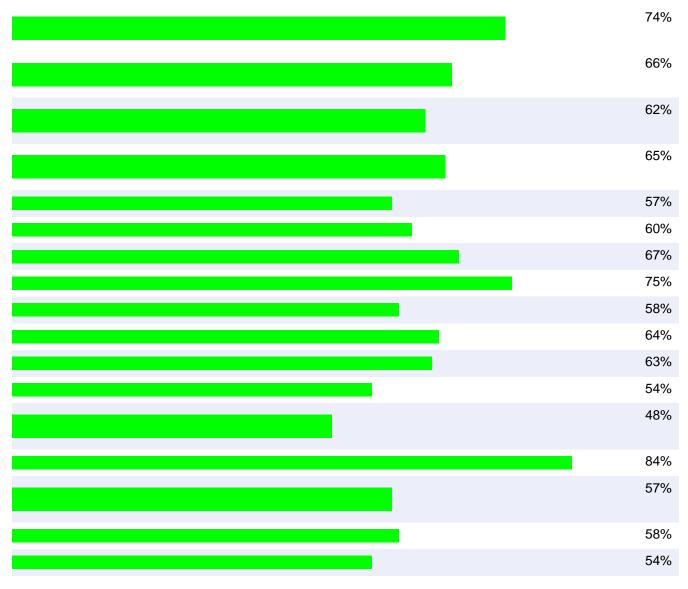
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



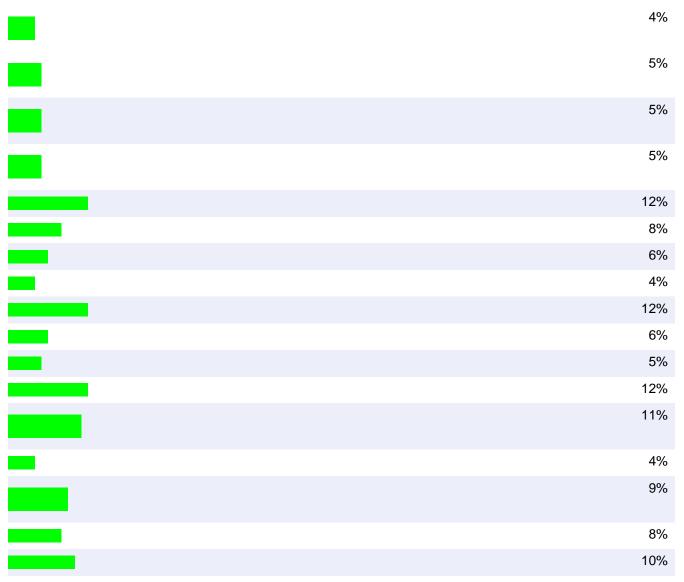
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



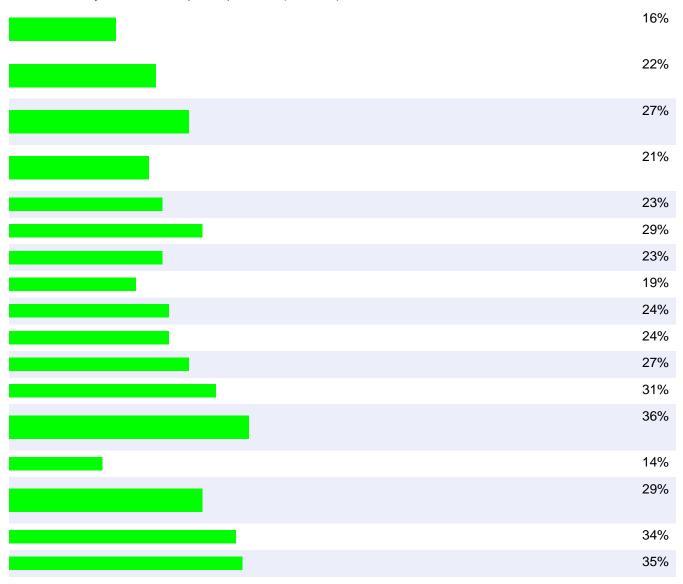
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



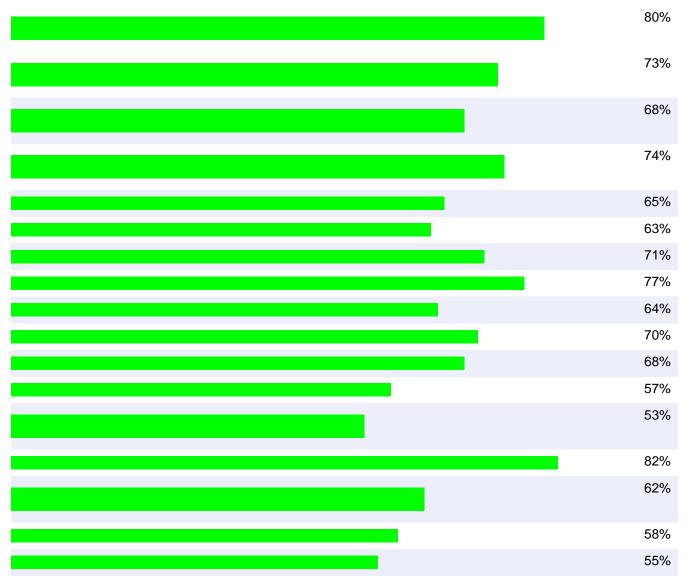
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



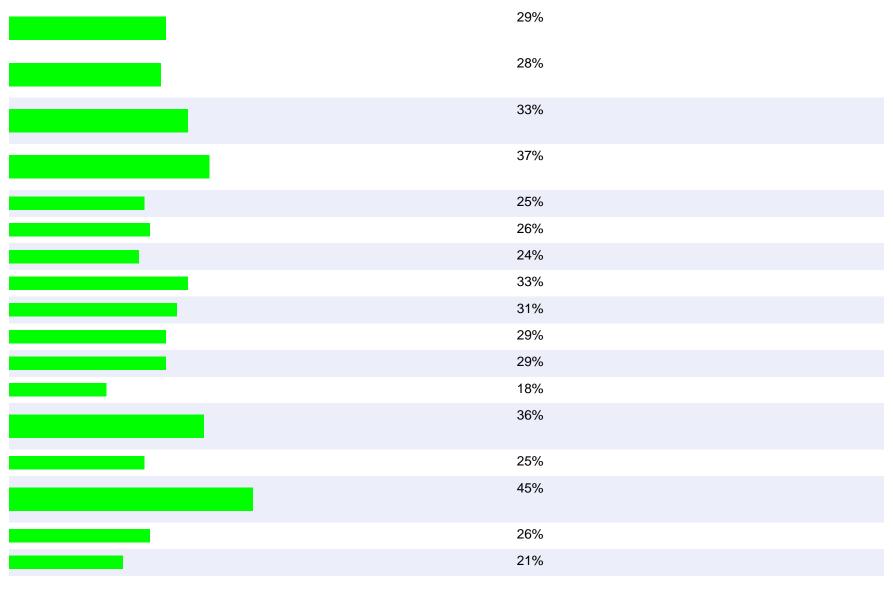
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
Between 100 and 299
300 or more
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationic Floopilal Experiences (Florith C		
100044	MARTIN MEMORIAL MEDICAL CENTER	200 SE HOSPITAL AVE
100043	MEASE HOSPITAL DUNEDIN	601 MAIN STREET
100040	ST VINCENT'S MEDICAL CENTER	1 SHIRCLIFF WAY
100039	BROWARD GENERAL MEDICAL CENTER	1600 S ANDREWS AVE
100038	MEMORIAL REGIONAL HOSPITAL	3501 JOHNSON ST
100035	MANATEE MEMORIAL HOSPITAL	206 2ND ST E
100034	MOUNT SINAI MEDICAL CENTER	4300 ALTON RD
100032	BAYFRONT MEDICAL CENTER INC	701 6TH ST S
100030	HEALTH CENTRAL	10000 W COLONIAL DR
100029	NORTH SHORE MEDICAL CENTER	1100 NW 95TH ST
100028	PARRISH MEDICAL CENTER	951 N WASHINGTON AVE
100026	BAY MEDICAL CENTER	615 N BONITA AVE
100025	SACRED HEART HOSPITAL	5151 N 9TH AVE
100023	CITRUS MEMORIAL HOSPITAL	502 HIGHLAND BLVD
100022	JACKSON HEALTH SYSTEM	1611 NW 12 AVE
100019	HOLMES REGIONAL MEDICAL CENTER	1350 S HICKORY ST
100018	NAPLES COMMUNITY HOSPITAL	350 7TH ST N
100017	HALIFAX HEALTH MEDICAL CENTER	303 N CLYDE MORRIS BLVD
100014	BERT FISH MEDICAL CENTER	401 PALMETTO ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

 STUART	FL
DUNEDIN	FL
JACKSONVILLE	FL
FORT LAUDERDALE	FL
HOLLYWOOD	FL
BRADENTON	FL
MIAMI BEACH	FL
SAINT PETERSBURG	FL
OCOEE	FL
MIAMI	FL
TITUSVILLE	FL
PANAMA CITY	FL
PENSACOLA	FL
INVERNESS	FL
MIAMI	FL
MELBOURNE	FL
NAPLES	FL
DAYTONA BEACH	FL
NEW SMYRNA	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

34995	MARTIN
34698	PINELLAS
32204	DUVAL
33316	BROWARD
33021	BROWARD
34208	MANATEE
33140	MIAMI-DADE
33701	PINELLAS
34761	ORANGE
33150	MIAMI-DADE
32796	BREVARD
32401	BAY
32504	ESCAMBIA
34452	CITRUS
33136	MIAMI-DADE
32901	BREVARD
34102	COLLIER
32114	VOLUSIA
32170	VOLUSIA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
6%
6%
9%
8%
8%
10%
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7%
13%
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8%
4%
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6%

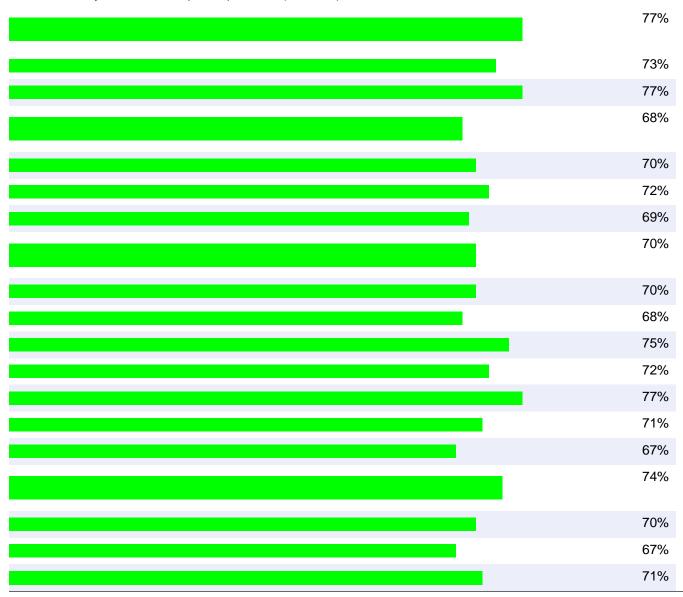
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
21%
17%
23%
22%
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19%
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20%
19%
23%
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20%
25%
23%
23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
8%
6%
9%
7%
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5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
17%
13%
18%
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17%
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14%
17%
19%
15%
20%
15%
18%
18%
19%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
12%
15%
22%
18%
14%
17%
17%
15%
24%
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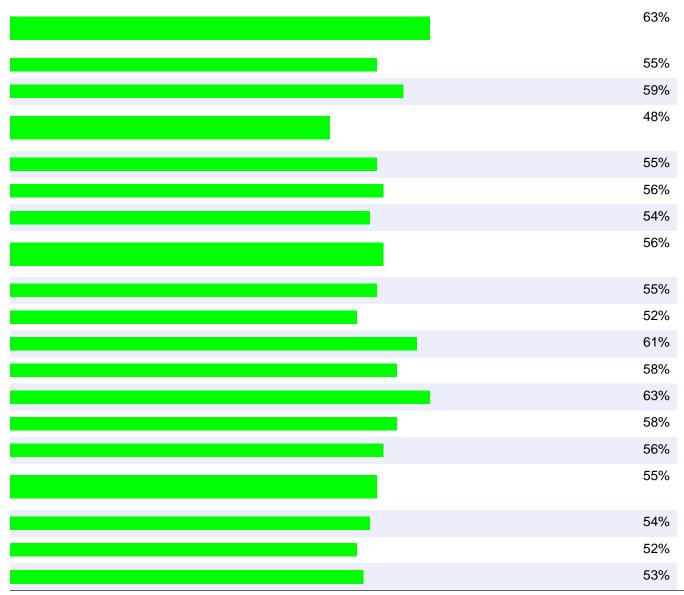
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
33%
26%
30%
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30%
29%
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24%
30%
27%
26%
28%
24%
32%
30%
28%
30%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
9%
7%
11%
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9%
9%
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14%
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9%
7%
11%
13%
8%
6%
12%
9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
27%
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27%
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26%
25%
22%
23%
28%
25%
27%
25%
25%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
26%
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27%
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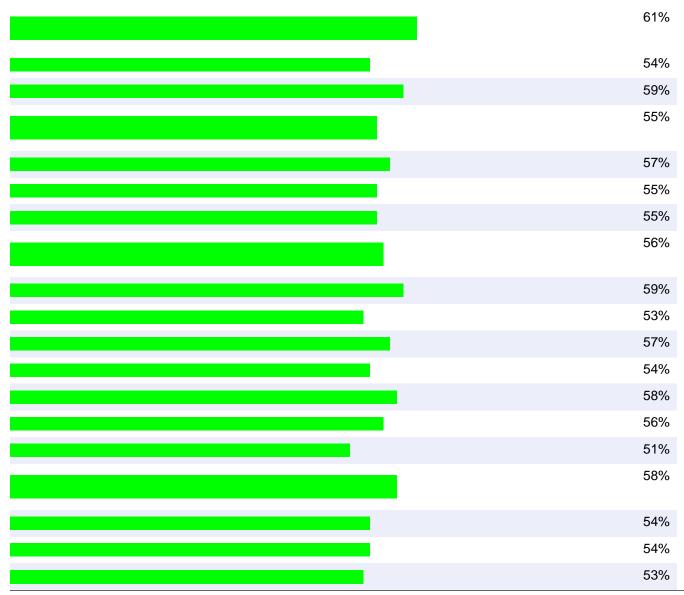
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
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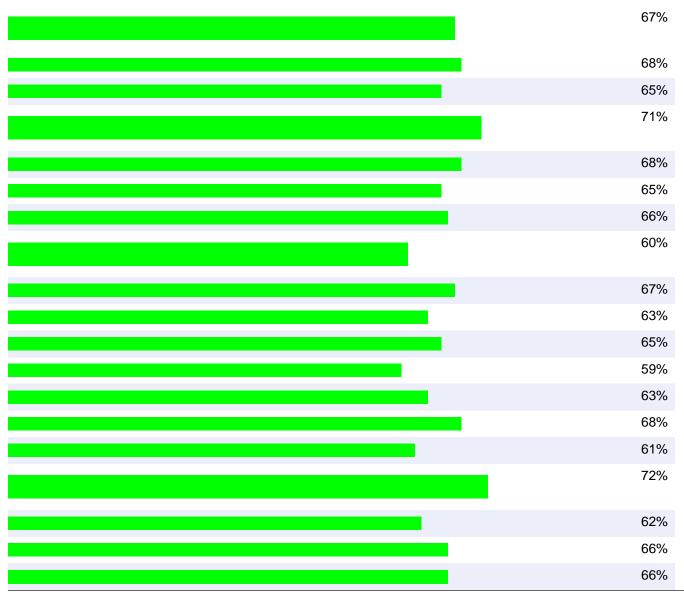
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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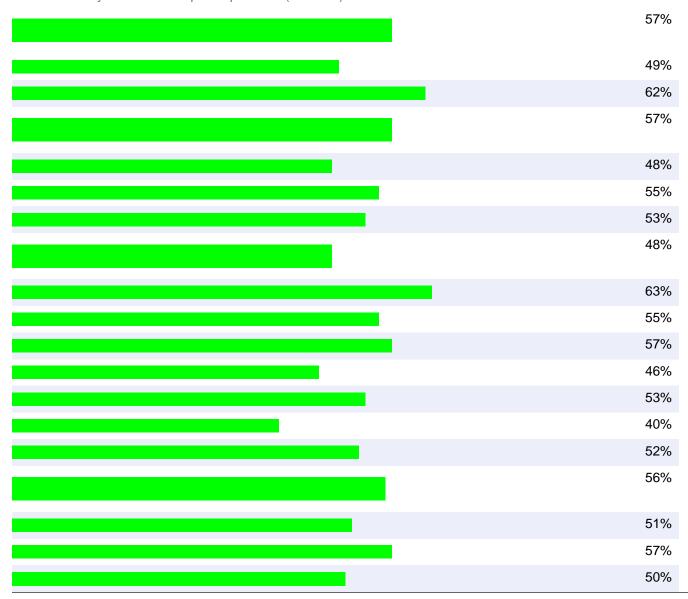
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
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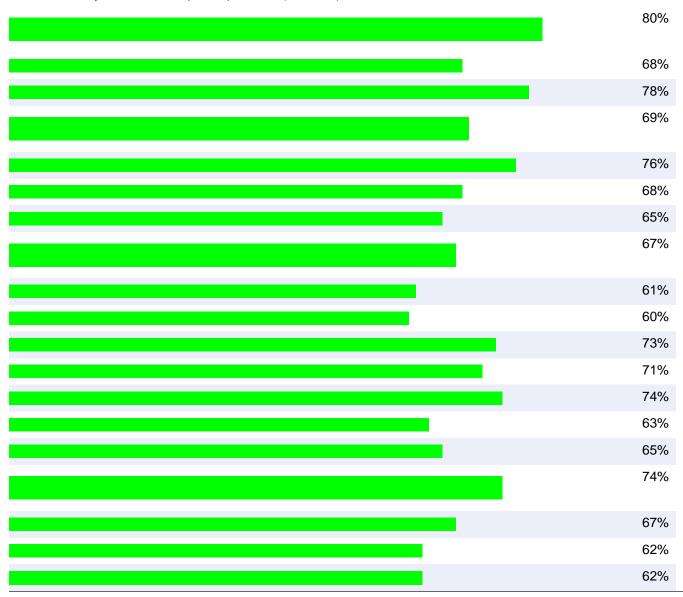
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Education Carvey of Fationic Prospital Experiences (Fig. 11)
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

31%
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29%
35%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100012	LEE MEMORIAL HOSPITAL	2776 CLEVELAND AVE
100009	UNIVERSITY OF MIAMI HOSPITAL	1400 NW 12TH AVE
100008	BAPTIST HOSPITAL OF MIAMI INC	8900 N KENDALL DR
100007	FLORIDA HOSPITAL	601 E ROLLINS ST
100006	ORLANDO REGIONAL HEALTHCARE	1414 S KUHL AVE
100002	BETHESDA MEMORIAL HOSPITAL	2815 SOUTH SEACREST BLVD
100001	SHANDS JACKSONVILLE MEDICAL CENTER	655 W 8TH ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

•				
			BEACH	
			FORT MYERS	FL
			MIAMI	FL
			MIAMI	FL
			ORLANDO	FL
			ORLANDO	FL
			BOYNTON BEACH	FL
			JACKSONVILLE	FL

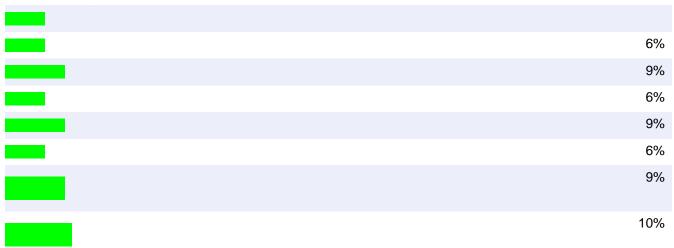
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33901	LEE
33136	MIAMI-DADE
33176	MIAMI-DADE
32803	ORANGE
32806	ORANGE
33435	PALM BEACH
32209	DUVAL

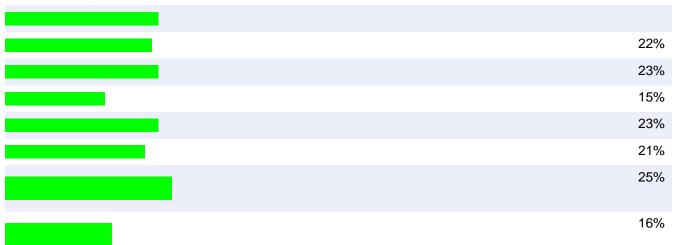
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



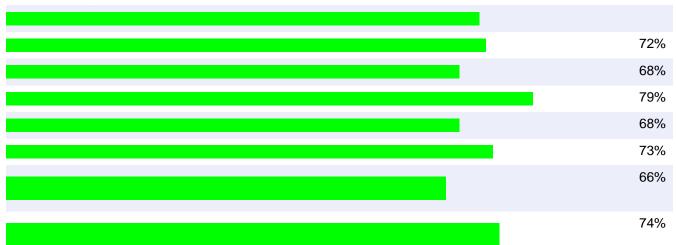
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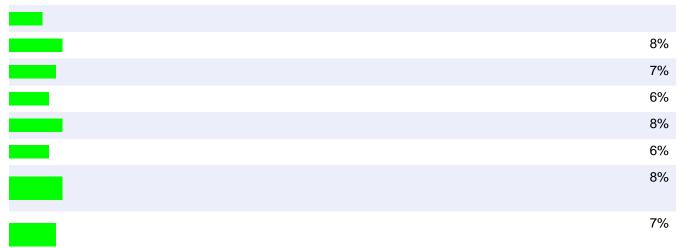
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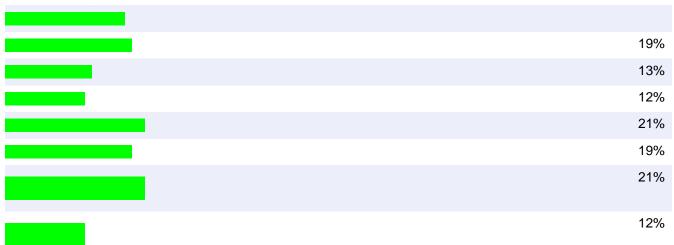
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



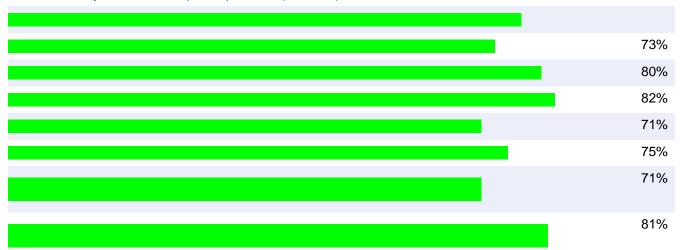
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



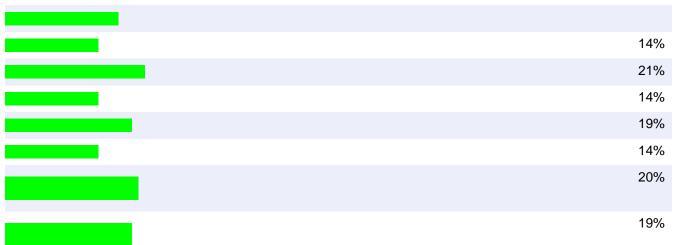
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



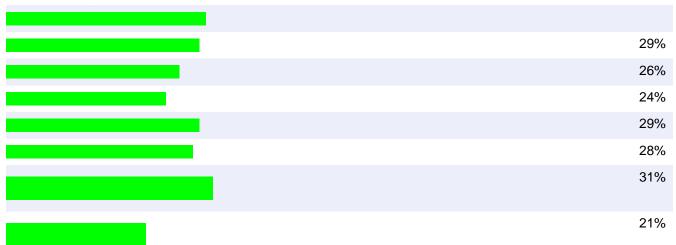
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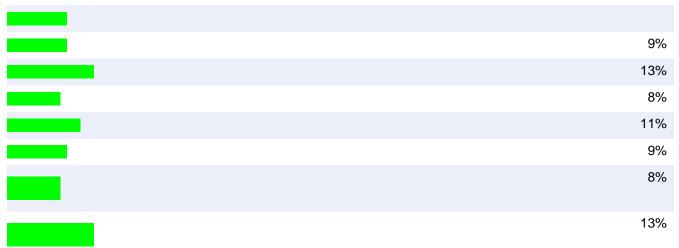
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



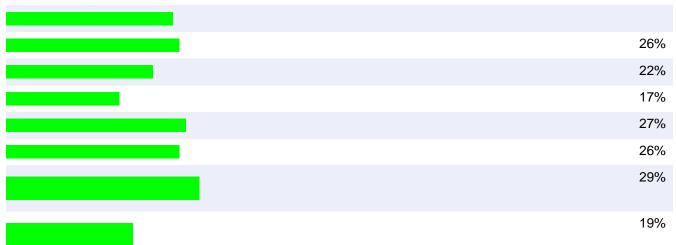
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



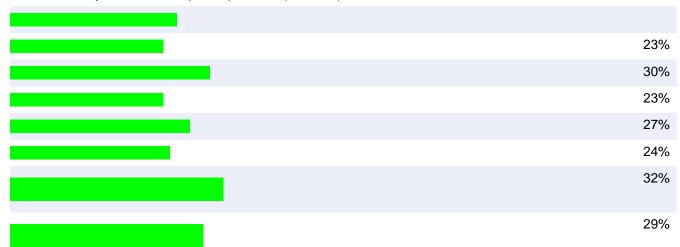
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



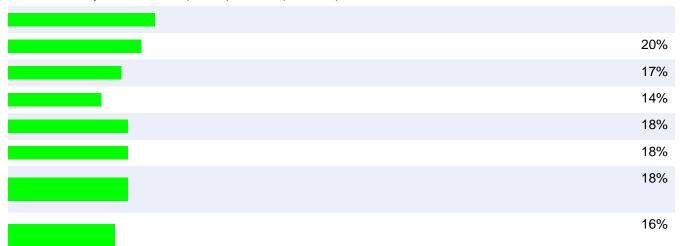
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



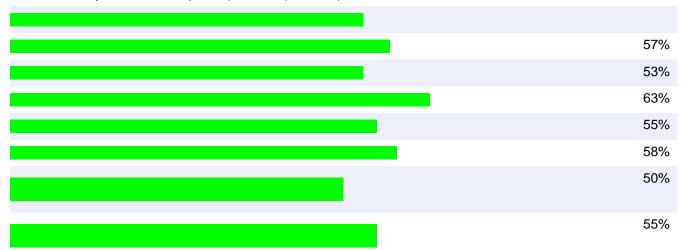
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



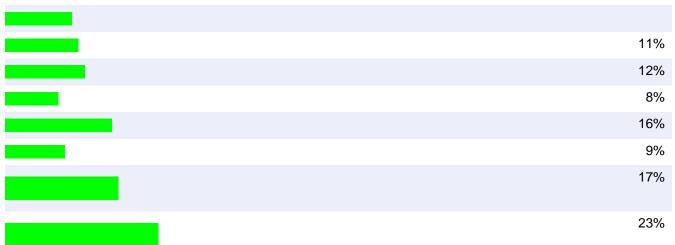
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



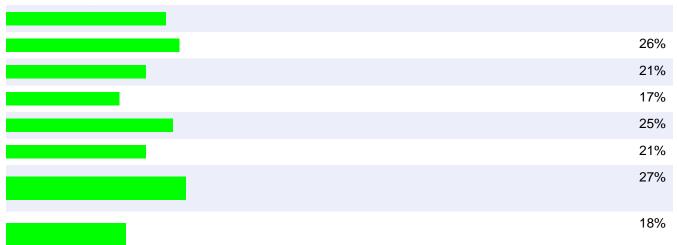
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



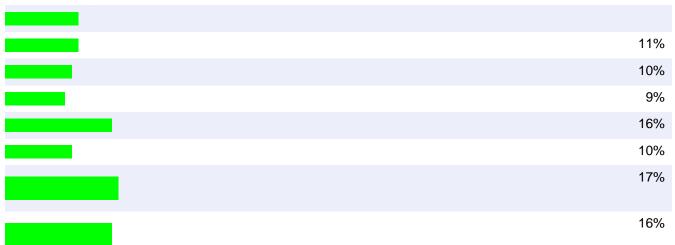
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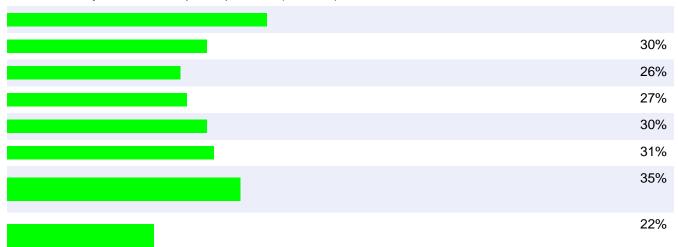
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



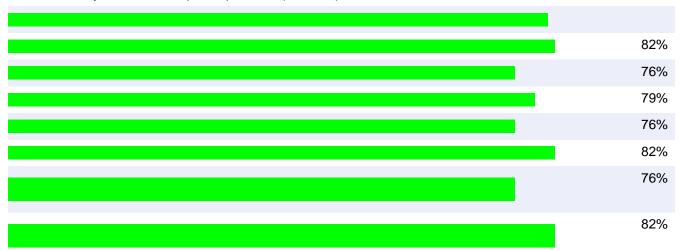
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



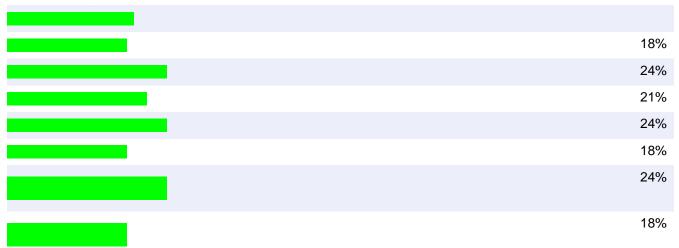
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



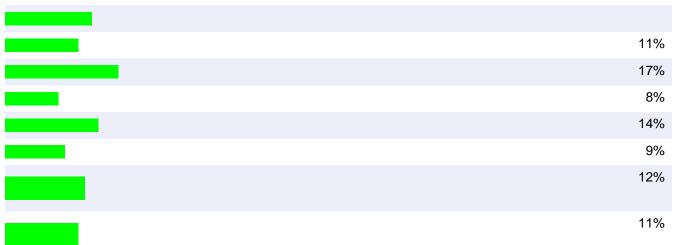
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



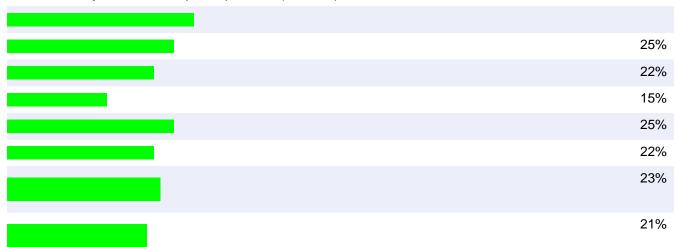
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



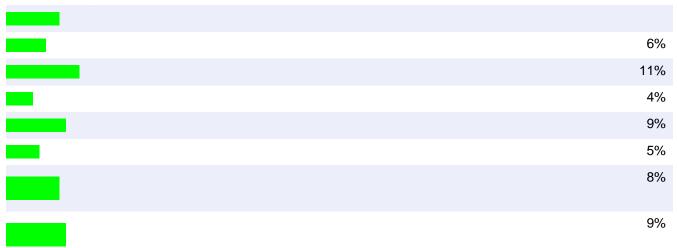
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



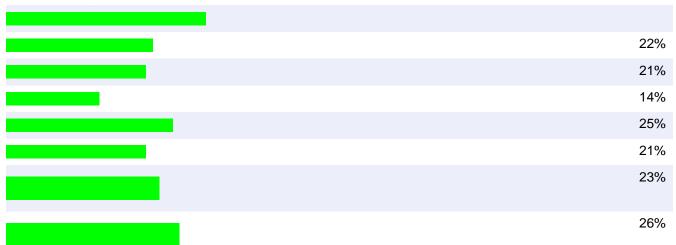
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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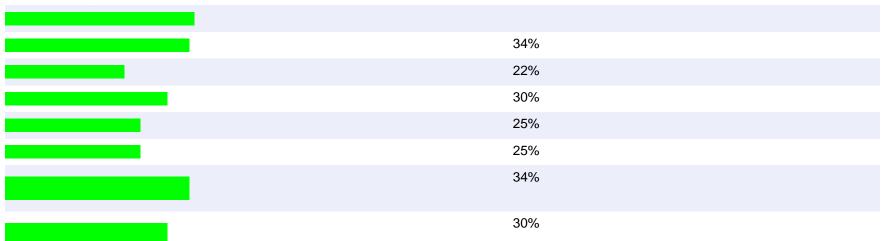
Based on Survey of Patients' Hospital Experiences (HCAHPS)

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300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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